



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 2/22/2019 **VisitType:** Complaint Investigation Follow Up **Arrival:** 11:55 AM **Departure:** 2:00 PM

CCLC-48389

Always Kids Child Care Center

1386 Anderson Mill Road Austell, GA 30106 Cobb County
 (770) 745-9474 alwayskidsinfo@gmail.com

Regional Consultant

Leslie Pettis
 Phone: (770) 357-7022
 Fax: (770) 357-7021
 leslie.pettis@dec.al.ga.gov

Mailing Address

2023 Blossom Hill Dr.
 Roswell, GA 30076

Quality Rated:

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
02/22/2019	Complaint Investigation Follow Up	Good Standing	
11/14/2018	Licensing Study	Good Standing	
09/12/2018	Complaint Closure	Good Standing	

Ratios/License Capacity

<u>Building</u>	<u>Room</u>	<u>Age Group</u>	<u>Staff</u>	<u>Children</u>	<u>NC/C</u>	<u>Max 35 SF.</u>	<u>35 SF. Comp.</u>	<u>Max 25 SF.</u>	<u>25 SF. Comp.</u>	<u>Notes</u>
Main	Room A - Three Year Old	Three Year Olds	1	21	C	32	C	NA	NA	Transitioning
Main	Room B - One Year and Two Year Olds		0	0	C	20	C	NA	NA	
Main	Room C - Infants	Infants and One Year Olds	1	5	C	11	C	NA	NA	Nap
Main	Room D - GA Pre-K - 1R		0	0	C	21	C	NA	NA	
Main	Room E - GA Pre-K - 1R	Five Year Olds and Six Year Olds and Over	1	16	C	23	C	NA	NA	Transitioning, Nap
Total Capacity @35 sq. ft.: 107					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 42			Total Capacity @35 sq. ft.: 107			Total Capacity @25 sq. ft.: 0				

<u>Building</u>	<u>Playground</u>	<u>Playground Occupancy</u>	<u>Playground Compliance</u>
Main	Playground A - One and Two Year Old	14	C
Main	Playground B- Pre-K	44	C
Main	Playground C - Afterschool	28	C

Comments

February 22, 2019 - The purpose of this visit was to conduct a Complaint Investigation and follow up from previous visit conducted on November 14, 2018. Investigative findings were not concluded on this date.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov

Kirthi Sorgavi, Program Official

Date

Leslie Pettis, Consultant

Date



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Summary Report

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The following information is associated with a Complaint Investigation Follow Up:

Staff Records

Records Reviewed: 13

Records with Missing/Incomplete Components: 2

Staff # 6

Not Met

Date of Hire: 02/04/2019

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Staff # 10

Not Met

Date of Hire: 01/11/2019

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Not Met

Finding

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on review of records that two of the three newly hired employees did not have a current comprehensive records check determination on file or in DECAL Koala. Both applications for the fingerprints through Gemalto were completed, but the application to Bright from the Start was not completed.

POI (Plan of Improvement)

The Center will ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. Owner completed the application for both employees on this date.

Correction Deadline: 2/22/2019

591-1-1-.33 Staff Training

Defer

Correction Deadline: 12/28/2018

Corrected on 2/22/2019

.33(3) - Previous citation corrected in that the two out of the three identified employees completed the health and safety orientation. The third employee was no longer employed at the center on this date.

Defer

591-1-1-.33(6)- Citation deferred in that annual training will be reviewed at the next regulatory visit. One of the six employees completed four additional training hours for 2018. The additional five employees that were missing the annual training hours were not identified on the report to follow up.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 12/28/2018

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Not Met

Finding

591-1-1-.32(1) requires the Center to maintain the required Staff:child ratios as follows: under 1 year or under 18 months if not walking = 1:6; 1 year and walking = 1:8; 2 years = 1:10; 3 years = 1:15; 4 years = 1:18; 5 years = 1:20; and 6 years and older = 1:25. A Center must establish groupings of children for care with maximum group sizes as follows: under 1 year = 12; under 18 months/not walking = 12; 1 year and walking = 16; 2 years = 20; 3 years = 30; 4 years = 36; 5 years = 40; and 6 years and older = 50. It was determined based on observation that the child:staff ratio in the three year old room was 1:21.

POI (Plan of Improvement)

The Center will hire additional Staff or reschedule current Staff to meet required Staff:child ratios and will organize children into groups that meet requirements.

Correction Deadline: 2/22/2019