



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 3/29/2022 **VisitType:** Complaint Investigation Follow Up **Arrival:** 3:00 PM **Departure:** 5:30 PM

CCLC-23899

Busy World Learning Center

134 Windy Hill Rd. SW Marietta, GA 30060 Cobb County
 (770) 432-2308 jacquelynmenner@yahoo.com

Mailing Address
 Same

Regional Consultant

Evelyn McBurse

Phone: (770) 405-7958

Fax: (404) 591-5186

evelyn.mcburse@dec.al.ga.gov

Joint with: Stacy Whitten

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
03/29/2022	Complaint Investigation Follow Up	Good Standing	
02/15/2022	Monitoring Visit	Good Standing	
08/20/2021	Licensing Study	Good Standing	
			Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L	Infants and One Year Olds	1	3	C	18	C	NA	NA	Floor Play
Main	1R		0	0	C	18	C	NA	NA	Outside
Main	2L	One Year Olds	1	6	C	20	C	NA	NA	Transitioning
Main	2R		0	0	C	19	C	NA	NA	
Main	3 L	Two Year Olds	1	7	C	19	C	NA	NA	Free Play
Main	3R	Three Year Olds	1	13	C	19	C	NA	NA	Outside
Total Capacity @35 sq. ft.: 113					Total Capacity @25 sq. ft.: 0					

Total # Children this Date: 29

Total Capacity @35 sq. ft.: 113

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	FRONT LEFT	9	C
Main	REAR LEFT	16	C
Main	RIGHT	33	C

Comments

The purpose of the visit was to conduct a complaint investigation and follow up on previous rule violations. The visit was conducted on site.

Plan of Improvement: Developed This Date 03/29/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us for more information. Free technical assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Jacquelyn Pressley, Program Official

Date

Evelyn McBurse, Consultant

Date

Stacy Whitten, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the first left classroom, the second left classroom, third right classroom, and first right classroom ceiling lights were hanging and not in good repair. Additionally, there were water spots on the ceiling in the second left classroom and third left classroom. The third right classroom door was loose at the hinges.

POI (Plan of Improvement)

The Center will make repairs where needed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 3/29/2022

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined that the blue door leading to the outdoor playground in the second right classroom was observed to have peeling and chipping paint.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 4/26/2022

Recited on 3/29/2022

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined that on the right playground the two gates leading to the parking lot were not completely secure and were observed to be closed and locked but also secured with an elastic type bungee cord. Additionally, the gate was also observed to have a small gap between the two gates that could potentially be an entrapment hazard.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use and gaps are less than 3.5 inches.

Correction Deadline: 4/26/2022

Recited on 3/29/2022

Finding

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that the fall zones around the ladder and the slide on the left playground did not meet the requirements in that there was not enough surface as required.

POI (Plan of Improvement)

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency. Additionally, the Center will push back the PVC piping to maintain the required fall zone for regular swings which is determined by measuring length of the swing chain and adding seven feet. Fall zones must extend in front and in back of the stationary swing. The fall zones in the front, back and sides need to have at least six (6) inches of depth.

Correction Deadline: 4/26/2022

Recited on 3/29/2022

Correction Deadline: 3/1/2022

Corrected on 3/29/2022

.26(9) - Correction of the previous citation in that the red and yellow ball toss playground equipment was observed to be removed from the back side of the playground.

Health and Hygiene

Correction Deadline: 2/15/2022

Corrected on 3/29/2022

.17(6) - Correction of the previous citation in that the first right and second right classrooms had tight fitting covers/lids on the trash cans.

Staff Records

Records Reviewed: 15

Records with Missing/Incomplete Components: 0

Staff # 1

Met

Date of Hire: 02/15/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 2

Met

Staff # 3	Met
Date of Hire: 08/21/2015	
Staff # 4	Met
Staff # 5	Met
Staff # 6	Met
Staff # 7	Met
Staff # 8	Met
Staff # 9	Met
Staff # 10	Met
Date of Hire: 07/28/2010	
Staff # 11	Met
Staff # 12	Met
Staff # 13	Met
Staff # 14	Met
Staff # 15	Met

Staff Credentials Reviewed: 8

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)	Met
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Correction Deadline: 2/15/2022

Corrected on 3/29/2022

.09(1)(j) - Correction of the previous citation in that all staff had comprehensive satisfactory background checks as required by the Department.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)	Not Met
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Finding

591-1-1-.32(4)(a) requires that during the early morning times of arrival and late afternoon times of departure, infants and children younger than three (3) years may be grouped with older children so long as Staff: child ratios and group size are met based on the age of the youngest child in the group. It was determined based on observation that on the rear left playground, two-year-old children were present with four-year-old children during outdoor play.

POI (Plan of Improvement)

The Center will maintain Staff:child ratios based on the youngest child in the group during early morning and late afternoon times when children younger than three years of age may be grouped with older children.

Correction Deadline: 3/29/2022

