



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 11/16/2021 **VisitType:** Monitoring Visit

**Arrival:** 10:00 AM

**Departure:** 1:05 PM

**CCLC-48059**

**Kids R Kids Learning Academy #33**

2950 Centerville Highway Snellville, GA 30078 Gwinnett County  
(770) 979-7600 banksjacksonrobin@gmail.com

**Regional Consultant**

Dianne Clarke

Phone: (770) 357-4923

Fax: (770) 357-4922

dianne.clarke@dec.al.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/16/2021	Monitoring Visit	Good Standing	
05/19/2021	Licensing Study	Good Standing	
03/16/2021	Incident Investigation by Phone	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes	
Single	A/1L/100	Infants	2	4	C	16	C	NA	NA	Floor Play,Nap	
Single	B/2L/150	One Year Olds	2	6	C	16	C	NA	NA	Free Play	
Single	C/3L/200	One Year Olds	2	8	C	17	C	NA	NA	Outside	
Single	D/1R/250	Two Year Olds	2	12	C	23	C	NA	NA	Lunch	
Single	E/2R/300	Two Year Olds	2	14	C	24	C	NA	NA	Lunch	
Single	F/3R/350	Three Year Olds	1	13	C	22	C	NA	NA	Lunch	
Single	G/4R/400	GA PreK	2	18	C	23	C	NA	NA	Art	
Single	H/5R/450	GA PreK	2	22	C	23	C	NA	NA	Outside	
Single	I/Center/500	Three Year Olds	1	10	NC	30	C	NA	NA	Centers	
Single	J/4L		0	0	C	58	C	NA	NA		
Single	K/Cafeteria		0	0	C	23	C	NA	NA		
Total Capacity @35 sq. ft.: 275						Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 107						Total Capacity @35 sq. ft.: 275					Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Single	PG AR side	27	C
Single	PG B/R Back	55	C
Single	PG C//L side	33	C
Single	PG D/Back Middle	108	C

**Comments**

A virtual inspection was conducted on November 16, 2021 with the Director. An in-person visit was not conducted due to the COVID-19 pandemic.

Reminders: Please be sure to contact the Gwinnett County Department of Health if there are positive COVID-19 cases immediately and get their guidance. Please also complete a Required Report in DECAL KOALA for all communicable diseases within 24 hours.

Please be sure to enter all temporary closures in DECAL KOALA under the Required Report tab whenever your facility closed temporarily for one day or more.


Incident Reports are to be submitted via DECAL KOALA with all signed staff statements for staff and the director.

As of August 2, 2021, all amendments are required to be entered in DECAL KOALA.

Please be sure to hide staff who are no longer employed in your DECAL KOALA account. Please reach out for help with this, if needed.



Plan of Improvement: Developed This Date 11/16/2021

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



**Important New Deadlines:**

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov)

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

---

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decals.ga.gov](mailto:CCSRefutations@decals.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

---

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

---

Robin Banks, Program Official

Date

---

Dianne Clarke, Consultant

Date



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Findings Report**

**Date:** 11/16/2021 **VisitType:** Monitoring Visit

**Arrival:** 10:00 AM

**Departure:** 1:05 PM

**CCLC-48059**

**Kids R Kids Learning Academy #33**

2950 Centerville Highway Snellville, GA 30078 Gwinnett County  
(770) 979-7600 banksjacksonrobin@gmail.com

**Mailing Address**  
Same

**Regional Consultant**

Dianne Clarke

Phone: (770) 357-4923

Fax: (770) 357-4922

dianne.clarke@dec.al.ga.gov

The following information is associated with a Monitoring Visit:

**Activities and Equipment**

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Center does not provide swimming activities.

**Facility**

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Not Met**

**Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazards were observed to be accessible in the following classrooms:

-C/3L/200: Diaper cream observed in unlocked drawer in the diapering area

-G/4R/400: Pinesol, Lysol and Wet Ones wipes were observed in a closet on a shelf that is accessible to the children. Also, a stapler and tape dispenser were observed on a counter near the sink and was accessible.

-I/Center/500: A toilet brush was observed to be accessible in the girl's bathroom.

-J/4L: A toilet brush was observed in the bathroom on the left. Also, a stapler, scissors and air freshener were observed in an unlocked drawer and a box of Borax was observed in an unlocked cabinet in the area under the counter. Additionally, a tape dispenser was observed accessible on top of the cubbies close to the entrance of the classroom.

**POI (Plan of Improvement)**

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

**Correction Deadline: 11/16/2021**

**Technical Assistance**

591-1-1-.25(8) - Please ensure that all outlets are covered when not in use at all times.

**Correction Deadline: 11/16/2021**

---

**591-1-1-.26 Playgrounds(CR)**

**Technical Assistance**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Discussed maintenance of resilient surface. Please fluff and redistribute.

