



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/9/2019 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 9:00 AM **Departure:** 3:00 PM

CCLC-32705

Kids of Covenant Childcare and Development Center
 5818 Atlanta Hwy. Flowery Branch, GA 30542 Hall County
 (336) 705-9167 latonya@myccchurch.com

Regional Consultant

Malissa Champion
 Phone: (770) 357-4925
 Fax: (770) 357-4924
 malissa.champion@dec.al.gov

Mailing Address
 Same

Quality Rated: ★

Compliance Zone Designation		
08/09/2019	Complaint Investigation & Licensing Study	Support
08/09/2019	Complaint Closure	Support
02/19/2019	Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	B 2 Right	Infants	1	6	C	8	C	NA	NA	Floor Play
Main	C 3 Right		0	0	C	7	C	NA	NA	
Main	D 2 Left	Two Year Olds	1	9	C	20	C	NA	NA	Free Play
Main	A 1Right	One Year Olds	1	7	C	9	C	NA	NA	Outside
Main	E Third LEFT		0	0	C	9	C	NA	NA	
Main	F (ASP) Behind Cafe	Three Year Olds and Four Year Olds	1	7	C	75	C	NA	NA	Circle Time

Total Capacity @35 sq. ft.: 128

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 29

Total Capacity @35 sq. ft.: 128

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	27	C

Comments

The purpose of this visit was to conduct a complaint investigation and licensing study and to follow up on the previous visit conducted on February 19, 2019.

Plan of Improvement: To Be Submitted 08/23/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov

Latonya Fulton, Program Official

Date

Malissa Champion, Consultant

Date



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Summary Report

Date: 8/9/2019 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 9:00 AM **Departure:** 3:00 PM

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.03 Activities

Not Met

Finding

591-1-1-.03(2) requires the Center to keep current lesson plans on site that reflect appropriate instruction practices and activities to support children's development The Center shall have sufficient and varied play and learning equipment and materials to support the above program of activities in all developmental areas. It was determined based on review of records that two out of four of the classrooms did not have evidence of a current lesson plan available on this date.

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Correction Deadline: 8/9/2019

Recited on 8/9/2019

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records

Met

Comment

Records were observed to be complete and well organized.

Facility

591-1-1-.06 Bathrooms

Met

Comment

Bathrooms observed to be clean and well maintained.

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that a container in an unlocked bathroom cabinet in Classroom E contained 23 bottles of sunscreen found to be accessible to children. The classroom was not in use on this date.

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Correction Deadline: 8/9/2019

Recited on 8/9/2019

Technical Assistance

591-1-1-.25(3) - Consultant discussed monitoring the walls and floors throughout the center for chipping paint and dirt build-up

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Correction Deadline: 8/9/2019

Finding

591-1-1-.25(8) requires protective caps on all unused electrical outlets within children's reach and requires that electrical outlets in use be made inaccessible to children. It was determined based on observation that two electrical outlets were without protective caps and accessible to children in Classroom F on this date.

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Correction Deadline: 8/9/2019

Recited on 8/9/2019

591-1-1-.26 Playgrounds(CR)

Not Met

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the fence surrounding the playground area measured approximately three feet nine inches in height. A four foot fence was required on this date.

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Correction Deadline: 8/9/2019

Finding

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that the wooden playground structure contained a label stating the equipment was not age appropriate for children under 3 years of age. Consultant observed one-year-olds playing on the equipment at the time of visit on this date.

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Correction Deadline: 8/19/2019

Food Service

Technical Assistance

591-1-1-.15 - Discussed with provider to please ensure that bottles are covered and fully labeled with child's full name.

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Comment

Center menu meets USDA guidelines.

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Finding

591-1-1-.15(4) requires that a feeding chair or similar equipment designed for feeding children shall be provided for the use of each child being fed who is capable of sitting up but who is unable to sit unassisted at a table and must be cleaned with a disinfectant after each use. Such chair or similar equipment shall have a broad base to prevent tipping, a surface that the child cannot raise, a strap or other device which prevents the child from sliding out of the chair, and a feeding surface free of cracks. It was determined based on observation that two (2) high-chairs used for serving children meals were missing the safety straps on this date.

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Correction Deadline: 8/9/2019

Comment

Kitchen appears clean and well organized.

Health and Hygiene

Comment

Proper diapering procedures observed.

Technical Assistance

591-1-1-.10(4) - Consultant discussed with provider to monitor, repair or replace the diaper changing pad where tears are beginning to develop in the fabric.

Correction Deadline: 8/9/2019

591-1-1-.17 Hygiene(CR)

Not Met

Comment

Proper hand washing observed throughout the center.

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Finding

591-1-1-.17(2) requires that Personnel, to the extent possible, keep children clean, dry and comfortable. It was determined based on observation that two (2) children were outside on the playground without shoes on on this date.

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Correction Deadline: 8/9/2019

591-1-1-.20 Medications(CR)

Met

Comment

Documentation for medication dispensing observed complete.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures

Met

Comment

Consultant observed complete emergency drills

591-1-1-.27 Posted Notices

Met

Comment

Observed all required posted notices.

591-1-1-.29 Required Reporting

Met

Comment

Thank you for reporting as required.

Safety

591-1-1-.05 Animals

Met

Comment

Center does not keep animals on premises.

Finding

591-1-1-.36(4)(f)1. requires that all transported children be secured in a child passenger restraining system or seat safety belt in accordance with current state and federal laws and regulations and according to manufacturer's directions. It was determined based on observation that one seat belt attached to the back row passenger seat and one seat belt on the second row middle seat were torn and frayed on the vehicle.

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Correction Deadline: 8/23/2019

Recited on 8/9/2019

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) Met

Comment

Discussed SIDS and infant sleeping position.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met

Comment

Director provided three files for employees hired since last visit February 19, 2019.

Correction Deadline: 2/19/2019

Corrected on 8/9/2019

.09(1)(d) - The previous citation was observed to be corrected on this date. Consultant observed all current staff present on this date to have satisfactory criminal records check determination letters on file.

591-1-1-.14 First Aid & CPR Met

Comment

Complete first aid kits observed in center and on vehicle.

Comment

Evidence observed of 100% of center staff certified in First Aid and CPR.

591-1-1-.33 Staff Training Met

Comment

Documentation observed of required staff training.

Correction Deadline: 3/21/2019

Corrected on 8/9/2019

.33(6) - The previous citation was observed to be corrected on this date. Consultant observed all current staff to have completed ten clock hours of training for the year 2019 on this date.

591-1-1-.31 Staff(CR)

Met

Comment

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Staffing and Supervision

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed on this date.

The following information is associated with a Complaint Investigation Visit:

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Correction Deadline: 1/25/2019

Corrected on 8/9/2019

.32(2) - The previous citation was observed to be corrected on this date. Consultant observed staff: child ratios in mixed-age groups to be compliant on this date.