



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 12/5/2022 **VisitType:** Complaint Investigation Follow Up **Arrival:** 8:30 AM **Departure:** 5:15 PM

CCLC-54234

Learn N Play Academy

256 West May Street Winder, GA 30680 Barrow County
 (770) 867-4996 susielnp@learnnplayacademy.com

Regional Consultant

Lynn Schnitzer

Phone: (678) 717-5720

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lynn.schnitzer@dec.al.ga.gov

Mailing Address
 Same

Quality Rated: ★ ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
12/05/2022	Complaint Investigation Follow Up	Deficient	
11/17/2022	Complaint Closure	Good Standing	
11/16/2022	Complaint Investigation & Monitoring Visit	Deficient	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A 1R- 4's	Four Year Olds	1	8	C	14	C	NA	NA	Transitioning, Story
Main	B- 2R/Back 2"s	Two Year Olds	2	12	C	20	C	NA	NA	TV
Main	C/1L/Pre-K 2	GA PreK	1	16	C	21	C	NA	NA	Centers, Transitioning
Main	D/2L/Pre-K 1	GA PreK	1	11	C	21	C	NA	NA	Centers
Main	E/Lower L (3's)	Two Year Olds and Three Year Olds and Four Year Olds	2	24	C	32	C	NA	NA	Centers,TV
Main	F-Lower Right 1's	One Year Olds	1	7	C	9	C	NA	NA	Diapering,TV
Total Capacity @35 sq. ft.: 117					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 78			Total Capacity @35 sq. ft.: 117			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	C- 1's	14	C
Main	D- Left Toddler	9	C
Main	PG/A/Right 2's	120	C
Main	PG/B/Left 3-12yrs	41	C

Comments

The purpose of today's visit was to conduct a complaint investigation and to follow up from the previous visit conducted on November 16, 2022.

Plan of Improvement: To Be Submitted 12/19/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 1 855-800-7747 or qualityrated@dec.ga.gov for more information. Free technical assistance is available!

Susie Fitzpatrick, Program Official

Date

Lynn Schnitzer, Consultant

Date



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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

	Facility
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591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that diaper wipes were on the tank of a toilet accessible to children in classroom B-2R, diaper wipes were on a shelf in the bathroom on the right in classroom E.

Correction Deadline: 12/5/2022

Recited on 12/5/2022

Correction Deadline: 11/30/2022

Corrected on 12/5/2022

.25(3) - The previous citation was observed to be corrected. Consultant observed that the siding was repaired on the right side of door from classroom B-2R. Owner provided documentation that boards to repair the remaining siding had been ordered.

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 11/16/2022

Corrected on 12/5/2022

.26(4) - The previous citation was observed to be corrected. Consultant observed the fence to be in good repair.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Correction Deadline: 11/16/2022

Corrected on 12/5/2022

.10(9) - The previous citation was observed to be corrected. The consultant observed that staff used separate areas for diapering and food preparation.

591-1-1-.17 Hygiene(CR)

Not Met

Finding

591-1-1-17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on observation that a child's hands were not washed after using the restroom in classroom D/2L Pre-K 1.

Correction Deadline: 12/5/2022

Recited on 12/5/2022

Correction Deadline: 11/16/2022

Corrected on 12/5/2022

.17(8) - The previous citation was observed to be corrected. Consultant observed to was hands after completing the diapering changing process.

Policies and Procedures

Correction Deadline: 11/17/2022

Corrected on 12/5/2022

.22 - The previous citation was observed to be corrected. Consultant observed parents to have access to the child care facility.

Safety

Correction Deadline: 11/17/2022

Corrected on 12/5/2022

.36(7)(b) - The previous citation was observed to be corrected. Consultant observed center to have 29 emergency medical information records for 29 children receiving school transportation services.

Finding

591-1-1-.36(7)(c)2. requires that the driver or other designated person shall immediately document in writing, with a check or other mark/symbol to account for each child listed on the passenger transportation checklist each time a child enters and exits the vehicle. The driver or other designated staff person shall document in writing with a different mark/symbol to account for each child listed on the passenger transportation checklist who was not present on the vehicle for any reason. An explanation shall be documented in writing whenever a child is transported to a field trip site but is not present on the return trip to the Center. It was determined based on review of records that the center did not document the unloading of ten of ten children after completing a school transportation route from Winder Elementary School on Thursday, November 17, 2022.

Correction Deadline: 12/5/2022

Recited on 12/5/2022

Correction Deadline: 11/17/2022

Corrected on 12/5/2022

.36(7)(c)3. - The previous citation was observed to be corrected. Consultant observed documentation of arrival, departure, and return times for all school transportation routes.

Correction Deadline: 11/17/2022

Corrected on 12/5/2022

.36(7)(d)1. - The previous citation was observed to be corrected. Consultant observed documentation of first checks of the vehicle being conducted after completing school transportation routes.

Finding

591-1-1-.36(7)(d)2. requires that the second designated Staff person conduct a check of the vehicle immediately upon the completion of the first check of the vehicle. The responsible person shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; and sign the passenger transportation checklist(s), indicating all of the children have exited the vehicle. There shall be continuous watchful oversight of the vehicle between the first check and second check. It was determined based on review of records that the center did not document the second check of the vehicle upon completing a school transportation route on November 17, 2022, and November 18, 2022, to Winder Elementary School.

Correction Deadline: 12/5/2022

Recited on 12/5/2022

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met

Correction Deadline: 11/16/2022

Corrected on 12/5/2022

.09(1)(j) -The previous citation was observed to be corrected. Consultant observed all staff to have a satisfactory comprehensive records check determination letter.

591-1-1-.33 Staff Training Met

Correction Deadline: 11/16/2022

Corrected on 12/5/2022

.33(1) - The previous citation was observed to be corrected. Consultant observed documentation of initial center orientation for two new staff hired since November 16, 2022.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Not Met

Correction Deadline: 11/16/2022

Corrected on 12/5/2022

.32(1) - The previous citation was observed to be corrected. Consultant observed center to have the required staff:child ratios in all classrooms.

Finding

591-1-1-.32(4) requires that children under three years old be housed in separate physical areas from older children and cannot be mixed with older children except at specified times and circumstances. It was determined based on observation that a four-year-old child was housed with two two-year-old children and twenty-one three-year-old children in classroom E/Lower L.

Correction Deadline: 12/5/2022

Recited on 12/5/2022

591-1-1-.32 Supervision(CR)

Not Met

Finding

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on observation that staff were not providing watchful oversight of two-year-old children during lunch time in that staff member A was observed to be standing by the trash can more than an arm's length away from children and staff member B was observed around the corner retrieving the children's cots.

Correction Deadline: 12/5/2022

Recited on 12/5/2022