



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 4/27/2018 **VisitType:** Complaint Closure from visit on 03/16/2018 **Arrival:** 12:00 PM **Departure:** 3:30 PM

**CCLC-16956**

**Kid's Time Early Learning Center #2**

935 Research Center Atl. Drive Atlanta, GA 30331 Fulton County  
(404) 691-4840 rndumas@att.net

**Mailing Address**

935 Research Center Atl. Drive  
Atlanta, GA 30331

**Regional Consultant**

Taurus Jackson

Phone: (404) 326-1282

Fax:

zara.handsford@decal.ga.gov

**Quality Rated:** ★

Compliance Zone Designation			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/27/2018	Complaint Closure	Good Standing	
03/16/2018	Complaint Investigation Follow Up	Good Standing	
02/12/2018	Licensing Study	Good Standing	

**Comments**

4/27/2018: Incident investigation was closed on this date.

5/3/2018: Incident investigation closure was finalized on this date and a copy of the report was mailed to the center.

**Advisement of Potential for Repeated Rule Violations during Pending Investigations**

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.al.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

I have read and understand the Rules and Regulations for Child Care Learning Centers, 591-1-1. I acknowledge that the items noted in this report have been discussed with me and I have agreed to a Plan of Improvement (POI) as indicated in this report. I understand that correction of these deficiencies, while required, will not necessarily prevent DECAL from taking adverse action against this facility. I understand that if I disagree with any of the deficiencies cited, I have the right to refute them on this report or any other form that I choose to send to Child Care Services.

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Robert Dumas, Program Official

Date

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Taurus Jackson , Consultant

Date



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### Summary Report

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The following information is associated with a Complaint Closure:

<b>Activities and Equipment</b>
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**591-1-1-.03 Activities****Not Met****Finding Associated with Complaint**

591-1-1-.03(8) requires a center to provide individual attention to each child by responding promptly to the child's distress signals and need for comfort. It was determined, based on an investigation, that on March 6, 2018, center staff failed to provide individual attention to a six-year-old child when the child sustained a second degree burn to the face. The child reported the injury to center staff as he cried and held his face and the staff member did not render aid.

**POI (Plan of Improvement)**

The Center will provide staff training in when and how to respond appropriately to children's distress signals and need for comfort.

**Correction Deadline: 5/8/2018**

<b>Health and Hygiene</b>
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**591-1-1-.07 Children's Health****Not Met****Finding Associated with Complaint**

591-1-1-.07(2) requires Center Staff to immediately notify Parents and obtain specific instructions until the child can be picked up or returned to the group when professional medical attention is required, or when the child experiences symptoms of moderate discomfort such as elevated temperature, vomiting or diarrhea and to notify Parents by the end of the day when professional medical attention is not required, when the child experiences symptoms of less than moderate discomfort or when the child experiences an adverse reaction to prescribed medication which does not constitute moderate discomfort. It was determined, based on an investigation that center staff did not give proper parental notification on March 6, 2018, when a six-year-old child sustained a second degree burn to the face. The child reported the injury to center staff and center staff did not inform the parent.

**POI (Plan of Improvement)**

The Center will provide notification and obtain instructions as required and will train Staff to familiarize them with the notification requirements and the Center's procedures for following them.

**Correction Deadline: 5/8/2018**

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**591-1-1-.17 Hygiene(CR)****Not Met****Finding Associated with Complaint**

591-1-1-.17(2) requires that Personnel, to the extent possible, keep children clean, dry and comfortable. It was determined based on an investigation that center staff failed to keep children, clean, dry, and comfortable on March 6, 2018, when a six-year-old child sustained a second degree burn to the face. Center staff did not attend to the child's visible signs of discomfort and pain.

**POI (Plan of Improvement)**

The Center will train staff, review regularly, and monitor.

**Correction Deadline: 5/8/2018**

<b>Staffing and Supervision</b>
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**591-1-1-.32 Supervision(CR)****Not Met****Finding Associated with Complaint**

591-1-1-.32(7) requires that children be supervised at all times and that the persons supervising in the child care area be alert, able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the chaperones and Students-in-Training, and provide timely attention to the children's actions and needs. It was determined, based on an investigation that that on March 6, 2018, center staff failed to provide adequate supervision when a six-year-old child was allowed to get water from a water cooler, with a hot and cold button, without staff supervision and sustained a second degree burn on his face. The child was allowed to exit the center vehicle, walk unassisted and unsupervised through a classroom and lobby area to access the water.

**POI (Plan of Improvement)**

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

**Correction Deadline: 5/8/2018**