



**Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/30/2018 **VisitType:** Monitoring Visit **Arrival:** 8:00 AM **Departure:** 11:20 AM

CCLC-3557

Heavenly Creations & Child Development, Inc.

2427 Wheelless Road Augusta, GA 30906 Richmond County
(706) 737-5536 heavenly2427@icloud.com

Regional Consultant

Keshia Hayward

Phone: (678) 717-5129

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carrie.spangler@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
07/30/2018	Monitoring Visit	Good Standing	
03/01/2018	Monitoring Visit	Good Standing	
08/17/2017	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Bldg One	Back	One Year Olds	1	3	C	24	C	NA	NA	Breakfast
Bldg One	Left	Infants	2	5	C	23	C	NA	NA	Feeding, Transitioning, Nap
Bldg One	Middle	Two Year Olds	2	9	C	23	C	NA	NA	Breakfast
Bldg One	Right	Three Year Olds and Four Year Olds	2	12	C	35	C	49	C	Circle Time, Breakfast
Total Capacity @35 sq. ft.:			105		Total Capacity @25 sq. ft.:		169			
Bldg Two	Main	Six Year Olds and Over	1	16	C	64	C	NA	NA	Transitioning
Total Capacity @35 sq. ft.:			64		Total Capacity @25 sq. ft.:		169			
Total # Children this Date:			45		Total Capacity @35 sq. ft.:		169			
					Total Capacity @25 sq. ft.:		169			

Building	Playground	Playground Occupancy	Playground Compliance
Bldg One	Back-Play Yard	122	C
Bldg One	Side-Play Yard	8	C

Comments

Plan of Improvement: Developed This Date 07/30/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Reminder: All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit www.decalkoala.com. You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decals.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.decals.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decals.ga.gov

Ezra Hatcher, Program Official

Date

Keshia Hayward, Consultant

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Not Met

Technical Assistance

591-1-1-.12(2) - Please reconnect the door back to the hinge on the children's pink and white kitchenette set in middle classroom.

Correction Deadline: 7/30/2018

Finding

591-1-1-.12(4) requires that equipment and furniture is secured if it is of a weight or mass that could cause injury from tipping, falling, or being pulled or pushed over. It was determined based on consultants observation that there were two sets of stacked chairs next to the stairs and an unsecured fan was located on top of the cubbies in the Right classroom.

POI (Plan of Improvement)

The Center will ensure that the identified equipment or furniture and any other such existing or future items are secured adequately and will have a system for checking these for stability.

Correction Deadline: 7/30/2018

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

Finding

591-1-1-.25(11) requires that floor coverings be tight, smooth, free of odors and washable or cleanable. It was determined based on consultants observation that the vinyl rug was unraveling and detaching from the floor in both bathrooms in the school-age classrooms located in building two. It was also determined that the rug was torn in the bathroom in the Middle classroom.

POI (Plan of Improvement)

Floors will be maintained to be safe and sanitary.

Correction Deadline: 7/30/2018**Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on consultants observation that the following potential hazards existed in spaces accessible to children: plastic grocery bags were observed on top and inside of cubbies in the Back and School-age classroom, a stapler was located on top of the cubby in the Back classroom, a can of air freshener was located on top of a cubby, the broom/dust pan was observed next to the sink in the Middle classroom.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 7/30/2018**Recited on 7/30/2018****Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on consultants observation that an one inch gap was located between the wall and base board next to the book area in the Back classroom and the door frame to the entrance of the Back Classroom was split and unattached causing a pinching hazard on this date. It was further determined that a hole was observed in the wall exposing sheet rock in the school-age classroom in building two.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 7/30/2018**Recited on 7/30/2018****Finding**

591-1-1-.25(8) requires protective caps on all unused electrical outlets within children's reach and requires that electrical outlets in use be made inaccessible to children. It was determined based on consultants observation that electrical outlets not in use were missing protective caps throughout the school-age classroom in building two.

POI (Plan of Improvement)

The Center will train Staff to check outlets and replace protective caps when needed and identify and monitor how outlets in use are inaccessible to children.

Correction Deadline: 7/30/2018

591-1-1-.26 Playgrounds(CR)**Met****Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute. When weather permits, please remove the grass from the surfacing on both playgrounds.

