

# Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/7/2018 VisitType: Licensing Study Arrival: 11:00 AM Departure: 4:20 PM

CCLC-32784

# KinderCare Learning Center #412

**Compliance Zone Designation** 

Licensing Study

Monitoring Visit

Licensing Study

2459 Dresden Dr Chamblee, GA 30341 DeKalb County (770) 458-6506 sholland@kindercare.com

Good Standing

Good Standing

Good Standing

Mailing Address

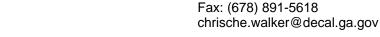
Same

03/07/2018

08/03/2017

03/02/2017

# Quality Rated:



Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Regional Consultant** 

Phone: (770) 359-5166

Chrische Walker

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

# Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1st Left 101 Pre-k B	PreK	2	10	С	31	С	NA	NA	Outside,Transitio ning
Main	1st Rt 109 Pre-k A	PreK	1	7	С	31	С	NA	NA	Nap
Main	2nd Left 102 Pre-k C	Four Year Olds and Five Year Olds and Six Year Olds and Over	2	11	С	31	С	NA	NA	Lunch
Main	3rd Left 103 Preschool	Four Year Olds	2	22	С	31	С	NA	NA	Transitioning,Na
Main	4th Left 104 2 yr olds	Three Year Olds	1	11	С	31	С	NA	NA	Nap,Transitionin
Main	5th Lft 105 2 yr olds	Two Year Olds	3	24	С	31	С	NA	NA	Nap,Transitionin
Main	6th-Lft 106 1 yr olds	One Year Olds	3	19	С	32	С	NA	NA	Nap
Main	7th left-107 Infants	Infants and One Year Olds	2	12	С	18	С	NA	NA	Feeding,Diaperin g,Nap
Main	8th Lft 108 Infants	Infants	3	9	С	12	С	NA	NA	Feeding,Nap,Flo or Play
		Total Capacity @35 sq. ft.: 2	48		Total Capacity @25 sq. ft.: 0					_
Total # Children this Date: 125		Total Capacity @35 sq. ft.: 248			Total Capacity @25 sq.					

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Building	Playground	Occupancy	Compliance
		Playground	Playground

#### Comments

The purpose of today's visit was to conduct a Licensing Study and to follow up from previous visit on August 3, 2017. The consultant discussed the Health and Safety six hour required course with the director. The consultant also left an Emergency Preparedness resource with the director

Plan of Improvement: Developed This Date 03/07/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Reminder: <u>All</u> employees of child care programs must be fingerprinted before **January 1**, **2017**. For instructions and to submit records check applications online, please visit <a href="www.decalkoala.com">www.decalkoala.com</a>. You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <a href="http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx">http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx</a>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)





#### **Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <a href="https://qualityrated.decal.ga.gov/">https://qualityrated.decal.ga.gov/</a> Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or <a href="mailto:qualityrated@decal.ga.gov">qualityrated@decal.ga.gov</a>

Samantha Holland, Program Official	Date	Chrische Walker, Consultant	Date



# Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

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# **Findings Report**

Date: 3/7/2018 VisitType: Licensing Study Arrival: 11:00 AM Departure: 4:20 PM

CCLC-32784

KinderCare Learning Center #412

2459 Dresden Dr Chamblee, GA 30341 DeKalb County (770) 458-6506 sholland@kindercare.com

Mailing Address

Same

**Regional Consultant** 

Chrische Walker

Phone: (770) 359-5166 Fax: (678) 891-5618

chrische.walker@decal.ga.gov

The following information is associated with a Licensing Study:

**Activities and Equipment** 

591-1-1-.03 Activities Met

Comment

Great job on posted lesson plans in the classrooms.

Correction Deadline: 3/7/2018

591-1-1-.12 Equipment & Toys(CR) Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

**Children's Records** 

Records Reviewed: 5 Records with Missing/Incomplete Components: 1

Child # 5 Not Met

 $\underline{\hbox{"Missing/Incomplete Components"}}$ 

.08(1)(a)-Work Address Missing

591-1-1-.08 Children's Records

Met

**Technical Assistance** 

591-1-1-.08(1) - Please ensure that the parents work address is completed on the children's enrollment forms.

Correction Deadline: 3/7/2018

Facility

591-1-1-.06 Bathrooms Met

#### Comment

Please monitor bathrooms for necessary supplies.

# 591-1-1-.19 License Capacity(CR)

Met

#### Comment

Licensed capacity observed to be routinely met by center.

# 591-1-1-.25 Physical Plant - Safe Environment(CR)

**Not Met** 

#### **Technical Assistance**

591-1-1-.25 - Please be mindful to keep items that pose a hazard inaccessible to children.

