



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/29/2023 **VisitType:** Complaint Investigation Follow Up **Arrival:** 11:50 AM **Departure:** 7:00 PM

CCLC-30341

Primrose School of Lawrenceville North

625 Russell Road Lawrenceville, GA 30043 Gwinnett County
 (770) 962-9595 hinesteam@comcast.net

Region Consultant

Lynn Schnitzer

Phone: (678) 717-5720

Fax: (770) 344-5683

lynn.schnitzer@decals.ga.gov

Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
03/29/2023	Complaint Investigation Follow Up	Good Standing	
02/28/2023	Complaint Closure	Good Standing	
01/31/2023	Complaint Investigation & Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	2R- Two's	Two Year Olds and Three Year Olds	2	14	C	18	C	NA	NA	Lunch
Main	1L Infant/Toddler	Infants and One Year Olds	2	7	C	10	C	NA	NA	Lunch, Floor Play
Main	1R-Toddlers	One Year Olds	1	7	C	12	C	NA	NA	Lunch
Main	2L Infants		0	0	C	11	C	NA	NA	
Main	3L Pre-k	Four Year Olds	1	9	C	21	C	NA	NA	Lunch
Main	3R- Three's		0	0	C	21	C	NA	NA	
Main	4L PRV Pre-K	GA PreK	2	19	C	20	C	NA	NA	Story
Main	4R- Three's	Three Year Olds and Four Year Olds	2	12	C	20	C	NA	NA	Lunch
Main	5L A/S		0	0	C	18	C	25	C	
Main	5R Kinder/1st grade		0	0	C	14	C	20	C	

Total Capacity @35 sq. ft.: 165

Total Capacity @25 sq. ft.: 165

Total # Children this Date: 68

Total Capacity @35 sq. ft.: 165

Total Capacity @25 sq. ft.: 165


Building	Playground	Playground Occupancy	Playground Compliance
Main	2nd Left PG	39	C
Main	Left Front	21	C
Main	Right Front	29	C

Comments

The purpose of today's visit was to conduct a complaint investigation and to follow up from the previous visit conducted on January 31, 2023.

Plan of Improvement: Developed This Date 03/29/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

	<p>Please refer to the website, http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,</p> <ul style="list-style-type: none">• New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry• New clearance is required at least once every five years• Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance• All staff members are required to have completed at least a national fingerprint based clearance check• Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance• Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee
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O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.



Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

	
<p>Important Quality Rated/CAPS Update:</p> <p>As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.</p> <p>Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decgal.ga.gov for more information. Free technical assistance is available!</p>	

Felicia Hines, Program Official

Date

Lynn Schnitzer, Consultant

Date



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(Findings Report)

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Follow Up

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The following information is associated with a Complaint Investigation Follow Up:

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Defer

Defer

591-1-1-.25(8)-The previous citation was deferred due to the center submitting a maintenance request to their maintenance person to complete the required repairs. The room is currently not in use.

POI (Plan of Improvement)

The Center will train Staff to check outlets and replace protective caps when needed and identify and monitor how outlets in use are inaccessible to children.

Correction Deadline: 4/14/2023

Recited on 1/1/0001

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 2/3/2023

Corrected on 3/29/2023

.26(4) - The previous citation was observed to be corrected. Consultant observed the playground fence to be in good repair.

Food Service

591-1-1-.15 Food Service & Nutrition

Met

Correction Deadline: 1/31/2023

Corrected on 3/29/2023

.15(3) - The previous citation was observed to be corrected. Consultant observed bottles to be labeled with the individual child's name.

Health and Hygiene

Correction Deadline: 1/31/2023

Corrected on 3/29/2023

.17(8) - The previous citation was observed to be corrected. Consultant observed staff to wash hands as appropriate.

Safety

Finding

591-1-1-.36(6) requires written Parental authorization for routine transportation provided by or on behalf of the Center. Written authorization must include the routine pick-up location, routine pick-up time, routine delivery location, routine delivery times and the name of any person authorized to receive the child. It was determined based on a review of children's records that the center did not have written parental authorization for routine transportation for one of twelve children receiving school transportation services.

POI (Plan of Improvement)

The Center will obtain the required written parental authorization.

Correction Deadline: 4/11/2023

Recited on 3/29/2023

Finding

591-1-1-.36(7)(b) requires that an emergency medical information record be maintained in the vehicle for each child being transported. The emergency medical information record for each child shall include a listing of the child's full name, date of birth, allergies, special medical needs and conditions, current prescribed medications that the child is required to take on a daily basis for a chronic condition, the name and telephone number of the child's doctor, the local medical facility that the Center uses in the area where the Center is located and the telephone numbers where the Parents can be reached. It was determined based on a review of records that the center did not have an emergency medical information record for one of twelve children receiving school transportation services.

POI (Plan of Improvement)

The Center will obtain a complete emergency medical information record for each child that is transported and maintain a copy on the vehicle.

Correction Deadline: 3/29/2023

Recited on 3/29/2023

Staff Records

Comment

Criminal record checks were observed to be complete.

Comment

Director provided two files for employees hired since last visit January 31, 2023.

Correction Deadline: 3/2/2023

Corrected on 3/29/2023

.14(2) - The previous citation was observed to be corrected. Consultant observed documentation of staff hired more than 90 days to be certified in CPR/First Aid.

Correction Deadline: 2/1/2023

Corrected on 3/29/2023

.33(2) - The previous citation was observed to be corrected. Consultant observed initial center orientation completed for staff hired since previous visit January 31, 2023

Correction Deadline: 3/2/2023

Corrected on 3/29/2023

.33(3) - The previous citation was observed to be corrected. Consultant observed staff hired more than 90 days to have completed health and safety orientation training.

Staffing and Supervision

Correction Deadline: 2/28/2023

Corrected on 3/29/2023

.32(1) - The previous citation was observed to be corrected. Consultant observed appropriate Staff:child ratios in each classroom.

Correction Deadline: 1/31/2023

Corrected on 3/29/2023

.32(2) - The previous citation was observed to be corrected. Consultant observed appropriate staff:child ratios in all classrooms.

Finding

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based observation that center staff were not seated within arm's reach of children under the age in classroom 1R and classroom 2R. The staff member in classroom 1R was standing near the tables where the children were eating and the staff members in classroom 2R were walking around the room as the children were eating. It was further observed that a staff member stood in the doorway to the playground as two children entered classroom 3R to wash their hands.

POI (Plan of Improvement)

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.,

Correction Deadline: 3/29/2023

Recited on 3/29/2023