



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 9/25/2018    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 8:45 AM    **Departure:** 2:55 PM

**CCLC-3627**

**Academy of Smiles**

80 Cypress Drive Newnan, GA 30263 Coweta County  
 (770) 253-2147 academyofsmiles@numail.org

**Regional Consultant**

Laura Swann

Phone: (706) 855-3454

Fax: (706) 434-7641

laura.swann@decal.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** No

<b>Compliance Zone Designation</b>		
09/25/2018	Complaint Investigation Follow Up	Good Standing
09/14/2018	Monitoring Visit	Good Standing
05/14/2018	Licensing Study	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Annex	#2 Front R-Prek		0	0	C	20	C	27	C	
Annex	Back		0	0	C	20	C	28	C	
Annex	Open Area		0	0	C	23	C	32	C	
Total Capacity @35 sq. ft.: 63					Total Capacity @25 sq. ft.: 138					
Main	A Second Right	Two Year Olds and Three Year Olds	1	7	C	16	C	NA	NA	Art
Main	B Back Center	Two Year Olds	1	5	C	11	C	NA	NA	Floor Play
Main	C First Left	One Year Olds	1	2	C	10	C	NA	NA	Free Play
Main	D First Right	Infants	1	4	C	11	C	NA	NA	Nap
Main	E-Left/Cafe/office	PreK	1	7	C	27	C	NA	NA	Free Play
Total Capacity @35 sq. ft.: 75					Total Capacity @25 sq. ft.: 138					
Total # Children this Date: 25			Total Capacity @35 sq. ft.: 138			Total Capacity @25 sq. ft.: 138				

Building	Playground	Playground Occupancy	Playground Compliance
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**Comments**

Plan of Improvement: Developed This Date 09/25/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.al.ga.gov](mailto:CCSRefutations@dec.al.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>  
 Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov)

Connie Holloway, Program Official

Date

Laura Swann, Consultant

Date



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### Summary Report

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The following information is associated with a Complaint Investigation Follow Up:

#### Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 9/14/2018

Corrected on 9/25/2018

.12(4) - Correction observed on this date. Printer was moved to another location.

#### Facility

591-1-1-.26 Playgrounds(CR)

Defer

**Defer**

591-1-1-.26(4)- This citation has a correction deadline of September 28, 2018. This rule will be reevaluated at the next visit.

**POI (Plan of Improvement)**

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 9/26/2018

Recited on 1/1/0001

**Defer**

591-1-1-.26(8)- This citation has a correction deadline of September 28, 2018. This rule will be reevaluated at the next visit.

**POI (Plan of Improvement)**

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency. The center will distribute the resilient surface they had outside of the fence.

Correction Deadline: 9/26/2018

**Sleeping & Resting Equipment**

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

**Not Met**

**Finding**

591-1-1-.30(2)(c) requires that infants shall not sleep in equipment other than safety-approved cribs, such as, but not limited to, a car safety seat, bouncy seat, highchair, or swing. Infants who arrive at the Center asleep or fall asleep in such equipment, on the floor or elsewhere, shall be transferred to a safety-approved crib. It was determined based on staff statements and observation in classroom D an infant was allowed to sleep in a swing due to having severe reflux.

**POI (Plan of Improvement)**

The Center will only place infants in safe cribs to sleep and will transfer them to a safe crib when the infants are asleep in other equipment. Staff will obtain a note from the physician that will state what is needed for the specific infant concerning sleeping requirements.

**Correction Deadline: 9/25/2018**

**Staff Records**

**591-1-1-.33 Staff Training**

**Defer**

**Defer**

591-1-1-.33(6)-Defer until January 1, 2019.

**POI (Plan of Improvement)**

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed. Consultant reviewed with the director that fire and safety training does not counted toward annual training except for the first year.

**Correction Deadline: 12/31/2018**

**Staffing and Supervision**

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

**Not Met**

**Correction Deadline: 9/14/2018**

**Corrected on 9/25/2018**

**.32(2) - Correction observed on this date.**

**Finding**

591-1-1-.32(4) requires that children under three years old be housed in separate physical areas from older children and cannot be mixed with older children except at specified times and circumstances. It was determined based on observation that there were two, two-year-olds and five, three-year-olds in classroom A upon consultant's arrival. Further, it was determined based on observation that at naptime two, two-year-olds and five, three-year-olds were moved into the Pre-K classroom E for the remainder of the day.

**POI (Plan of Improvement)**

The Center will maintain separation of these children under three years old.

**Correction Deadline: 9/25/2018**