

## Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Arrival: 9:25 AM **Date:** 3/12/2020 VisitType: Monitoring Visit Departure: 2:45 PM

**CCLC-31733** Regional Consultant

The Children's House

600 E. 7lst St. Savannah, GA 31405 Chatham County

(912) 819-7200 perkinsro@sjchs.org

**Mailing Address** Same

Quality Rated:





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|---------|--------|--|
| Chricey | Millar |  |

Chrissy Miller

Phone: (770) 408-5457 Fax: (770) 408-5461

chrissy.miller@decal.ga.gov

| Compliance Zone Designation |                  |               |  |
|-----------------------------|------------------|---------------|--|
| 03/12/2020                  | Monitoring Visit | Good Standing |  |
| 09/18/2019                  | Licensing Study  | Good Standing |  |
| 01/29/2019                  | Monitoring Visit | Good Standing |  |

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support

Program performance is demonstrating a need for improvement in meeting

Deficient

Program is not demonstrating an acceptable level of performance in meeting the rules.

### **Ratios/License Capacity**

| Building | Room               | Age Group                            | Staff | Children | NC/C              | Max 35<br>SF. | 35 SF.<br>Comp. | Max 25<br>SF. | 25 SF.<br>Comp. | Notes       |
|----------|--------------------|--------------------------------------|-------|----------|-------------------|---------------|-----------------|---------------|-----------------|-------------|
| Main     | 2A                 | Two Year Olds and Three<br>Year Olds | 2     | 7        | С                 | 17            | С               | NA            | NA              | Outside     |
| Main     | 3's                | Three Year Olds and Four Year Olds   | 2     | 18       | С                 | 31            | С               | NA            | NA              | Outside     |
| Main     | Infant I           | Infants                              | 2     | 6        | С                 | 14            | С               | NA            | NA              | Nap,Feeding |
| Main     | Infant II          | One Year Olds and Two<br>Year Olds   | 3     | 10       | С                 | 15            | С               | NA            | NA              | Outside     |
| Main     | Pre-K A            | Four Year Olds and Five<br>Year Olds | 2     | 21       | С                 | 28            | С               | NA            | NA              | Art,Centers |
| Main     | Pre-K B            | Four Year Olds and Five Year Olds    | 2     | 17       | С                 | 32            | С               | NA            | NA              | Centers     |
| Main     | Upstairs (Library) |                                      | 0     | 0        | С                 | 31            | С               | NA            | NA              |             |
| Main     | Waddlers           | Two Year Olds                        | 3     | 10       | С                 | 18            | С               | NA            | NA              | Centers,Art |
|          |                    | Total Capacity @35 sq. ft.: 1        | 86    |          | Total C<br>ft.: 0 | apacity @     | 25 sq.          |               |                 |             |

Total # Children this Date: 89 Total Capacity @35 sq. ft.: 186 Total Capacity @25 sq.

ft.: 0

| Building | Playground         | Playground<br>Occupancy | Playground Compliance |
|----------|--------------------|-------------------------|-----------------------|
| Main     | Playground B       | 84                      | С                     |
| Main     | Pre-K A Playground | 89                      | С                     |
| Main     | Waddler Playground | 18                      | С                     |

#### Comments

This is the second regulatory visit of the fiscal year. The center currently has a three-star rating from quality rated.

The center does not currently provide routine transportation, field trips, or swimming activities.

Plan of Improvement: Developed This Date 03/12/2020

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <a href="http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx">http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx</a>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- · All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <a href="http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx">http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx</a>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)





## **Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <a href="https://qualityrated.decal.ga.gov/">https://qualityrated.decal.ga.gov/</a>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov

| obin perkins, Program Official | Date | Chrissy Miller, Consultant | Date |  |
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## **Findings Report**

Arrival: 9:25 AM **Departure:** 2:45 PM **Date:** 3/12/2020 VisitType: Monitoring Visit

**CCLC-31733** 

The Children's House

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(912) 819-7200 perkinsro@sjchs.org

**Mailing Address** Same

**Regional Consultant** 

Chrissy Miller

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## The following information is associated with a Monitoring Visit:

# **Activities and Equipment**

**591-1-1-.12 Equipment & Toys(CR)** 

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

**Children's Records** 

## **Records Reviewed: 1**

**Records with Missing/Incomplete Components: 1** 

Child #1 Not Met

"Missing/Incomplete Components"

.08(3)-Address of Release Person Missing

#### 591-1-1-.08 Children's Records

Not Met

#### Finding

591-1-1-.08(1) requires the Center Staff to maintain a file for each child while such child is in care and for one year after that child is no longer enrolled. In order for the file to be complete, the file shall contain the following: child's name, birth date, sex, address, living arrangement, name of school if applicable; names of both Parents, home and work addresses, and home and work telephone numbers; name(s) and addresses of the person(s) to whom the child may be released including address, telephone numbers, relationship to child and to Parent(s), and other identifying information; name(s) and telephone number(s) of person(s) to contact in emergencies when the Parent cannot be reached; name and telephone number of the child's primary source of health care; and a statement regarding known allergies, physical problems, mental health disorders, mental retardation or developmental disabilities which limit the child's participation in the program. It was determined based on the consultant's review of previously cited children records that one out of five records was missing the complete addresses of the person(s) to whom the child may be released to.

### POI (Plan of Improvement)

Center staff will develop a plan that includes how to obtain all required information for currently enrolled children and how to ensure this is done for future enrollees as well. The plan will also include how and where to maintain files for the required amount of time. The plan will be implemented and followed.

Correction Deadline: 3/13/2020

Recited on 3/12/2020

Facility

### 591-1-1-.19 License Capacity(CR)

Met

#### Comment

Licensed capacity observed to be routinely met by center.

