



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 2/5/2020      **VisitType:** Monitoring Visit      **Arrival:** 8:40 AM      **Departure:** 12:10 PM

**CCLC-38142**

**KinderCare Learning Center**

4540 Nelson Brogdon Blvd Sugar Hill, GA 30518 Gwinnett County  
 (678) 482-2356 sugarhill@rainbowccc.com

**Regional Consultant**

Malissa Champion  
 Phone: (770) 357-4925  
 Fax: (770) 357-4924  
 malissa.champion@decal.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
02/05/2020	Monitoring Visit	Good Standing	
09/17/2019	Licensing Study	Good Standing	
06/20/2019	Monitoring Visit	Good Standing	

  

<b>Good Standing</b>	- Program is demonstrating an acceptable level of performance in meeting the rules.
<b>Support</b>	- Program performance is demonstrating a need for improvement in meeting rules.
<b>Deficient</b>	- Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - 1L	Infants and One Year Olds	1	5	C	8	C	NA	NA	Floor Play, Free Play
Main	B - 2L	One Year Olds	1	7	C	8	C	NA	NA	Free Play
Main	C - 3L		0	0	C	12	C	NA	NA	
Main	D - 4L	Two Year Olds	1	9	C	12	C	NA	NA	Circle Time
Main	F - Back R		0	0	C	30	C	NA	NA	
Main	G - 3R	Three Year Olds	1	11	C	16	C	NA	NA	Circle Time
Main	H - 2R	Three Year Olds and Four Year Olds	1	10	C	20	C	NA	NA	Circle Time
Main	I - 1R	PreK	2	22	C	20	NC	NA	NA	Transitioning
					Total Capacity @35 sq. ft.: 126		Total Capacity @25 sq. ft.: 0			
Total # Children this Date: 64			Total Capacity @35 sq. ft.: 126			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	A - Right	118	C
Main	B - Garden	5	C
Main	C - Back	107	C
Main	D - Left	44	C

**Comments**

The purpose of this visit was to conduct a monitoring visit and to follow up on the previous visit conducted on September 17, 2019.

Plan of Improvement: Developed This Date 02/05/2020

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

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Chioma Akunwanne, Program Official

Date

Malissa Champion, Consultant

Date



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### Findings Report

**Date:** 2/5/2020    **VisitType:** Monitoring Visit    **Arrival:** 8:40 AM    **Departure:** 12:10 PM

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The following information is associated with a Monitoring Visit:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

### Facility

**591-1-1-.06 Bathrooms**

**Met**

**Correction Deadline: 10/17/2019**

**Corrected on 2/5/2020**

**.06(4) - The previous citation was observed to be corrected on this date. The consultant observed all of the bathroom exhaust fans to be functioning properly on this date.**

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Not Met**

**Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that one container of Vaseline with the label "Keep Out of Reach of Children" was located in a child's book bag and accessible to children in Classroom H on this date.

**POI (Plan of Improvement)**

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

**Correction Deadline: 2/5/2020**

**Recited on 2/5/2020**

**Correction Deadline: 9/17/2019**

**Corrected on 2/5/2020**

**.25(3) - The previous citation was observed to be corrected on this date. Consultant observed window screens to be in good repair on this date.**

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**591-1-1-.26 Playgrounds(CR)**

**Not Met**

**Finding**

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that multiple wooden boards on the stage area on Playground C were observed to be broken and splintering on this date which posed a significant safety hazard on this date.

**POI (Plan of Improvement)**

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

**Correction Deadline: 2/15/2020**

**Finding**

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that the rubber resilient surface surrounding the fall zones of the playground equipment located on playgrounds A, B, C, and D did not have any give or cushion to protect children's safety and to reduce the risk of injury when children fall from the playground structures. Upon walking the resilient surface the consultant observed the rubber resilient surface to be as hard as concrete.

**POI (Plan of Improvement)**

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency. The consultant walked the playground with the Director as well as the Health and Safety Coordinator whom both agreed the surface beneath the fall zones lacked resiliency on this date.

