



**Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/8/2020 **VisitType:** Complaint Investigation by Phone **Arrival:** 1:00 PM **Departure:** 2:20 PM

CCLC-49612

Little Creative One's Learning Center

1271 Gordon Highway Augusta, GA 30901 Richmond County
(706) 432-0888 littlecreativeones@hotmail.com

Regional Consultant

Kaycee Purvis

Phone: (770) 357-4915

Fax: (404) 478-8085

kaycee.purvis@decals.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation		
07/08/2020	Complaint Investigation by Phone	Good Standing
02/19/2020	Monitoring Visit	Good Standing
11/01/2019	Complaint Closure	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.


Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Comments

Plan of Improvement: Developed This Date 07/08/2020

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decals.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decals.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decals.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decals.ga.gov

Jacqueline Habersham, Program Official

Date

Kaycee Purvis, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation by Phone:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Defer

Defer

591-1-1-.12(2)-Due to the COVID-19 pandemic an in-person visit was not conducted. This rule will be evaluated during the next regulatory visit.

POI (Plan of Improvement)

The Center will replace the missing knob.

Correction Deadline: 2/19/2020

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Defer

Defer

591-1-1-.25(13)-Due to the COVID-19 pandemic an in-person visit was not conducted. This rule will be evaluated during the next regulatory visit.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items. Staff removed the items at the Consultant's request.

Correction Deadline: 2/19/2020

Defer

591-1-1-.25(3)-Due to the COVID-19 pandemic an in-person visit was not conducted. This rule will be evaluated during the next regulatory visit.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 2/19/2020

591-1-1-.29 Required Reporting

Technical Assistance

Technical Assistance

591-1-1-.29(1) - The Consultant and Director discussed training staff to report any necessary allegations to the appropriate agencies.

Correction Deadline: 7/8/2020

Safety

591-1-1-.11 Discipline(CR)

Not Met

Finding

591-1-1-.11(2) requires that Personnel not: physically or sexually abuse a child or engage or permit others to engage in sexually overt conduct in the presence of any child enrolled in the Center; inflict corporal/physical punishment upon a child; shake, jerk, pinch or handle a child roughly; verbally abuse or humiliate a child which includes, but is not limited to, the use of threats, profanity or belittling remarks about a child or his family; isolate a child in a dark room, closet or unsupervised area; use mechanical or physical restraints or devices to discipline children; use medication to discipline or control children's behavior without written medical authorization issued by a licensed professional and given with the parent's written consent; restrict unreasonably a child from going to the bathroom; punish toileting accidents; force-feed a child or withhold feeding a child regularly scheduled meals and/or snacks; force or withhold naps; allow children to discipline or humiliate other children; or confine a child for disciplinary purposes to a swing, highchair, infant carrier, walker or jump seat. It was determined based upon an investigation that center staff pulled a three-year-old child by their shirt on July 6, 2020.

POI (Plan of Improvement)

The Center will take immediate action to ensure the action/conduct has ceased; train/review appropriate child guidance techniques with center staff; and have a system in place to monitor and identify inappropriate actions.

Correction Deadline: 7/8/2020

591-1-1-.36 Transportation(CR)

Defer

Defer

591-1-1-.36(7)(c)3.-Due to the COVID-19 pandemic an in-person visit was not conducted. This rule will be evaluated during the next regulatory visit.

POI (Plan of Improvement)

The Center will ensure that each time of arrival and departure is documented by the driver or designated person with training, review and monitoring. The Consultant and Director discussed documenting when school is out and the center is not transporting children.

Correction Deadline: 2/20/2020

Defer

591-1-1-.36(7)(d)1.-Due to the COVID-19 pandemic an in-person visit was not conducted. This rule will be evaluated during the next regulatory visit.

POI (Plan of Improvement)

The Center will train Staff who are or may be involved in transporting children in how to thoroughly inspect a vehicle and properly complete transportation documentation. The Center will review and monitor. The Consultant and Director also discussed documenting when school is out and the center is not transporting children.

Correction Deadline: 2/20/2020

Defer

591-1-1-.36(7)(d)2.-Due to the COVID-19 pandemic an in-person visit was not conducted. This rule will be evaluated during the next regulatory visit.

POI (Plan of Improvement)

The Center will train Staff who are or may be involved in transporting children in how to thoroughly inspect a vehicle and properly complete transportation documentation. The Center will review and monitor. The Consultant and Director also discussed documenting when school is out and the center is not transporting children.

Correction Deadline: 2/19/2020

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Defer

Defer

591-1-1-.32(1)-Due to the COVID-19 pandemic an in-person visit was not conducted. This rule will be evaluated during the next regulatory visit.

POI (Plan of Improvement)

The Center will hire additional Staff or reschedule current Staff to meet required Staff:child ratios and will organize children into groups that meet requirements.

Correction Deadline: 2/19/2020