## 591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

#### Comment

591-1-1-.25(3) The Director stated that the walls in the facility are currently being repainted so the rubber siding along the bottom of the walls are missing due to the building renovations being conducted. The Director also stated that the painters/workers do not come during the facility's operating hours.

Correction Deadline: 3/12/2020

## 591-1-1-.26 Playgrounds(CR)

Met

#### Comment

Playground observed to be clean and in good repair.

**Health and Hygiene** 

## 591-1-1-.10 Diapering Areas & Practices(CR)

Met

#### Comment

Staff state proper knowledge of diapering procedures.

### 591-1-1-.17 Hygiene(CR)

Met

#### Comment

Proper hand washing observed throughout the center.

## 591-1-1-.20 Medications(CR)

Met

### Comment

Documentation for medication dispensing observed complete.

Correction Deadline: 9/18/2019

#### **Corrected on 3/12/2020**

.20(1) - The Consultant observed this rule to be corrected on this date.

Correction Deadline: 9/18/2019

#### Corrected on 3/12/2020

.20(3) - The Consultant observed this rule to be corrected on this date.

Safety

### 591-1-1-.11 Discipline(CR)

Met

#### Comment

Staff were observed to maintain a positive learning environment on this date.

### Comment

Center does not provide routine transportation.

# **Sleeping & Resting Equipment**

## 591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

**Technical Assistance** 

#### Comment

Discussed SIDS and infant sleeping position.

#### **Technical Assistance**

591-1-1-.30(4) - requires that if cots and mats are stored in the children's activity room or area, they shall be stored to prevent children's access to them and to allow maximum use of play space. The Consultant discussed with the Director about covering the cots that are located in the children's play area.

Correction Deadline: 3/12/2020

**Staff Records** 

| Records Reviewed: 16               | Records with Missing/Incomplete Components: 3 |
|------------------------------------|---|
| Staff # 1                          | Met   |
| Date of Hire: 02/20/2020           |   |
| Staff # 2                          | Met   |
| Date of Hire: 10/23/2006           |   |
| Staff # 3                          | Met   |
| Date of Hire: 06/01/2019           |   |
| Staff # 4                          | Met   |
| Date of Hire: 05/27/2014           |   |
| Staff # 5                          | Met   |
| Date of Hire: 01/23/2017           |   |
| Staff # 6                          | Met   |
| Date of Hire: 02/01/1990           |   |
| Staff # 7                          | Not Met                                       |
| Date of Hire: 11/26/2019           |   |
| "Missing/Incomplete Components"    |   |
| .33(3)-Health & Safety Certificate |   |
| Staff # 8                          | Met   |
| Date of Hire: 05/27/2014           |   |
| Staff # 9                          | Met   |
| Date of Hire: 11/05/2015           |   |

## Records Reviewed: 16 Records with Missing/Incomplete Components: 3

Staff # 10 Not Met

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Staff # 11 Met

Date of Hire: 12/30/2019

Staff # 12 Not Met

"Missing/Incomplete Components"
.09-Criminal Records Check Missing

Staff # 13 Met

Date of Hire: 09/19/2019

Staff # 14 Met

Staff # 15 Met

Date of Hire: 05/01/2014

Staff # 16 Met

Date of Hire: 05/25/2019

#### Staff Credentials Reviewed: 9

#### 591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

**Not Met** 

#### **Finding**

591-1-1-.09(1)(a) requires that a Center ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site. It was determined based on the Consultant's observation that there was an independent contractor (therapist) and a volunteer that did not submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as required.

#### POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center's Director will ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center's Director will ensure that the CRC rules are maintained.

Correction Deadline: 3/12/2020

### **Finding**

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on the Consultant's observation that an independent contractor (therapist) was present and had been working throughout the school year who did not have a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the center while children were present for care. Additionally, a volunteer was also present who volunteers for more than once every 90 days and did not have a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the center while children were present for care. The independent contractor (therapist) was observed to be present in the Pre-K B (Pre-schooler #1) classroom while the children were present in the classroom. The volunteer was observed reading to the children in the Pre-K C (Pre-schoolers #2) classroom under the gazebo that is located on the playground.

## POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center's Director will ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The center's Director will ensure that the CRC rules are maintained.

Correction Deadline: 3/12/2020

## 591-1-1-.33 Staff Training

Not Met

#### **Technical Assistance**

591-1-1-.33(1) - The Consultant discussed with the Director about documenting orientation for the one out of the four newly hired employees since the last regulatory visit.

Correction Deadline: 3/12/2020

### Finding

591-1-1-.33(3) requires each staff member with direct care responsibilities to complete health and safety training at the time of employment that will count toward required annual training: Staff employed prior to September 30, 2016 will complete the training by December 29, 2016 and Staff employed after September 30, 2016 will complete the health and safety training within the first 90 days of employment. It was determined based on the consultant's review of new staff records that one staff member who was hired on November 26, 2019 did not complete health and safety training within the first 90 days of employment.

#### POI (Plan of Improvement)

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates.

Correction Deadline: 3/20/2020

Recited on 3/12/2020

Correction Deadline: 10/18/2019

**Corrected on 3/12/2020** 

.33(4) - The Consultant observed this rule to be corrected on this date.

Correction Deadline: 10/18/2019

Corrected on 3/12/2020

.33(6) - The Consultant observed this rule to be corrected on this date.

591-1-1-.31 Staff(CR) Met

## Comment

Staff observed to be compliant with applicable laws and regulations.

# Staffing and Supervision

## 591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

#### Comment

Center observed to maintain appropriate staff:child ratios.

## 591-1-1-.32 Supervision(CR)

Met

#### Comment

Staff observed to provide direct supervision and be attentive to children's needs.