



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 9/26/2022 **VisitType:** Complaint Investigation Follow Up **Arrival:** 1:00 PM **Departure:** 4:00 PM

CCLC-51224

Wiggles & Giggles Childcare North

75 North Floyd Park Road Rome, GA 30165 Floyd County
 (706) 237-7535 wandgchildcare@gmail.com

Regional Consultant

Chasity Baugh

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Mailing Address

75 North Floyd Park rd
 Rome, GA 30165

Quality Rated:

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/26/2022	Complaint Investigation Follow Up	Good Standing	
09/07/2022	Complaint Investigation & Monitoring Visit	Support	
09/07/2022	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L	One Year Olds	1	5	C	10	C	NA	NA	Floor Play
Main	1R	One Year Olds	1	8	C	12	C	NA	NA	Nap
Main	2L	Infants	1	5	C	8	C	NA	NA	Diapering, Floor Play
Main	2R		0	0	C	12	C	NA	NA	Not In Use
Main	3L		0	0	C	6	C	NA	NA	Not In Use
Main	3R	Two Year Olds	1	9	C	12	C	NA	NA	Nap
Main	4R	Two Year Olds	2	12	C	12	C	NA	NA	Nap
Main	5R	Three Year Olds	1	10	C	12	C	NA	NA	Nap
Main	6R	Three Year Olds	1	11	C	12	C	NA	NA	Nap
Total Capacity @35 sq. ft.: 96					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 60			Total Capacity @35 sq. ft.: 96			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	39	C

Comments

Consultant completed a Complaint Investigation Follow-up Visit on September 26, 2022. The Complaint Closure Form is in progress as there is additional items to view.

Plan of Improvement: Developed This Date 01/01/0001

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decgal.ga.gov for more information. Free technical assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Hannah Jones, Program Official

Date

Chasity Baugh, Consultant

Date



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Findings Report

Date: 9/26/2022 **VisitType:** Complaint Investigation **Arrival:** 1:00 PM **Departure:** 4:00 PM
Follow Up

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.03 Activities

Technical Assistance

Technical Assistance

Consultant discussed 591-1-1-.03(14) which requires center staff to limit the use of entertainment media, such as television, videotaped programs or movies and video or computer games to no more than two (2) hours daily per child or group; to provide such activities only at times when alternative activities are available for children who choose not to participate; and to use entertainment media that is age-appropriate in accordance with the Entertainment Software Rating Board (ESRB) and the Motion Picture Association of America (MPAA).

Correction Deadline: 9/26/2022

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 9/7/2022

Corrected on 9/26/2022

.12(4) - This previous citation was observed to be corrected.

Correction Deadline: 10/7/2022

Corrected on 9/26/2022

.12(5) - This previous citation was observed to be corrected.

Facility

591-1-1-.19 License Capacity(CR)

Met

Correction Deadline: 9/7/2022

Corrected on 9/26/2022

.19(1) - This previous citation was observed to be corrected.

591-1-1-.25 Physical Plant-Structural/Mechanical

Met

Correction Deadline: 7/13/2022

Corrected on 9/26/2022

.25(14) - This previous citation was observed to be corrected.

591-1-1-.26 Playgrounds(CR)

Defer

Defer

591-1-1-.26(8)- This previous citation was deferred.

POI (Plan of Improvement)

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 4/8/2022

Health and Hygiene

591-1-1-.17 Hygiene(CR)

Not Met

Finding

591-1-1-.17(2) requires that Personnel, to the extent possible, keep children clean, dry and comfortable. It was determined based on observation that in classroom 1R, eight (8) one-year-olds were on cots without any clothing, staff stated this was normal practice.

POI (Plan of Improvement)

The Center will train staff, review regularly, and monitor.

Correction Deadline: 9/26/2022

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Correction Deadline: 9/7/2022

Corrected on 9/26/2022

.30(2) - This previous citation was observed to be corrected.

Correction Deadline: 9/7/2022

Corrected on 9/26/2022

.30(2)(c) - This previous citation was observed to be corrected.

Staff Records

591-1-1-.14 First Aid & CPR

Defer

Defer

591-1-1-.14(2)-This previous citation was deferred.

POI (Plan of Improvement)

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

Correction Deadline: 9/21/2022

Defer

591-1-1-.33(6)- This previous citation was deferred.

POI (Plan of Improvement)

The Center will develop and implement procedures to review staff records for documentation of training and orientation, to obtain and place missing documentation in staff records, and to file such documents in staff records on an ongoing basis.

Correction Deadline: 4/12/2022

Staffing and Supervision

Finding

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on observation staff member for classroom 1R was sitting outside the classroom door, leaving the classroom unattended with the door partially closed while eight (8) one-year-olds were observed in the classroom, seven were observed sleeping and one was observed to be awake, sitting on their cot.

POI (Plan of Improvement)

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

Correction Deadline: 9/26/2022