



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 2/1/2023 **VisitType:** Complaint Closure from  
visit on 01/24/2023

**CCLC-35598**

**Childcare Network #216**

214 Telfair Ave. Albany, GA 31701 Dougherty County  
(229) 439-2842 cni216@childcarenetwork.com

**Region Consultant**

Debrik Perry

Phone: (478) 599-9821

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debrik.perry@dec.al.ga.gov

**Mailing Address**  
Same

**Quality Rated:** ★ ★

Compliance Zone Designation			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
02/01/2023	Complaint Closure	Deficient	
01/24/2023	Complaint Investigation & Monitoring Visit	Good Standing	
11/15/2022	Licensing Study	Good Standing	

**Comments**

A CI/MV was conducted on January 24, 2023. The investigation was concluded on February 1, 2023.

**Advisement of Potential for Repeated Rule Violations during Pending Investigations**

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.al.ga.gov](mailto:CCSRefutations@dec.al.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

I have read and understand the Rules and Regulations for Child Care Learning Centers, 591-1-1. I acknowledge that the items noted in this report have been discussed with me and I have agreed to a Plan of Improvement (POI) as indicated in this report. I understand that correction of these deficiencies, while required, will not necessarily prevent DECAL from taking adverse action against this facility. I understand that if I disagree with any of the deficiencies cited, I have the right to refute them on this report or any other form that I choose to send to Child Care Services.

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Brittany Wills, Program Official

Date

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Debrik Perry , Consultant

Date



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### Summary Report

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The following information is associated with a Complaint Closure:

### Activities and Equipment

**591-1-1-.03 Activities**

**Not Met**

#### Finding Associated with Complaint

591-1-1-.03(8) requires a center to provide individual attention to each child by responding promptly to the child's distress signals and need for comfort. It was determined based on investigative findings that on January 12, 2023, an eight-year-old child displayed distress signals when complaining to the teacher about a headache at approximately 3:00pm and was observed laying on the floor and crying. The teacher stated that she failed to make the director aware of the child's illness and the child remained in the classroom. The parent was not notified and discovered that the child was ill upon her arrival for pick up at approximately 5:30pm. The child's temperature was taken at the time of pick up and found to be 103-degrees. The child was immediately taken for medical treatment and diagnosed with the flu.

#### POI (Plan of Improvement)

The Center will provide staff training in when and how to respond appropriately to children's distress signals and need for comfort.

**Correction Deadline: 2/1/2023**

### Health and Hygiene

**Finding Associated with Complaint**

591-1-1-.07(1) requires Center Staff to not accept a child nor allow a child to remain at the Center if the child has the equivalent of a 101 degrees Fahrenheit or higher oral temperature and another contagious symptom, such as but not limited to, a rash, diarrhea or a sore throat. When a child shows symptoms of illness during the day, the child shall be moved to a quiet area away from other children where the child shall be supervised and provided the necessary attention until such time as the child leaves the Center or is able to return to the child's group.

It was determined based on investigative findings that on January 12, 2023, an eight-year-old child had a temperature of 103 degrees Fahrenheit and had not been moved to a quiet area away from other children and provided the necessary attention until such time as the child leaves the Center. The child was observed in laying on the floor in the classroom crying with other children present and surrounding the child after complaining of not feeling well and having a headache. The child was thereafter diagnosed with the flu.

**POI (Plan of Improvement)**

The Center director will make Center Staff and parents/guardians aware of this requirement and will not allow children with the listed symptoms to attend or remain in the Center while ill. Center Staff will identify a quiet area for ill children and develop a plan for supervision.

**Correction Deadline: 2/1/2023**

**Finding Associated with Complaint**

591-1-1-.07(2) requires Center Staff to immediately notify Parents and obtain specific instructions until the child can be picked up or returned to the group when professional medical attention is required, or when the child experiences symptoms of moderate discomfort such as elevated temperature, vomiting or diarrhea and to notify Parents by the end of the day when professional medical attention is not required, when the child experiences symptoms of less than moderate discomfort or when the child experiences an adverse reaction to prescribed medication which does not constitute moderate discomfort. It was determined based on investigative findings that on January 12, 2023, an eight-year-old child displayed distress signals when complaining to the teacher about a headache at approximately 3:00pm and was observed laying on the floor and crying. The teacher stated that she failed to make the director aware of the child's illness and the child remained in the classroom. The parent was not notified and discovered that the child was ill upon her arrival for pick up at approximately 5:30pm. The child's temperature was taken at the time of pick up and found to be 103-degrees. The child was immediately taken for medical treatment and diagnosed with the flu.

