



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 1/23/2020 VisitType: Monitoring Visit

Arrival: 12:00 PM

Departure: 3:00 PM

CCLC-37769

Kids Come First Early Learning Centers #2

297 Shannon Way Lawrenceville, GA 30044 Gwinnett County
(800) 880-8849 info@kidscomefirstelc.com

Regional Consultant

Stacy Whitten

Phone: (770) 405-7920

Fax: (404) 478-8021

stacy.whitten@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
01/23/2020	Monitoring Visit	Good Standing	
08/15/2019	Licensing Study	Good Standing	
02/21/2019	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A/1R	Infants and One Year Olds	1	6	C	13	C	NA	NA	Nap
Main	B/2R		0	0	C	13	C	NA	NA	
Main	C/1L	Two Year Olds and Three Year Olds	1	10	C	13	C	18	C	Nap
Main	D/2L	Three Year Olds	1	7	C	13	C	NA	NA	Nap
Main	E/Rear Lft	PreK	2	19	C	22	C	30	C	Nap
Main	F/Rear Right	PreK	2	20	C	22	C	30	C	Nap
Total Capacity @35 sq. ft.: 96			Total Capacity @25 sq. ft.: 117							
Total # Children this Date: 62			Total Capacity @35 sq. ft.: 96			Total Capacity @25 sq. ft.: 117				

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG A/Left	26	C
Main	PG B/Right	74	C

Comments

The purpose of this visit was to conduct a monitoring visit and follow up on previous rule violations.

Plan of Improvement: Developed This Date 01/23/2020

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://www.dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Crystal Hernandez, Program Official

Date

Stacy Whitten, Consultant

Date



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Findings Report

Date: 1/23/2020 **VisitType:** Monitoring Visit

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Technical Assistance

Comment

Center appears clean and well maintained.

Comment

No hazards observed accessible to children on this date.

Technical Assistance

591-1-1-.25(3) - Consultant discussed with provider to monitor and repair or repaint the door leading from the back left PreK classroom to the playground, where chipping paint is beginning to develop.

Correction Deadline: 1/23/2020

591-1-1-.26 Playgrounds(CR)**Not Met****Finding**

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on an observation that there was a broken fencing slat on the back right playground, creating a six by seven inch gap in the fencing material on this date.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 1/23/2020**Technical Assistance**

591-1-1-.26(6) - Consultant discussed with provider to monitor the equipment on the front left playground, where chipping paint is beginning to develop and repair or repaint as needed.

Correction Deadline: 2/2/2020**Technical Assistance**

591-1-1-.26(8) - Consultant discussed with provider to monitor and ensure all climbing equipment and slides more than three feet high has adequate resilient surfacing underneath it. Consultant discussed the requirement of three inches of loose fill surfacing for equipment that measures between three - five feet high and six inches of loose fill surfacing for swings and equipment over five feet high

Correction Deadline: 2/2/2020**Technical Assistance**

591-1-1-.26(9) - Consultant discussed with provider to monitor and repair or replace the following areas on the playgrounds:

- please monitor the plastic toy bin on the back right playground, and repair or replace it, where cracks are beginning to develop in the plastic
- please monitor the gutter on the back left playground, and repair or replace it, where the gutter is becoming loose and detached from the drainage piping
- please monitor the green doors on the front left playground leading to the playground from the classrooms, where chipping paint is developing
- please monitor the area of the wall, beside the gutter on the left playground sidewalk area, where the wall is beginning to develop cracks and repair or replace to ensure rough edges do not become present.

Correction Deadline: 1/23/2020**Health and Hygiene****591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR)**Met****Comment**

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)**Not Met****Technical Assistance**

591-1-1-.36 - Consultant discussed with provider to monitor and ensure all vehicles have a complete first aid kit.

Comment

Paperwork, checklist, permission forms, annual inspection form and proper check of the vehicle after transportation were discussed with the director.

Technical Assistance

591-1-1-.36(4)(e) - Consultant discussed with provider to monitor and repair or replace the bus seats that are beginning to develop torn places, to ensure exposed foam is not present.

Correction Deadline: 1/24/2020

Finding

591-1-1-.36(7)(d)2. requires that the second designated Staff person conduct a check of the vehicle immediately upon the completion of the first check of the vehicle. The responsible person shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; and sign the passenger transportation checklist(s), indicating all of the children have exited the vehicle. There shall be continuous watchful oversight of the vehicle between the first check and second check. It was determined based on a review of records that there was not evidence of a second check on the following recent transportation trips:

-on December 13, 2019 - on an afternoon transportation trip from Bethesda Elementary with eight children.

-on December 13, 2019 -on an afternoon transportation trip from Alford Elementary with four children.

POI (Plan of Improvement)

The Center will train Staff who are or may be involved in transporting children in how to thoroughly inspect a vehicle and properly complete transportation documentation. The Center will review and monitor.

Correction Deadline: 1/23/2020

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

Discussed SIDS and infant sleeping position.

Comment

Pleasant naptime environment observed.

Staff Records

Records Reviewed: 11**Records with Missing/Incomplete Components: 2**

Staff # 1

Met

Date of Hire: 07/03/2017

Staff # 2

Met

Date of Hire: 07/24/2015

Staff # 3

Met

Records Reviewed: 11**Records with Missing/Incomplete Components: 2**

Date of Hire: 05/03/2014

Staff # 4 Met

Date of Hire: 03/07/2019

Staff # 5 Met

Staff # 6 Met

Date of Hire: 02/24/2019

Staff # 7 Not Met

Date of Hire: 08/09/2019

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 8 Not Met

Date of Hire: 08/08/2019

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 9 Met

Date of Hire: 03/21/2019

Staff # 10 Met

Date of Hire: 08/04/2017

Staff # 11 Met

Date of Hire: 11/11/2019

Staff Credentials Reviewed: 7

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal record checks were observed to be complete. Consultant observed evidence of complete satisfactory comprehensive background check letters for all staff on this date.

Comment

Director provided two file(s) for employees hired since last visit.

Correction Deadline: 8/15/2019**Corrected on 1/23/2020**

.09(1)(a) - Correction of the previous citation in that consultant observed evidence of all staff to have complete satisfactory comprehensive background check letters and portability was met for all employees on this date.

Correction Deadline: 8/15/2019**Corrected on 1/23/2020**

.09(1)(c) - Correction of the previous citation in that consultant observed evidence of all staff to have complete satisfactory comprehensive background check letters on this date.

Correction Deadline: 8/15/2019

Corrected on 1/23/2020

.09(1)(j) - Correction of the previous citation in that consultant observed evidence of all staff to have complete satisfactory comprehensive background check letters on this date.

591-1-1-.14 First Aid & CPR

Not Met

Finding

591-1-1-.14(1) requires the Center Director and, at any given time, at least fifty percent (50%) of the caregiver Staff to successfully complete a biennial training program in cardiopulmonary resuscitation (CPR) and a triennial training program in first aid. The first aid training must be done by certified or licensed health care professionals or trainers and must deal with the provision of emergency care to infants and children. The Center shall maintain current evidence of the successful completion of such training which shall be available to the Department for inspection. It was determined based on a review of records that two staff member hired more than 90 days ago did not have evidence of completing the required CPR and First Aid training on this date.

POI (Plan of Improvement)

The staff will complete the needed training. The Director will send written verification to the consultant upon completion and will develop a plan to ensure that all staff receive the CPR and First Aid training within 90 days of their hire date.

Correction Deadline: 2/22/2020

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.