



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/18/2017 **VisitType:** Monitoring Visit **Arrival:** 8:15 AM **Departure:** 11:45 AM

CCLC-39146

Love & Care Center

1748 Rey Street, NW Atlanta, GA 30318 Fulton County
 (404) 799-6804 jzachery23@gmail.com

Mailing Address

1748 Rey Street
 Atlanta, GA 30318

Regional Consultant

Margarita Collier

Phone: (770) 342-7934

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margarita.collier@decal.ga.gov

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/18/2017	Monitoring Visit	Support	
10/03/2016	Complaint Investigation & Licensing Study	Good Standing	
10/03/2016	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Room A-Front Right	Three Year Olds	1	6	C	9	C	NA	NA	Free Play,Breakfast,T V,Transitioning
Main	Room B-1st Left	Infants and One Year Olds	2	7	C	9	C	NA	NA	Free Play,Transitioning,Nap,Breakfast
Main	Room C- Rear		0	0	C	6	C	NA	NA	Not In Use
Total Capacity @35 sq. ft.: 24			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 13			Total Capacity @35 sq. ft.: 24							
			Total Capacity @25 sq. ft.: 0							

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground-Infants	4	C
Main	Playground-Preschool	19	C

Comments

The purpose of this visit was to conduct a monitoring visit and to follow-up on the previous visit conducted on October 3, 2016.

Consultant reviewed the proposed rule changes and the criminal records check rule changes with the director on this date.

Plan of Improvement: To Be Submitted 05/02/2017

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Reminder: All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit www.decalkoala.com. You are encouraged not to wait and to complete the process as soon as possible.



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O.C.G.A. Section 42.1.12(j)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Jennifer Zachery, Program Official

Date

Margarita Collier, Consultant

Date



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Findings Report

Date: 4/18/2017 **VisitType:** Monitoring Visit

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

No Swimming Activities Provided

Facility

591-1-1-.06 Bathrooms

Not Met

Technical Assistance

Continue to monitor the restroom for necessary supplies.

Finding

591-1-1-.06(4) requires a Center first licensed after March 1, 1991, and Centers that remodel or add to existing plumbing facilities, to have the bathroom area fully enclosed and ventilated to the outside of the building with either an open screened window or functioning exhaust fan and duct system and requires Centers without fully enclosed bathrooms to ensure there is adequate ventilation to control odors and adequate sanitation measures to prevent the spread of contagious diseases. It was determined based on consultant's observation the ventilation in classroom B-1st Left was observed to be inoperable on this date.

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Correction Deadline: 5/18/2017

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(3) requires that the Center and surrounding premises be clean, free of debris and in good repair. It was determined based on consultant's observation the following areas were found to be noncompliant: the toilet in the hallway restroom was observed to have protruding screws; and classroom B-1st Left - the light fixture was observed to be uncovered.

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Correction Deadline: 4/18/2017

591-1-1-.26 Playgrounds(CR)

Not Met

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on consultant's observation of the center's playground areas a potential entrapment hazard existed in that several gaps were observed in the wooden fence surrounding the playground on the front left side. Consultant observed several of the gaps to measure between one inch, two inches, and five inches.

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Correction Deadline: 4/18/2017

Finding

591-1-1-.26(8) requires the playground to be kept clean, free of litter and hazards. It was determined based on consultant's observation of the playground areas exposed black tarp was observed to be coming through the resilient surface throughout the infant and preschool playground areas posing as a potential tripping hazard to children receiving care. It was further determined based on consultant's observation of the center's playground areas a potential entrapment hazard existed in that a broken wooden door was observed to be propped up against the building leading to a crawl space underneath the building. Consultant observed a garden hose, a rake, several paint buckets, and a water heater inside of the crawl space and accessible to the children receiving care on this date.

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Correction Deadline: 4/21/2017

Recited on 4/18/2017

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Observed-Proper Diapering

591-1-1-.17 Hygiene(CR)

Met

Comment

Observed-Proper Hand Washing Throughout

591-1-1-.20 Medications(CR)

Met

Comment

Per director the center does not administer any medications at this time.

Safety

591-1-1-.11 Discipline(CR)

Met

Comment

Observed-Discussion/Redirection

Comment

Observed-Positive Learning Environment

591-1-1-.13 Field Trips(CR)

Met

Comment

Observed-Complete Documentation

591-1-1-.36 Transportation(CR)

Not Met

Finding

591-1-1-.36(3)(a-c) requires the Director and each Staff person responsible for or who participates in the transportation of children to meet the following requirements: (a) complete two (2) clock hours of transportation training on or before June 30, 2015 and at least every two years thereafter. (b) Effective July 1, 2015, the Director and each Staff person who will be responsible for or participate in the transportation of children shall have completed two (2) clock hours of transportation training prior to assuming any duties related to the transportation of children and at least every two years thereafter. (c) Any transportation training completed should be state approved or state accepted training. It was determined based on consultant's review of the center's transportation information that the director did not have evidence of completing the transportation training on file.

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Correction Deadline: 4/18/2017

Recited on 4/18/2017

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Correction Deadline: 10/3/2016

Corrected on 4/18/2017

The previous citation was observed to be corrected on this date. Consultant observed the center to have documentation of parental authorization for routine transportation services for children receiving school and home transportation services.

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Correction Deadline: 10/4/2016

Corrected on 4/18/2017

The previous citation was observed to be corrected on this date. Consultant observed the center to have complete documentation of the emergency medical information forms for all children receiving home and transportation services.

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Correction Deadline: 10/4/2016

Corrected on 4/18/2017

The previous citation was observed to be corrected on this date. Consultant observed the center to have complete documentation of children loading and unloading the bus.

