



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 5/28/2019    **VisitType:** Initial Licensing Study    **Arrival:** 10:00 AM    **Departure:** 2:00 PM

**CCLC-51217**

**Tender Hearts Preschool LLC**

326 2nd Street, NW Cairo, GA 39828 Grady County  
 (229) 377-1755 vlg1192@windstream.net

**Regional Consultant**

Jennifer Salies

Phone: (770) 357-7052

Fax: (770) 357-7051

jennifer.salies@dec.al.gov

**Mailing Address**

Same

**Quality Rated:** No

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
Date	Visit Type	Designation	
05/28/2019	Initial Licensing Study	Good Standing	<p><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.</p> <p><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.</p> <p><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.</p>

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Bldg II	Bldg 2	Five Year Olds and Six Year Olds and Over	1	13	C	27	C	NA	NA	Outside
Total Capacity @35 sq. ft.: 25			Total Capacity @25 sq. ft.: 0			Building capacity limited by Insufficient Toilets/Sinks				
Main	A - 1 & 2 yr olds	Two Year Olds	1	7	C	11	C	NA	NA	Outside
Main	B1 - 3 & Up		0	0	C	9	C	NA	NA	
Main	B2- 3's & 4's		0	0	C	3	C	NA	NA	
Main	C - 6wks- 12 mths		0	0	C	6	C	NA	NA	
Total Capacity @35 sq. ft.: 29			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 20			Total Capacity @35 sq. ft.: 54			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A - 6wks- 2 yrs	14	C
Main	Playground B - Preschool to School Age	35	C
Main	Playground C - Afterschool Children	35	C

**Comments**

Final License issued on this date. This facility does carry liability insurance. Consultant discussed the new Criminal Background Check Rules and Regulations and Quality Rated with the Director/Owner on this date.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

You have received permission to operate and the form received with this report is intended to serve as a temporary license which is **valid for thirty(30) days**. Your actual license/ will be emailed to you upon receipt of the licensing fee. You may pay the licensing fee either online at <http://www.decal.ga.gov/> or by certified check or money order mailed to: Bright from the Start, 2 Martin Luther King Jr. Drive SE, Suite 670 East Tower, Atlanta, GA 30334

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decal.ga.gov](mailto:CCSRefutations@decal.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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**Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients.** If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov)

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Verna Grant, Program Official

Date

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Jennifer Salies, Consultant

Date



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### Findings Report

**Date:** 5/28/2019 **VisitType:** Initial Licensing Study **Arrival:** 10:00 AM **Departure:** 2:00 PM

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The following information is associated with a Initial Licensing Study:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Not Met**

**Finding**

591-1-1-.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. It was determined based on consultant's observation that the filing cabinets in classroom D in Building II were accessible to the children.

**POI (Plan of Improvement)**

The Center will add safety straps to the filing cabinets so that children cannot access them.

**Correction Deadline: 6/14/2019**

**Technical Assistance**

591-1-1-.12(4) - Consultant discussed securing the computer screens with velcro in classroom D.

**Correction Deadline: 5/28/2019**

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

**Facility**

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

The overall licensed capacity is fifty-four (54) children. The Main building has an overall capacity of twenty-nine (29) children and Building II has an overall capacity of twenty-five (25) children.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Not Met**

**Comment**

No hazards observed accessible to children on this date.

**Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on consultant's observation that the lights in classrooms A and B were missing their covers.

**POI (Plan of Improvement)**

The Center will add covers to the light fixtures in classrooms A and B.

**Correction Deadline: 6/14/2019**

**Finding**

591-1-1-.25(8) requires protective caps on all unused electrical outlets within children's reach and requires that electrical outlets in use be made inaccessible to children. It was determined based on consultant's observation that there were cords hanging from the television, computers, and fish tank in classrooms A, B, and D.

**POI (Plan of Improvement)**

The Center will attach the cords so that they are flush with the wall and not loose and hanging.

**Correction Deadline: 6/14/2019**

**591-1-1-.26 Playgrounds(CR)****Technical Assistance****Technical Assistance**

591-1-1-.26(8) - Consultant discussed the current fall zone requirements with the Director on removing the swings that are next to the slide to meet the six (6) feet required space between the slide and the swings and moving the facility sign closer to the fence on playground B, currently not in use.

**Correction Deadline: 6/7/2019**

**Health and Hygiene****591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Staff state proper knowledge of diapering procedures.

**591-1-1-.17 Hygiene(CR)****Met****Comment**

Proper hand washing observed throughout the center.

**591-1-1-.20 Medications(CR)****Met****Comment**

Discussed proper medication documentation and procedures.

**Safety****591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

**591-1-1-.36 Transportation(CR)****Met****Comment**

Complete documentation of transportation observed dated from May 13, 2019 through May 24, 2019

**Comment**

The vehicle had an approved fire extinguisher and first aid kit on this date.

**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed SIDS and infant sleeping position. Six (6) of six (6) cribs were present meeting safety compliance with Consumer Product Safety Commission (CPSC) and American Society of Testing and Materials International (ASTM) safety standards as they were manufactured in 2012.

<b>Staff Records</b>
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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete. Six (6) staff records were observed to have comprehensive satisfactory Criminal Background Check determination letters on file.

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**591-1-1-.31 Staff(CR)****Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

<b>Staffing and Supervision</b>
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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)****Met****Comment**

A supervision plan was created on this date for classrooms A and B due to their shape. A supervision plan was also created on this date for classrooms A and C due to the diaper changing stations facing the wall as well as for playground B and C due to their shape. Please ensure that staff supervise children at all times.