



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 2/27/2018    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 8:15 AM    **Departure:** 5:45 PM

**CCLC-37110**

**Young World Child Care & Learning Center**

5364 Five Forks Trickum Road Lilburn, GA 30047 Gwinnett County  
(770) 921-3888 Info@YoungworldCLC.COM

**Regional Consultant**

Dianne Clarke

Phone: (770) 357-4923

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dianne.clarke@dec.al.ga.gov

**Mailing Address**  
Same

**Quality Rated:** ★

<b>Compliance Zone Designation</b>		
02/27/2018	Complaint Investigation Follow Up	Good Standing
02/27/2018	Complaint Closure	Good Standing
02/19/2018	POI Follow Up	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L Infant/Toddler	Infants and One Year Olds	1	4	C	15	C	NA	NA	Free Play,Breakfast
Main	1R	One Year Olds and Two Year Olds	1	7	C	12	C	NA	NA	Free Play
Main	2R	Three Year Olds	1	15	NC	12	NC	NA	NA	Free Play
Main	Back Left	PreK	2	20	C	30	C	42	C	Centers
Main	Back Right	Three Year Olds and Four Year Olds	1	11	C	18	C	26	C	Circle Time
Main	Barn		0	0	C	11	C	NA	NA	
Total Capacity @35 sq. ft.: 98						Total Capacity @25 sq. ft.: 118				
Total # Children this Date: 57			Total Capacity @35 sq. ft.: 98			Total Capacity @25 sq. ft.: 118				

Building	Playground	Playground Occupancy	Playground Compliance
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**Comments**

Discussed regarding creating a supervision plan.

Plan of Improvement: Developed This Date 02/27/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.al.ga.gov](mailto:CCSRefutations@dec.al.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov)

Adaugo Chigbu, Program Official

Date

Dianne Clarke, Consultant

Date



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### Findings Report

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Follow Up **Arrival:** 8:15 AM **Departure:** 5:45 PM

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The following information is associated with a Complaint Investigation Follow Up:

### Children's Records

591-1-1-.08 Children's Records

Met

**Correction Deadline: 2/20/2018**

**Corrected on 2/27/2018**

.08(1) - The previous citation was observed to be corrected in that the information was observed to be completed.

### Facility

591-1-1-.19 License Capacity(CR)

Not Met

#### **Finding**

591-1-1-.19(1) requires a Center to provide 35 square feet of usable space per child, which will determine the Center's License capacity. It was determined based on observation that upon arrival in the 2R classroom there were 15 children in a space licensed for 12 children.

#### **POI (Plan of Improvement)**

The Center will limit the number of children in this space to the licensed capacity.

**Correction Deadline: 2/27/2018**

### Health and Hygiene

591-1-1-.07 Children's Health

Met

**Correction Deadline: 2/19/2018**

Corrected on 2/27/2018

.07(5) - The previous citation was observed to be corrected in that there were no children in the 1L classroom observed with attachments.

<b>Staff Records</b>
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**591-1-1-.14 First Aid & CPR**

**Met**

**Correction Deadline: 2/23/2018**

Corrected on 2/27/2018

.14(2) - The previous citation is observed to be corrected in that the provider has a class scheduled after attempts at contacting a trainer.

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**591-1-1-.33 Staff Training**

**Not Met**

**Finding**

591-1-1-.33(3) requires each staff member with direct care responsibilities to complete health and safety training at the time of employment that will count toward required annual training: Staff employed prior to September 30, 2016 will complete the training by December 29, 2016 and Staff employed after September 30, 2016 will complete the health and safety training within the first 90 days of employment. It was determined based on a review of records that two staff did not have evidence of having completed the Health and Safety orientation training as required.

**POI (Plan of Improvement)**

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates.

**Correction Deadline: 3/13/2018**

**Recited on 2/27/2018**

**Finding**

591-1-1-.33(6) requires, in the first year of employment and then by calendar year thereafter, all supervisory and caregiver Personnel, except independent contractors, Students-in-Training and volunteers to attend ten (10) clock hours of training which is task-focused in early childhood education or child development or subjects relating to job assignment and is offered by an accredited college, university or vocational program or other Department-approved source. It was determined based on a review of records that one staff did not have evidence of completing the required ten annual hours for 2017.

**POI (Plan of Improvement)**

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

**Correction Deadline: 3/13/2018**

**Recited on 2/27/2018**

<b>Staffing and Supervision</b>
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**Finding**

591-1-1-.32(7) requires that children be supervised at all times and that the persons supervising in the child care area be alert, able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the chaperones and Students-in-Training, and provide timely attention to the children's actions and needs. It was determined based on observation that on two separate occasions during the visit, children were observed not to be supervised at all times when a child was left at drop off to put their bag and jacket up and the teacher was not aware that the child was there. It was also observed that children transitioning from the 2R classroom to the Back Right classroom was observed to not be supervised for a brief moment when they walked into the classroom without a teacher present.

**POI (Plan of Improvement)**

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

**Correction Deadline: 2/27/2018**