Finding

591-1-1-.36(7)(c)3. i-iii requires that the driver or other designated person document in writing the time of arrival and departure (i) each time the vehicle departs from the Center, is loaded or unloaded at each school and when the vehicle returns to the Center;(ii)each time the vehicle departs from the Center, arrives at the location where any child is picked up or dropped off and when the vehicle returns to the Center; (iii) each time the vehicle leaves the Center, arrives at a field trip destination, leaves a field trip destination, and returns to the Center. It was determined based on consultant's review of the center transportation forms the center did not have documentation of the arrival and departure time for the home transportation route for the following dates: December 13, 2016, March 13, 2017, and April 12, 2017.

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Correction Deadline: 4/19/2017

Finding

591-1-1-.36(7)(d) requires the vehicle be thoroughly checked first by a designated Staff person who was present on the vehicle during the trip and then by a second designated Staff person, who may or may not have been present on the vehicle during the trip. After checking the vehicle, each Staff person must sign the passenger transportation checklist(s) indicating that all the children have exited the vehicle. It was determined based on consultant's review of the center's transportation forms that the first and second checks were not documented for the school transportation route dated for March 27, 2017. It was further determined based on consultant's review of the center's transportation forms that the first and second checks were not documented for the home transportation routes for the following dates: October 30, 2016, December 13, 2016, January 24, 2017, March 13, 2017, March 23, 2017, and April 12, 2017.

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Correction Deadline: 4/18/2017

Recited on 4/18/2017

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Not Met

Finding

591-1-1-.30(2)(h) requires that infants shall not sleep in equipment other than safety-approved cribs, such as, but not limited to, a car safety seat, bouncy seat, highchair, or swing. Infants who arrive at the Center asleep or fall asleep in such equipment, on the floor or elsewhere, shall be transferred to a safety-approved crib. It was determined based on consultant's observation two infants and one toddler were observed to be sleeping in their car seats for an undetermined length of time.

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Correction Deadline: 4/19/2017

Staff Records

Records Reviewed: 4

Records with Missing/Incomplete Components: 1

Staff # 2

Not Met

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Records Reviewed: 4

Records with Missing/Incomplete Components: 3

Staff # 1

Not Met

Date of Hire: 08/16/2001

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training, .33(5)-10 Hrs. Annual Training

Staff # 3

Not Met

Date of Hire: 08/16/2001

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training, .33(5)-10 Hrs. Annual Training

Staff # 4

Not Met

Date of Hire: 09/15/2008

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training,.09-Criminal Records Check Missing, .33(5)-10 Hrs. Annual Training,.09-Criminal Records Check Missing

591-1-1-.09 Criminal Records Check(CR)

Not Met

Comment

Consultant reviewed four staff files on this date. Consultant observed two of four staff members to have evidence of a current satisfactory determination letter on file and one of four staff members to have a satisfactory local criminal records check on file.

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Comment

Per director the center has not had any new hires since the previous visit was conducted on October 3, 2016.

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Finding

591-1-1-.09(1)(a) requires the Center to ensure that every Director, Employee and Provisional Employee of the Child Care Learning Center has a satisfactory records check determination before the individual is present at the Center. It was determined based on consultant's review of staff files that one of four staff members did not have evidence of a current satisfactory records check determination letter on file. Per director one of four staff members is currently volunteering at the center. A one-day letter was left on this date.

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Correction Deadline: 4/18/2017

Recited on 4/18/2017

Finding

591-1-1-.09(1)(e) requires every Employee hired before January 1, 2014 have either a satisfactory Preliminary Records Check Determination or a satisfactory Fingerprint Records Check Determination on file and requires that Employees hired before January 1, 2014 that have only a satisfactory Preliminary Records Check Determination on file to obtain a Fingerprint Records Check Determination before January 1, 2017. It was determined based on consultant's review of staff files one of four staff members did not have evidence of a current satisfactory determination letter on file. Consultant observed one of four staff members to have a satisfactory local criminal records check dated for June 17, 2009 and a date of hire documented for September 15, 2008. A one-day letter was left on this date.

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Correction Deadline: 4/18/2017

591-1-1-.33 Staff Training

Not Met

Technical Assistance

Please ensure that all newly hired staff members complete the required health and safety orientation training and first aid and CPR training within the first 90-days of their date of hire. Please ensure that all current staff members provide documentation of their health and safety orientation training and first aid and CPR training cards for their files. The health and safety orientation training does not replace the required basic six-clock hours of first year training for newly hired staff members. All newly hired staff members will need to complete the required health and safety orientation training, in addition to two-clock hours in child abuse training and four-clock hours in basic hygiene, cleanliness, illness disposition, illness detection, illness prevention, and childhood injury prevention.

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Finding

591-1-1-.33(5) requires ten clock hours of annual training for supervisory and caregiver Staff, except for independent contractors, Students-in-Training and volunteers, in the subjects of early childhood education, child development or subjects related to the position. It was determined based on consultant's review of staff files that three of four staff members did not complete the required 10 hours of annual training for the year 2016.

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Correction Deadline: 5/18/2017

Recited on 4/18/2017

591-1-1-.31 Staff(CR)

Not Met

Finding

591-1-1-.31(2)(b)2. requires teachers and lead caregivers to meet minimum academic requirements and qualifying experience at the time of employment. It was determined based on consultant's review of staff files the center did not have evidence that two of two lead teachers did not meet the minimum academic requirements.

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Correction Deadline: 4/18/2017

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Observed-Appropriate Staff:Child Ratios

591-1-1-.32 Supervision(CR)

Met

Comment

Observed-Adequate Supervision