



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 10/28/2022 **VisitType:** Incident Investigation Closure

Arrival: 2:45 PM

Departure: 4:45 PM

CCLC-49158

Young Learners

1575 Indian Trail Road Norcross, GA 30093 Gwinnett County
 (770) 243-2350 shill@greateratlantachristian.org

Regional Consultant

Beverly Pollard

Phone: (770) 357-7002

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beverly.pollard@dec.al.ga.gov

Mailing Address
 Same

Quality Rated: No

Compliance Zone Designation		
10/28/2022	Incident Investigation Closure	Good Standing
08/02/2022	Monitoring Visit	Good Standing
07/12/2022	Incident Investigation & Follow Up	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Comments

The Incident Investigation was not completed on this date. A final copy will be sent to the facility.

October 28, 2022 The Incident Investigation was completed on this date. A final copy was sent to the facility.


A Plan of Improvement is due by November 11, 2022.

Advisement of Potential for Repeated Rule Violations during Pending Investigations

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.al.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

I have read and understand the Rules and Regulations for Child Care Learning Centers, 591-1-1. I acknowledge that the items noted in this report have been discussed with me and I have agreed to a Plan of Improvement (POI) as indicated in this report. I understand that correction of these deficiencies, while required, will not necessarily prevent DECAL from taking adverse action against this facility. I understand that if I disagree with any of the deficiencies cited, I have the right to refute them on this report or any other form that I choose to send to Child Care Services.

Sharon Hill, Program Official

Date

Beverly Pollard , Consultant

Date



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Summary Report

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The following information is associated with a Incident Investigation Closure:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Not Met

Finding Associated with Complaint

591-1-1-.12(1) requires each Employee and child in attendance to use all indoor and outdoor furniture, activity materials, and equipment in a safe and appropriate manner and in accordance with the manufacturer's instructions, recommendations, and intended use. All equipment and furniture shall be used only by the age-appropriate group of children.

It was determined that on July 7, 2022, a crib was not used in a safe and appropriate manner when an 11 month-old child sustained a head injury when the partial drop side of a crib, being used by the child, came unlatched and the child fell out of the crib. A staff person observed the child standing in the crib, shaking the side with both hands. The partial drop side of the crib opened, and the child fell out. The child landed on their side, hitting the side of their head on the floor. The child was crying and was observed to be very drowsy. The child was brought to management, who attempted to locate a nurse on campus. A nurse could not be located, and the child's parent was contacted. The child received professional medical treatment and was diagnosed with a serious head injury. One or both latches were not fully engaged allowing the partial drop side to open without first manually disengaging the latches.

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Correction Deadline: 10/28/2022

Health and Hygiene

Finding Associated with Complaint

591-1-1-.07(2) requires Center Staff to immediately notify Parents and obtain specific instructions until the child can be picked up or returned to the group when professional medical attention is required, or when the child experiences symptoms of moderate discomfort such as elevated temperature, vomiting or diarrhea and to notify Parents by the end of the day when professional medical attention is not required, when the child experiences symptoms of less than moderate discomfort or when the child experiences an adverse reaction to prescribed medication which does not constitute moderate discomfort.

it was determined that on July 7, 2022, parents of an 11 month-old child were not immediately notified when the child fell out of a crib, hitting their head on the floor, after nap time. The child displayed symptoms of moderate discomfort by crying and acting very drowsy. The incident occurred at 11:33 a.m. The parent was contacted at 11:55 a.m. The child received professional medical treatment and was diagnosed with a serious head injury.

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Correction Deadline: 10/28/2022