Health and Hygiene

591-1-1-.07 Children's Health Met

Correction Deadline: 3/1/2018

Corrected on 7/30/2018

.07(5) - Citation corrected based on consultants observation that no pacifiers were attached to children's clothes on this date.

591-1-1-.10 Diapering Areas & Practices(CR) Met

Comment

Staff stated proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR) Met

Comment

Please ensure lids remain on trash containing organic waste.

591-1-1-.20 Medications(CR) N/A

Comment

The Provider currently does not dispense/administer medication.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures Met

Correction Deadline: 3/6/2018

Corrected on 7/30/2018

.21(3) - Citation corrected based on consultants review of records verifying a tornado drill was completed on March 2, 2018 and a lock down drill completed on April 10, 2018.

Safety

591-1-1-.11 Discipline(CR) Met

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR) N/A

Comment

Center does not provide routine transportation. Director stated routing transportation is not provided during the summer time. Please be reminded transportation requirements will be monitored during the next visit.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) Met

Comment

Discussed SIDS and infant sleeping position.

Staff Records

Records Reviewed: 16

Records with Missing/Incomplete Components: 1

Staff # 1 Met

Date of Hire: 01/12/2017

Staff # 2 Met

Date of Hire: 10/03/1998

Staff # 3 Met

Date of Hire: 01/26/2000

Staff # 4 Met

Date of Hire: 06/01/2009

Staff # 5 Met

Date of Hire: 01/11/2017

Staff # 6 Met

Date of Hire: 06/08/2015

Staff # 7 Met

Date of Hire: 01/13/2017

Staff # 8 Met

Date of Hire: 09/11/1993

Staff # 9 Met

Date of Hire: 03/15/2005

Staff # 10 Not Met

Date of Hire: 07/02/2018

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Staff # 11 Met

Date of Hire: 02/01/2000

Staff # 12 Met

Date of Hire: 03/21/2002

Staff # 13 Met

Date of Hire: 06/09/2015

Staff # 14 Met

Date of Hire: 10/03/1998

Staff # 15 Met

Date of Hire: 01/12/2017

Staff # 16 Met

Date of Hire: 12/12/2000

591-1-1-.09 Criminal Records Check(CR)

Not Met

Finding

591-1-1-.09(1)(g) requires Provisional Employees hired on or after January 1, 2014 to have a satisfactory Preliminary Records Check Determination. A Provisional Employee cannot reside at the Center or be present at the Center while children are present for care for more than 21 days from the date of hire or first day of residency without first submitting both a Fingerprint Records Check Application to the Department and Fingerprints to an authorized fingerprinting site. It was determined based on a review of records that one employee hired on July 2, was present and providing care to children without a criminal record check determination. A one day letter was left with the director on this date.

POI (Plan of Improvement)

The Center will ensure that Provisional Employees hired on or after January 1, 2014 have a satisfactory Preliminary Records Check Determination. The Center will have a plan to ensure that Provisional Employees hired on or after January 1, 2014 submit a Fingerprint Records Check Application to the Department and Fingerprints to an authorized fingerprinting site within 21 days from the date of hire or the first day of residency. The Center will not allow a provisional employee to be at the Center while children are present if this requirement is not met.

Correction Deadline: 7/30/2018

591-1-1-.31 Staff(CR)

Not Met

Finding

591-1-1-.31(8)(a) requires the Center to ensure that volunteers age seventeen (17) and older that provide consistent services have a satisfactory Fingerprint Records Check Determination. It was determined based on a review of records and the director's statement that a volunteer providing care to children starting July 17, 2018, did not complete a criminal record determination check.

POI (Plan of Improvement)

The Center will obtain a satisfactory Fingerprint Records Check Determination for a volunteer, age seventeen (17) and older that provides consistent services. The Center will ensure that every volunteer who is seventeen (17) and older and provides consistent services has a satisfactory Fingerprint Records Check Determination. Volunteers who are seventeen (17) and older and provide consistent services MUST have a satisfactory Fingerprint Records Check Determination to be at the facility when a child is present for care.

Correction Deadline: 7/30/2018

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed on this date.