



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/6/2020 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:30 AM **Departure:** 1:00 PM

CCLC-23074

Holdheide Academy

5234 Old Hwy 5 Woodstock, GA 30188 Cherokee County
 (770) 516-2292 tdorsten@mindspring.com

Regional Consultant

Twantaye Compton

Phone: (770) 357-1660

Fax: (770) 357-1661

twantaye.compton@decal.ga.gov

Mailing Address

206 Somerset Circle
 Woodstock, GA 30189

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/06/2020	Complaint Investigation Follow Up	Good Standing	
07/13/2020	Complaint Investigation by Phone	Good Standing	
05/14/2020	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- 1st. Left	Infants	1	5	C	13	C	NA	NA	Floor Play
Main	B- 2nd Left	One Year Olds	1	7	C	9	C	NA	NA	Free Play, Floor Play
Main	C- 3rd Left	One Year Olds and Two Year Olds and Three Year Olds	1	8	C	10	C	NA	NA	Free Play
Main	D-1st Right	Three Year Olds	1	6	C	13	C	NA	NA	Centers
Main	E- 2nd Right	Four Year Olds	1	8	C	20	C	NA	NA	Circle Time
Main	F- 3rd Right		0	0	C	26	C	NA	NA	Not In Use
Main	G- 4th Left		0	0	C	14	C	NA	NA	Not In Use
Total Capacity @35 sq. ft.: 105						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 34			Total Capacity @35 sq. ft.: 105			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground: Left Side Younger	19	C
Main	Playground: Right Side Older	50	C

Comments

The purpose of today's visit was to conduct a follow up to a visit conducted on November 6, 2020 and to conduct a complaint investigation. Investigative findings were not concluded on this date. Once investigative findings have been concluded by the assigned Child Care Consultant, the provider will be notified of any findings. The complaint investigation remains open at this time. The Child Care Consultant completing today's visit has provided their business card with complete contact information. Please contact the visiting consultant if there are any individuals affiliated the CCLC diagnosed with COVID-19 in the next 14 days after the visit has taken place. Affiliated individuals may include, but are not limited to the provider, household members, children in care, and family members of children in care. The current Executive Order was utilized during today's visit and the provider demonstrated compliance with the current order.

Plan of Improvement: To Be Submitted 12/07/2020

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.al.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov

Tammy Dorsten, Program Official

Date

Twantaye Compton, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

	Facility
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591-1-1-.26 Playgrounds(CR)

Not Met

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation fencing material presented a hazard to children and observed to not be in good repair. The wood fence at the rear of the playground was observed to have a two inch gap causing a potential entrapment hazard.

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Correction Deadline: 12/7/2020

Finding

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that on the right playground one to two inches of resilient surface was observed beneath the swings. In addition one to two inches of resilient surface was observed beneath the slides, monkey bars, rock wall, and green ladder of the brown and green climbing structure on this date.

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Correction Deadline: 12/7/2020

Recited on 11/6/2020

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that on the right and left playground, black tarp was exposed through the ground causing a potential tripping hazard. In addition on the right playground a cable line was observed stretched across the front end of the playground close to the swings causing a potential tripping hazard.

The black tarp was exposed through the ground causing a potential tripping hazard during the follow up. It was also determined that the side walk on the right playground exposed approximately three inches of concrete causing a potential tripping hazard.

Correction Deadline: 12/7/2020

Recited on 11/6/2020

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Not Met**

Finding

591-1-1-.30(1)(a)3 requires that each crib shall have only an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant. It was determined based on observations that two of two cribs were observed to have crib sheets that were not tight-fitting in room B where 18 month old children were in care.

Correction Deadline: 11/6/2020

Staff Records

Records Reviewed: 9 **Records with Missing/Incomplete Components: 0**

Staff # 1

Met

Records Reviewed: 9

Records with Missing/Incomplete Components: 0

Date of Hire: 07/30/2020

Staff # 2 Met

Date of Hire: 04/13/2020

Staff # 3 Met

Date of Hire: 05/25/2007

Staff # 4 Met

Date of Hire: 01/20/2015

Staff # 5 Met

Date of Hire: 01/20/2015

Staff # 6 Met

Date of Hire: 08/27/2018

Staff # 7 Met

Staff # 8 Met

Date of Hire: 12/14/2014

Staff # 9 Met

Date of Hire: 06/19/2013

Staff Credentials Reviewed: 3

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Correction Deadline: 5/14/2020

Corrected on 11/6/2020

Satisfactory Comprehensive Records Check Determination letter issued by the Department on file were observed on this date.