



Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/22/2023 VisitType: TA Follow Up

Arrival: 10:00 AM

Departure: 11:30 AM

CCLC-33544

**Sweet & Tenderhearted Childcare**

27206 US Hwy 80 W Portal, GA 30450 Bulloch County  
(912) 865-2556 kosmi@bulloch.net

**Technical Assistance Unit  
Coordinator**

Mari M. Springs

Phone: (706) 434-7652

Fax: (706) 434-7651

mari.springs@decal.ga.gov

Mailing Address  
Same

Quality Rated: ★ ★

<u>Compliance Zone Designation</u>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/22/2023	TA Follow Up	Good Standing	
07/24/2023	TA Follow Up	Good Standing	
06/16/2023	TA Follow Up	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Max 35 SF.	Max 25 SF.
Main	Back Right	Infants	5	NA
Main	Front Right	Two Year Olds	12	17
Main	Left	Three Year Olds	24	33
Main	Middle Right	One Year Olds	10	NA
		Total Capacity @35 sq. ft.: 51	Total Capacity @25 sq. ft.: 51	
Total # Children this Date: 21		Total Capacity @35 sq. ft.: 51	Total Capacity @25 sq. ft.: 51	Building @25 capacity limited by Fire Marshall Limitations

Building	Playground	Playground Occupancy
Main	Playground	18

**Comments**

The TA Coordinator completed a Coaching Visit on this date with the two year old teacher. The coordinator started with relationship building and discussing weaknesses and strengths. The teacher discussed making sure to use her schedule at all times because the classrooms runs more smoothly when they follow the shedule.

**Strength Based TA**

Plan of Improvement:

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the user id for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 1 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**

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Katie Smith, Program Official

Date

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Mari M. Springs, Technical Assistance Unit  
Coordinator

Date



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## CCLC-33544

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## Technical Assistance Unit Consultant

Mari M. Springs

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670 East Tower  
Atlanta, GA 30334  
Phone: (706) 434-7652  
mari.springs@dec.al.ga.gov

## Staff Records

**Rule: 591-1-1-.33(5) - (5) Annual Training.** Every calendar year after the first year of employment, all supervisory and caregiver Personnel, except independent contractors, Students-in-Training and volunteers, shall attend ten (10) clock hours of diverse training which is task-focused in on-going health, safety, and early childhood or child development related topics and which is offered by an accredited college, university or vocational program or other Department-approved source. The annual ten (10) clock hours of training shall be chosen from the following fields: child development, including discipline, guidance, nutrition, injury control and safety; health, including sanitation, disease control, cleanliness, detection and disposition of illness; child abuse and neglect, including identification and reporting, and meeting the needs of abused and/or neglected children; and business related topics, including parental communication, recordkeeping, etc.; provided however that such business related training shall be limited to no more than two (2) of the required ten (10) clock hours of training. Records of completion of such training shall be maintained, as required by these rules.

**S.M.A.R.T Goal:** The center will ensure that all staff are more knowledgeable of the Core Rules for CCLC and complete the training to meet the requirements for the Health and Safety Grant.

Step Number	Action Step	Person Responsible	Due Date	Status	Completion Date	Action Taken
1	The director will require each staff person to complete the Core Rules Refresher Training on OLLI in GaPDS by September 30, 2023 to meet the Health and Safety TA Grant Requirements.	Director	09/01/2023	Developed		

Materials Needed:

Resources Provided:

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**In-Progress -TA Goals and Steps****Staff Records**

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Materials Needed:

Resources Provided:

Completed -TA Goals and Steps					
Health and Hygiene					
Rule: 591-1-1-.10(4) - (4) If diapers are changed on a diaper changing surface, the surface shall be smooth, nonporous, and equipped with a guard or rails to prevent falls. Between each diaper change, the diaper changing surface shall be cleaned with a disinfectant and dried with a single-use disposable towel.					
S.M.A.R.T Goal: The center will ensure that all diaper changing areas are equipment with a changing surface that is smooth and nonporous.					
Step Number	Action Step	Person Responsible	Due Date	Completion Date	Action Taken
1	<p>The center will replace the porous changing pad with a nonporous mat. The center will also put a required diaper changing station in the Front Left room since it is a licensed diapering room.</p> <p><b>**Three diaper changing stations were purchased on June 16, 2023 using the H&amp;S TA Funds.</b></p> <p><b>**Three diaper changing stations were observed on sight and needing to be assembled.</b></p>	Director	07/28/2023	08/22/2023	The three diaper changing stations were assembled and secured in each diapering classroom.
Materials Needed: Three diaper changing stations.					
Resources Provided:					