



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 1/31/2017    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 12:40 PM    **Departure:** 2:50 PM

**CCLC-1752**

**Love Bug Learning Center @ Greenbriar**

3480 Greenbriar Pkwy. SW, Suite 101 Atlanta, GA 30331 Fulton County  
 (404) 254-0614 lovebugsimscadd@aol.com

**Regional Consultant**

Jennifer Bailey  
 Phone: (770) 357-7024  
 Fax: (770) 357-7023  
 jennifer.bailey@dec.al.gov

**Mailing Address**  
 Same

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
01/31/2017	Complaint Closure	Good Standing	
01/31/2017	Complaint Investigation Follow Up	Good Standing	
01/18/2017	Licensing Study	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- Pre-K	PreK	1	13	C	47	C	NA	NA	Nap
Main	B- Cafeteria/After School	Three Year Olds	0	9	NC	24	C	NA	NA	Nap
Main	C- Infants	Infants and One Year Olds	2	11	C	15	C	NA	NA	Nap
Main	D- Toddlers	Two Year Olds	1	7	C	13	C	NA	NA	Nap
Total Capacity @35 sq. ft.: 99					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 40			Total Capacity @35 sq. ft.: 99			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	2 -3 years	0	C

**Comments**

The purpose of this visit is to conduct a complaint investigation and follow-up to the visit conducted on January 18, 2017.

Plan of Improvement: Developed This Date 01/31/2017

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.



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O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decal.ga.gov](mailto:CCSRefutations@decal.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

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Sherese Traylor, Program Official

Date

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Jennifer Bailey, Consultant

Date



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### Summary Report

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The following information is associated with a Complaint Investigation Follow Up:

<b>Activities and Equipment</b>
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**591-1-1-.03 Activities****Met**

**Correction Deadline: 1/18/2017**

**Corrected on 1/31/2017**

**.03(2) - Previous citation corrected on this date in that lesson plans were observed posted.**

<b>Facility</b>
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**591-1-1-.25 Physical Plant - Safe Environment(CR)****Defer****Defer**

591-1-1-.25(3)- Previous citation deferred on this date in that the center is in progress of making the corrections from the citation on January 18, 2017.

**POI (Plan of Improvement)**

To ensure the cleanliness, sanitation and safety of the environment, the center will repair the items listed.

**Correction Deadline: 2/1/2017**

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**591-1-1-.26 Playgrounds(CR)****Defer****Defer**

591-1-1-.26(6)- Previous citation deferred on this date in that the center is in progress of making the corrections to the citations cited on January 18, 2017.

**POI (Plan of Improvement)**

Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

**Correction Deadline: 1/28/2017**

**Defer**

591-1-1-.26(7)- Previous citation deferred on this date in that the center in in progress of making the corrections to the citations cited on January 18, 2017.

**POI (Plan of Improvement)**

The Center will ensure that climbing and swinging equipment is anchored. The Center will develop and/or follow a plan for routine inspections of the resilient surface and for replacing when needed.

**Correction Deadline: 1/28/2017**

**Defer**

591-1-1-.26(8)-Previous citation deferred on this date in that the Center is in process of correcting the citation from January 18, 2017.

**POI (Plan of Improvement)**

To ensure the cleanliness, sanitation and safety of the playground, the center will remove or recover the tarp and treat the ant bed.

**Correction Deadline: 1/18/2017**

**Health and Hygiene**

**591-1-1-.10 Diapering Areas & Practices(CR)**

**Met**

**Correction Deadline: 2/17/2017**

**Corrected on 1/31/2017**

**.10(3)(a) - Previous citation corrected on this date in that the diaper changing pad had been replaced.**

**Sleeping & Resting Equipment**

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

**Met**

**Correction Deadline: 1/19/2017**

**Corrected on 1/31/2017**

**.30(1)(b)3 - Previous citation corrected on this date in that children were observed napping with sheets.**

**Staff Records**

**591-1-1-.09 Criminal Records Check(CR)**

**Defer**

**Defer**

591-1-1-.09(1)(e)- Previous citation deferred on this date in that the employee previously cited has not returned to work. Consultant will follow-up with the center to ensure that the records check is complete upon the employee's return.

**POI (Plan of Improvement)**

The Center will ensure that every employee hired before January 1, 2014 has a satisfactory preliminary determination or satisfactory fingerprint determination on file and will have a plan to ensure that these employees obtain a Fingerprint Records Check Determination before January 1, 2017.

**Correction Deadline: 1/18/2017**

**591-1-1-.24 Personnel Records**

**Met**

**Correction Deadline: 1/18/2017**

**Corrected on 1/31/2017**

**.24(d) - Previous citation corrected on this date in that orientation was observed documented.**

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**591-1-1-.33 Staff Training****Defer****Defer**

591-1-1-.33(5)- Previous citation deferred on this date in that staff have until December 31, 2017 to complete annual training.

**POI (Plan of Improvement)**

The center will plan and schedule the required 10 hours of ongoing training each year and follow up to ensure the training is completed.

**Correction Deadline: 12/31/2017**

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<b>Staffing and Supervision</b>
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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Not Met****Correction Deadline: 1/18/2017****Corrected on 1/31/2017****.32(1) - Previous citation corrected on this date. See .32(2).****Finding**

591-1-1-.32(2) requires the Center maintain Staff:child ratios in mixed-age groups based on the age of the youngest group of children that includes more than twenty percent of the total number of children in the mixed-age group. It was determined based on observation that the one staff member cared for seven two-year-olds and nine three-year-olds during naptime on this date.

**POI (Plan of Improvement)**

To ensure adequate Staff:child ratios in mixed age groups the center will hire additional staff.

**Correction Deadline: 1/31/2017**

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**591-1-1-.32 Supervision(CR)****Not Met****Finding**

591-1-1-.32(7) requires that children be supervised at all times. It was determined based on observation that children were not properly supervised in that one staff member was observed to be supervising two classes during naptime.

**POI (Plan of Improvement)**

The center will provide training to staff and monitor to ensure that children are supervised at all times.

**Correction Deadline: 1/31/2017**