



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 10/15/2019 **VisitType:** Licensing Study

Arrival: 11:40 AM

Departure: 3:00 PM

CCLC-38700

Primrose School of Cumming North

3545 Matt Highway Cumming, GA 30028 Forsyth County
 (770) 203-2773 mark@primrosecummingnorth.com

Regional Consultant

Mandi Sloan

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Mailing Address

Same

Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
10/15/2019	Licensing Study	Good Standing	
05/21/2019	Licensing Study	Good Standing	
10/24/2018	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- 1L	Infants	1	5	C	10	C	NA	NA	Feeding,Nap,Free Play
Main	B- 2L	One Year Olds	1	6	C	15	C	NA	NA	Lunch
Main	C- 3L	One Year Olds	1	8	C	20	C	NA	NA	Lunch
Main	E- 1R	Two Year Olds and Three Year Olds	3	18	C	22	C	NA	NA	Nap
Main	F- 2R	Three Year Olds	1	10	C	24	C	NA	NA	Transitioning,Lunch
Main	G-3R	Three Year Olds and Four Year Olds	2	19	C	24	C	NA	NA	Centers,Transitioning
Main	H-4R	PreK	2	21	C	26	C	NA	NA	Centers
Main	I- 5R		0	0	C	36	C	NA	NA	

Total Capacity @35 sq. ft.: 177

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 87

Total Capacity @35 sq. ft.: 177

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A- Infant	21	C
Main	B- School Age	96	C
Main	C- 3-4 yrs	59	C

Comments

The purpose of today's visit is to conduct a licensing study visit and to follow up on the previous visit completed on May 21, 2019;

Plan of Improvement: Developed This Date 10/15/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

ROBERT SHEPHERD, Program Official

Date

Mandi Sloan, Consultant

Date



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Findings Report

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(17) requires that the Center premises be free of plants and shrubs which are poisonous or hazardous. It was determined based on observation that harmful plants with prickly leaves and vines were growing through the right side of the fence on the 3-4 year old playground, playground C.

POI (Plan of Improvement)

The harmful item will be removed.

Correction Deadline: 10/15/2019

Recited on 10/15/2019

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that one window screen in room 2L (one-year-olds) contained a tear measuring one and one half inches by one half inch.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 10/15/2019

591-1-1-.26 Playgrounds(CR)

Not Met

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the fence gate between playgrounds B (school age) and C (3-4 year old children) contained a gap measuring 4 inches long where the gate closed, causing a potential entrapment hazard.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 10/15/2019

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that a fire ant bed was present, containing active fire ants, located at the bottom of the fence between playgrounds B (school age) and C (3 and 4 year old children).

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 10/15/2019

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Met

Comment

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR)

Met

Comment

Discussed proper medication documentation and procedures. Provider stated that no medication has been dispensed since last regulatory visit conducted on May 21, 2019.

Safety

591-1-1-.05 Animals

Met

Comment

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)**Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)**Not Met****Comment**

The vehicle had an approved fire extinguisher and first aid kit on this date.

Correction Deadline: 5/26/2019

Corrected on 10/15/2019

.36(4)(a) - The previous citation was corrected on this date as an annual safety check dated October 1, 2019 was observed for bus with Tag Number WYW 2683.

Correction Deadline: 5/21/2019

Corrected on 10/15/2019

.36(4)(c) - The previous citation was corrected on this date as a working fire extinguisher was observed in the vehicle with tag number NC WYW2683.

Finding

591-1-1-.36(7)(c)2. requires that the driver or other designated person shall immediately document in writing, with a check or other mark/symbol to account for each child listed on the passenger transportation checklist each time a child enters and exits the vehicle. The driver or other designated staff person shall document in writing with a different mark/symbol to account for each child listed on the passenger transportation checklist who was not present on the vehicle for any reason. An explanation shall be documented in writing whenever a child is transported to a field trip site but is not present on the return trip to the Center. It was determined based on review of records that the center did not document in writing, with a mark/symbol to account for the loading and unloading of one of twelve children listed on the passenger transportation checklist during afternoon transportation from Matt Elementary School on September 25, 2019.

POI (Plan of Improvement)

The driver/other designated person will immediately document in writing with a check/mark/symbol each time a child gets on and off the vehicle.

Correction Deadline: 10/16/2019

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Not Met****Finding**

591-1-1-.30(2)(b) requires that wedges, other infant positioning devices and monitors shall not be used unless the Parent provides a physician's written statement authorizing its use that includes how to use the device and a time frame for using the device is provided for that particular infant. It was determined based on observation that one three-month-old infant was asleep in a crib where the mattress was propped up underneath the infants head without a physician's written statement authorizing this sleep position.

POI (Plan of Improvement)

The Center will not use such devices without a doctor's statement that includes the required information.

Correction Deadline: 10/15/2019

Staff Records

Records Reviewed: 8**Records with Missing/Incomplete Components: 0**

Staff # 1

Met

Date of Hire: 04/16/2018

Records Reviewed: 8

Records with Missing/Incomplete Components: 0

Staff # 2 Date of Hire: 08/13/2018	Met
Staff # 3 Date of Hire: 06/13/2018	Met
Staff # 4 Date of Hire: 04/28/2018	Met
Staff # 5 Date of Hire: 07/03/2017	Met
Staff # 6 Date of Hire: 08/29/2016	Met
Staff # 7 Date of Hire: 03/08/2016	Met
Staff # 8 Date of Hire: 07/15/2019	Met

Staff Credentials Reviewed: 7

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment

Criminal record checks were observed to be complete.

Comment

Director provided five files for employees hired since last visit.

591-1-1-.14 First Aid & CPR **Met**

Comment

Complete first aid kits observed in center and vehicle.

Comment

Evidence observed of 50% of center staff certified in First Aid and CPR.

591-1-1-.31 Staff(CR) **Technical Assistance**

Technical Assistance

591-1-1-.31(2)(b)2. - Consultant discussed with provider to ensure that new lead teachers are hired for classrooms 1R and 2R who meet the minimum academic requirements at the time of employment as previous lead teachers have recently terminated employment. Clerical staff is currently working as lead teachers in these rooms.

Correction Deadline: 10/15/2019

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Not Met**

Finding

591-1-1-.32(4)(b) allows children who turn three years old during the regular school year to remain with two year olds for the remainder of the school year but requires agreement from the older child's Parent(s) for the continued placement. It was determined based on review of records that three three-year old children were housed with 15 two-year old children in Room 1R without parental permission.

POI (Plan of Improvement)

The Center will secure parental permission and keep it on file.

Correction Deadline: 10/18/2019

Recited on 10/15/2019

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed on this date.