**Technical Assistance**

591-1-1-.26(9) - Please ensure to place cones near the area that is being worked on until the work is completed.

**Correction Deadline: 11/16/2021**

---

**Health and Hygiene**

---

**591-1-1-.10 Diapering Areas & Practices(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Staff stated proper knowledge of diapering procedures.

---

**591-1-1-.17 Hygiene(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Proper hand washing observed throughout the center.

---

**591-1-1-.20 Medications(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. The Provider currently does not dispense/administer medication.

---

**Safety**

---

**591-1-1-.11 Discipline(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Redirection is used for discipline.

---

**591-1-1-.36 Transportation(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Complete documentation of transportation observed.

---

**Sleeping & Resting Equipment**

---

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

## Staff Records

Records Reviewed: 27

Records with Missing/Incomplete Components: 1

Staff # 1 Date of Hire: 11/08/2021	Met <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 2 Date of Hire: 09/30/2019	Met
Staff # 3 Date of Hire: 02/03/2020	Met
Staff # 4 Date of Hire: 12/21/2018	Met
Staff # 5 Date of Hire: 07/24/2017	Met
Staff # 6 Date of Hire: 02/25/2021	Met
Staff # 7 Date of Hire: 09/23/2020	Met
Staff # 8 Date of Hire: 08/19/2019 <u>"Missing/Incomplete Components"</u> .09-Criminal Records Check Missing	Not Met
Staff # 9 Date of Hire: 10/19/2021	Met <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 10 Date of Hire: 10/08/2021	Met <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 11 Date of Hire: 11/12/2021	Met <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 12 Date of Hire: 10/18/2007	Met
Staff # 13 Date of Hire: 08/09/2017	Met

**Records Reviewed: 27**

**Records with Missing/Incomplete Components: 1**

---

Staff # 14 Date of Hire: 11/23/2020	Met
Staff # 15 Date of Hire: 10/07/2021	Met <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 16 Date of Hire: 09/18/2017	Met
Staff # 17 Date of Hire: 09/21/2021	Met <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 18 Date of Hire: 08/10/2020	Met
Staff # 19 Date of Hire: 05/23/2017	Met
Staff # 20 Date of Hire: 07/24/2017	Met
Staff # 21 Date of Hire: 11/01/2021	Met <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 22 Date of Hire: 01/03/2018	Met
Staff # 23 Date of Hire: 08/01/2018	Met
Staff # 24 Date of Hire: 01/22/2019	Met
Staff # 25 Date of Hire: 06/28/2021	Met
Staff # 26 Date of Hire: 03/31/2021	Met
Staff # 27 Date of Hire: 11/20/2020	Met

**Staff Credentials Reviewed: 14**

---

**Finding**

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on a review of records that a staff rehired on October 12, 2021 did not have a new satisfactory comprehensive records check determination on file.

**POI (Plan of Improvement)**

IMMEDIATE CORRECTION - The Center will ensure to receive a completed a records check determination for staff prior to them being present at the center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The center will review the CRC modules regarding criminal records to ensure the CRC rules are maintained.

**Correction Deadline: 11/16/2021****Finding**

591-1-1-.09(1)(l)2. requires the Center to immediately require a new Comprehensive Records Check Determination for a Director, Employee or Provisional Employee when there has been a lapse of employment from the child care industry that lasted for 180 calendar days (6 months) or longer. It was determined based on a review of records that staff rehired on October 12, 2021 had a lapse in employment for more than 180 calendar days.

**POI (Plan of Improvement)**

IMMEDIATE CORRECTION - The Center will ensure to check the employee's lapse of employment prior to being present at the facility and immediately require a new Comprehensive Records Check Determination for Directors, Employees or Provisional Employees Employee's when there has been a lapse of employment from the child care industry that lasted for 180 calendar days (6 months) or longer. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will review the CRC modules regarding criminal records to ensure CRC rules are maintained.

**Correction Deadline: 11/16/2021**

---

**591-1-1-.14 First Aid & CPR****Met****Comment**

Please replace/add missing/expired item(s) in first aid kit(s).

**Correction Deadline: 6/18/2021****Corrected on 11/16/2021**

**.14(2) - The previous citation was observed to be corrected in that the staff is no longer employed and all newly hired staff has their CPR and First Aid completed within their 90 days.**

---

**591-1-1-.31 Staff(CR)****Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Staff observed to be compliant with applicable laws and regulations.

<b>Staffing and Supervision</b>
---------------------------------



---

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Center observed to maintain appropriate staff:child ratios.

---

**591-1-1-.32 Supervision(CR)****Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Adequate supervision observed on this date. Discussed new revision to the supervision rule which states: Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger.