



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 6/6/2022 **VisitType:** Complaint Investigation Follow Up **Arrival:** 1:00 PM **Departure:** 2:30 PM

CCLC-51224

Wiggles & Giggles Childcare North

75 North Floyd Park Road Rome, GA 30165 Floyd County
 (706) 237-7535 wandgchildcare@gmail.com

Regional Consultant

Princess Walton

Phone: (770) 357-7030

Fax: (770) 357-7029

princess.walton@dec.al.ga.gov

Mailing Address

75 North Floyd Park rd
 Rome, GA 30165

Quality Rated: ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
06/06/2022	Complaint Investigation Follow Up	Good Standing	
05/25/2022	Complaint Investigation & Monitoring Visit	Good Standing	
05/25/2022	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L	One Year Olds	1	5	C	10	C	NA	NA	Nap
Main	1R	One Year Olds	1	8	C	12	C	NA	NA	Nap
Main	2L	Two Year Olds	1	6	C	8	C	NA	NA	Nap
Main	2R	Two Year Olds	1	7	C	12	C	NA	NA	Snack
Main	3L	One Year Olds	1	6	C	6	C	NA	NA	Nap
Main	3R	Three Year Olds	1	9	C	12	C	NA	NA	Nap
Main	4R	Three Year Olds	1	11	C	12	C	NA	NA	Snack
Main	5R	Infants	2	8	C	12	C	NA	NA	Nap, Free Play
Main	6R	Two Year Olds	1	8	C	12	C	NA	NA	Snack

Total Capacity @35 sq. ft.: 96

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 68

Total Capacity @35 sq. ft.: 96

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	39	C

Comments

The purpose of this visit is to conduct a complaint investigation and to follow-up to previous visit.

Plan of Improvement: No Plan Developed 01/01/0001

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us for more information. Free technical assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Hannah Jones, Program Official

Date

Princess Walton, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Defer

Defer

591-1-1-.10(1)-Consultant conducted a complaint investigation and did not check this rule on this date. This rule will be reviewed on next visit.

POI (Plan of Improvement)

The responsible person(s) at the center will ensure that the exhaust fans and duct systems are functioning or that the required amount of operable window space is provided in each diapering area.

Correction Deadline: 5/25/2022

591-1-1-.17 Hygiene(CR)

Defer

Defer

591-1-1-.17(7)-Consultant conducted a complaint investigation and did not check this rule on this date. This rule will be reviewed on next visit.

POI (Plan of Improvement)

The Center will train Staff on required handwashing for children and Staff will ensure children's hands are washed when required. The Director will monitor for compliance.

Correction Deadline: 5/25/2022

Staff Records

Records Reviewed: 19

Records with Missing/Incomplete Components: 0

Staff # 1

Met

Date of Hire: 03/04/2021

Staff # 2

Met

Date of Hire: 03/02/2021

Records Reviewed: 19

Records with Missing/Incomplete Components: 0

Staff # 3	Met
Staff # 4	Met
Staff # 5	Met
Staff # 6	Met
Staff # 7	Met
Date of Hire: 06/21/2021	
Staff # 8	Met
Staff # 9	Met
Staff # 10	Met
Date of Hire: 05/13/2021	
Staff # 11	Met
Date of Hire: 02/05/2020	
Staff # 12	Met
Date of Hire: 10/01/2020	
Staff # 13	Met
Staff # 14	Met
Date of Hire: 06/26/2020	
Staff # 15	Met
Staff # 16	Met
Staff # 17	Met
Date of Hire: 02/11/2020	
Staff # 18	Met
Staff # 19	Met

Staff Credentials Reviewed: 4

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Defer

Defer

591-1-1-.09(1)(a)-Consultant conducted a complaint investigation and did not check this rule on this date. This rule will be reviewed on next visit.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will review staff checklist to ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will maintain staff checklist to ensure the Comprehensive Records Check rules are maintained.

Correction Deadline: 5/25/2022

Defer

591-1-1-.09(1)(c)-Consultant conducted a complaint investigation and did not check this rule on this date. This rule will be reviewed on next visit.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will put in place a process to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The center will put in place a process to ensure the CRC rules are maintained.

Correction Deadline: 3/29/2022

Defer

591-1-1-.09(1)(j)-Consultant conducted a complaint investigation and did not check this rule on this date. This rule will be reviewed on next visit.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will maintain staff checklist to ensure that only the most recently issued determination letter is electronically ported for Directors, Employees and Provisional Employees, excluding Students-in-Training. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will maintain staff checklist to ensure Comprehensive Records Check rules are maintained.

Correction Deadline: 5/25/2022

591-1-1-.14 First Aid & CPR

Defer

Defer

591-1-1-.14(2)-Consultant conducted a complaint investigation and did not check this rule on this date. This rule will be reviewed on next visit.

POI (Plan of Improvement)

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

Correction Deadline: 4/12/2022

591-1-1-.33 Staff Training

Defer

Defer

591-1-1-.33(4)-Consultant conducted a complaint investigation and did not check this rule on this date. This rule will be reviewed on next visit.

POI (Plan of Improvement)

The Center will schedule food preparation training, as required, and follow up to ensure the training is completed.

Correction Deadline: 4/12/2022

Defer

591-1-1-.33(6)-Consultant conducted a complaint investigation and did not check this rule on this date. This rule will be reviewed on next visit.

POI (Plan of Improvement)

The Center will develop and implement procedures to review staff records for documentation of training and orientation, to obtain and place missing documentation in staff records, and to file such documents in staff records on an ongoing basis.

Correction Deadline: 4/12/2022