**POI (Plan of Improvement)**

The Center will provide notification and obtain instructions as required and will train Staff to familiarize them with the notification requirements and the Center's procedures for following them.

**Correction Deadline: 2/1/2023**

**Safety****591-1-1-.36 Transportation(CR)****Not Met****Finding Associated with Complaint**

591-1-1-.36(10) requires that a child never be left unattended in a vehicle. It was determined based on investigative findings that on January 12, 2023 upon return to the center from Kinchafoonee Primary School, an eight-year-old child was left unattended on the bus for approximately 3-10 minutes without adult supervision.

**POI (Plan of Improvement)**

The center will ensure that no child is left unattended in a vehicle.

**Correction Deadline: 2/1/2023**

**Finding Associated with Complaint**

591-1-1-.36(4)(a) requires an annual safety check for each vehicle. The annual safety check, completed by a trained individual, should include a check of the: tires, headlights, horn, taillights, turn signals, brake lights, brakes, suspension, exhaust system, steering, windows, windshields and windshield wipers. A copy of the annual safety check will be kept in the Center or on the vehicle and should include evidence of any repairs and/or replacements that were identified as needed on the inspection report. It was determined based on review of the annual inspection for four of the center's vehicles dated August 1, 2022, August 11, 2022, August 12, 2022, and August 15, 2022 that the center did not have evidence of any repairs and/or replacements that were identified as needed on the inspection report.

**POI (Plan of Improvement)**

The Center will obtain the annual vehicle inspection.

**Correction Deadline: 2/1/2023**

**Finding Associated with Complaint**

591-1-1-.36(7)(c)2. requires that the driver or other designated person shall immediately document in writing, with a check or other mark/symbol to account for each child listed on the passenger transportation checklist each time a child enters and exits the vehicle. The driver or other designated staff person shall document in writing with a different mark/symbol to account for each child listed on the passenger transportation checklist who was not present on the vehicle for any reason. An explanation shall be documented in writing whenever a child is transported to a field trip site but is not present on the return trip to the Center. It was determined based on investigative findings that on January 12, 2023, the bus driver did not account for each child listed on the passenger transportation checklist each time a child exited the vehicle. Staff statements indicated that after pick-up from Kinchafoonee Primary School, the bus driver accounted for the unloading of children only by calling names while all children were seated.

**POI (Plan of Improvement)**

The driver/other designated person will immediately document in writing with a check/mark/symbol each time a child gets on and off the vehicle.

**Correction Deadline: 2/1/2023**

**Finding Associated with Complaint**

591-1-1-.36(7)(d)1. requires that the first check be conducted immediately upon unloading the last child at any location including, but not limited to, a field trip destination, arrival at the Center, and the last stop during transportation to home or school. The responsible person on the vehicle shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; sign the passenger transportation checklist (s), indicating all of the children have exited the vehicle; and give the passenger transportation checklist(s) to the second designated Staff person. It was determined based on investigative findings that on January 12, 2023, the first check was not conducted immediately upon unloading the last child upon return to the center from Kinchafoonee Primary School. An eight-year-old child was left on the bus for approximately 3-10 minutes without adult supervision.

**POI (Plan of Improvement)**

The Center will train Staff who are or may be involved in transporting children in how to thoroughly inspect a vehicle and properly complete transportation documentation. The Center will review and monitor.

**Correction Deadline: 2/1/2023**

**Finding Associated with Complaint**

591-1-1-.36(7)(d)2. requires that the second designated Staff person conduct a check of the vehicle immediately upon the completion of the first check of the vehicle. The responsible person shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; and sign the passenger transportation checklist(s), indicating all of the children have exited the vehicle. There shall be continuous watchful oversight of the vehicle between the first check and second check. It was determined based on investigative findings that on January 12, 2023, the second check was not conducted immediately upon unloading the last child upon return to the center from Kinchafoonee Primary School. An eight-year-old child was left on the bus for approximately 3-10 minutes without adult supervision.

**POI (Plan of Improvement)**

The Center will train Staff who are or may be involved in transporting children in how to thoroughly inspect a vehicle and properly complete transportation documentation. The Center will review and monitor.

<b>Staffing and Supervision</b>
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**591-1-1-.32 Supervision(CR)**

**Not Met**

**Finding Associated with Complaint**

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on investigative findings that on January 12, 2023, an eight-year-old child was left on the bus for approximately 3-10 minutes without adult supervision.

**POI (Plan of Improvement)**

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

**Correction Deadline: 1/12/2023**