**Correction Deadline: 2/15/2020**

<b>Food Service</b>
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**591-1-1-.15 Food Service & Nutrition**

**Not Met**

**Finding**

591-1-1-.15(2) requires that a signed written feeding plan for children less than one (1) year of age shall be obtained from Parent(s) and that instructions from the Parent(s) shall be updated regularly as new foods are added or other dietary changes are made. The feeding plan shall be posted in the child's assigned room and must include the child's feeding schedule, the amount of formula or breast milk to be given, instructions for the introduction of solid foods, the amount of food to be given and notation of any type(s) of commercially premixed formula which may not be used in an emergency because of food allergies. It was determined based on a review of records that there was no evidence of signed written feeding plans for children less than one (1) year of age enrolled on this date.

**POI (Plan of Improvement)**

The Center Director will develop and implement a plan to obtain and post the completed feeding plan as part of the enrollment process and to have parents update the plans on a regular basis that will include center staff involved with enrollment and those working in the infant classrooms.

Correction Deadline: 2/5/2020

## Health and Hygiene

### 591-1-1-.07 Children's Health

Not Met

#### Finding

591-1-1-.07(5) requires Center Staff to not permit children to wear around their necks or attach to their clothing pacifiers or other hazardous items. It was determined based on observation that an infant in Classroom A was wearing a small beaded bracelet on each wrist that posed as a potential choking hazard on this date.

#### POI (Plan of Improvement)

The Center will instruct Staff regarding this safety requirement.

Correction Deadline: 2/5/2020

### 591-1-1-.10 Diapering Areas & Practices(CR)

Met

#### Comment

Staff state proper knowledge of diapering procedures.

### 591-1-1-.17 Hygiene(CR)

Met

#### Comment

Proper hand washing observed throughout the center.

### 591-1-1-.20 Medications(CR)

Met

#### Comment

The Provider currently does not dispense/administer medication.

## Safety

### 591-1-1-.11 Discipline(CR)

Met

#### Comment

Age-appropriate discussion and/or redirection observed.

### 591-1-1-.36 Transportation(CR)

Met

#### Comment

A current/completed inspection was observed for all vehicles used in transporting children this date. Provider stated that the facility does not use bus tag #RPB3128 at this time.

#### Comment

Complete documentation of transportation observed.

#### Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

## Sleeping & Resting Equipment

### 591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Technical Assistance

#### Comment

Discussed SIDS and infant sleeping position.

#### Technical Assistance

591-1-1-.30(1)(a)3 - Consultant discussed with provider to monitor, repair or replace infant crib sheets where tears are beginning to develop in the fabric.

Correction Deadline: 2/5/2020

## Staff Records

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met**

**Comment**

Criminal record checks were observed to be complete.

**Comment**

Director provided four files for employees hired since last visit September 17, 2019.

**Correction Deadline: 9/17/2019**

**Corrected on 2/5/2020**

.09(1)(a) - The previous citation was observed to be corrected on this date. Criminal record checks were observed to be complete.

**Correction Deadline: 9/17/2019**

**Corrected on 2/5/2020**

.09(1)(c) - The previous citation was observed to be corrected on this date. Criminal record checks were observed to be complete.

**Correction Deadline: 9/17/2019**

**Corrected on 2/5/2020**

.09(1)(j) - The previous citation was observed to be corrected on this date. Criminal record checks were observed to be complete.

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**591-1-1-.33 Staff Training Met**

**Correction Deadline: 10/17/2019**

**Corrected on 2/5/2020**

.33(3) - The previous citation was observed to be corrected on this date. During a review of records consultant observed all staff to have completed health and safety training on this date.

**Correction Deadline: 9/27/2019**

**Corrected on 2/5/2020**

.33(7) - The previous citation was observed to be corrected on this date. During a review of records the consultant observed all staff members to have evidence of orientation and training documented on this date.

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**591-1-1-.31 Staff(CR) Met**

**Comment**

Staff observed to be compliant with applicable laws and regulations.

<b>Staffing and Supervision</b>
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**591-1-1-.32 Staff:Child Ratios and Group Size(CR) Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR) Met**

**Comment**

Adequate supervision observed on this date.