## Finding

591-1-1-.25(3) requires that the Center and surrounding premises be clean, free of debris and in good repair. It was determined based on the consultant's observation that the tissue cover was broken and taken off in the girls right bathroom in the 2nd Left 102 Pre-K C. It was further determined that black vinyl material was peeling on the lower back wall in the boys far left bathroom in 3rd Left 103 Preschool classroom and in the far right bathroom in the 5th Left 105 2 yr old classroom.

# POI (Plan of Improvement)

The center will monitor all covers for the tissue in all of the bathrooms in the classrooms. The director states that the cover will be repaired and replaced in the 2nd Left 102 Pre-C bathroom.

Correction Deadline: 3/21/2018

#### Recited on 3/7/2018

# 591-1-1-.26 Playgrounds(CR)

Not Met

#### Finding

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on the consultant's observation that two blue table tops was observed to have exposed broken areas of metal near the front area of the large left playground. It was further determined that one blue pole on the red, blue, and yellow play structure was observed to have chipping blue paint on the right side toddler playground.

### POI (Plan of Improvement)

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

Correction Deadline: 3/21/2018

#### Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on the consultant's observation that three active ant hills were located on the far back large left playground. It was also determined that the back left turf near a blue, green, red, and yellow play structure was not leveled and it posed a potential tripping hazard on the large left playground. It was further determined that small and large sticks were located on the large left playground.

# **POI (Plan of Improvement)**

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 3/21/2018

**Food Service** 

#### 591-1-1-.15 Food Service & Nutrition

Met

# Comment

Great job ensuring that the bottles are covered and fully labeled with child's full name.

#### 591-1-1-.18 Kitchen Operations

**Technical Assistance** 

#### **Technical Assistance**

591-1-1-.18(7) - Please monitor the bottoms of all refrigerators to ensure that the areas are kept clean and free of accumulation of dirt, food particles and grease deposits.

Correction Deadline: 3/7/2018

# **Health and Hygiene**

# 591-1-1-.10 Diapering Areas & Practices(CR)

Met

#### Comment

Staff stated proper knowledge of diapering procedures.

# 591-1-1-.17 Hygiene(CR)

Met

#### Comment

Proper hand washing was observed throughout the center. The center provided the children with extra bottled water due to a water outage in area on this date.

#### 591-1-1-.20 Medications(CR)

Met

#### Comment

Documentation for medication dispensing observed complete.

# **Policies and Procedures**

# 591-1-1-.21 Operational Policies & Procedures

Met

#### Comment

Great job conducting fire drills and all emergency drills.

Correction Deadline: 3/12/2018

# **591-1-1-.27 Posted Notices**

Met

#### Comment

Observed all required posted notices.

# Safety

#### 591-1-1-.05 Animals

N/A

#### Comment

Center does not keep animals on premises.

# 591-1-1-.11 Discipline(CR)

Met

#### Comment

Age-appropriate discussion and/or redirection observed.

# 591-1-1-.13 Field Trips(CR)

Met

#### Comment

Field trip documentation observed to be complete.

#### Comment

Complete documentation of transportation observed. Great job!

# **Sleeping & Resting Equipment**

# 591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

**Not Met** 

# **Finding**

591-1-1-.30(2) requires the Center to provide a safe sleep environment in accordance with American Academy of Pediatrics (AAP), Consumer Product Safety Commission (CPSC) and American Society for Testing and Materials (ASTM) recommendations as listed in these rules for all infants. Center Staff shall place an infant to sleep on the infant's back in a crib unless the Center has been provided a physician's written statement authorizing another sleep position for that particular infant that includes how the infant shall be placed to sleep and a time frame that the instructions are to be followed. When an infant can easily turn over from back to front and back again, Staff shall continue to put the infant to sleep initially on the infant's back but allow the infant to roll over into his or her preferred position and not re-position the infant. Sleepers, sleep sacks and wearable blankets that fit according to the commercial manufacturer's guidelines and will not slide up around the infant's face may be used when necessary for the comfort of the sleeping infant. Swaddling shall not be used unless the Center has been provided a physician's written statement authorizing its use for a particular infant that includes instructions and a time frame for swaddling the infant. Center Staff shall not place objects or allow objects to be placed in or on the crib with an infant such as but not limited to toys, pillows, quilts, comforters, bumper pads, sheepskins, stuffed toys, or other soft items and shall not attach objects or allow objects to be attached to a crib with a sleeping infant, such as, but not limited to, crib gyms, toys, mirrors and mobiles. It was determined based on the consultant's observation that an infant was in a crib with a soft animal attached to a pacifier in Room 107.

# POI (Plan of Improvement)

The Center will take all steps necessary to provide a safe sleep environment for infants as listed in these rules; will train Staff to follow these rules; and will monitor for compliance.

Correction Deadline: 3/7/2018

# **Staff Records**

#### **Records Reviewed: 28**

# **Records with Missing/Incomplete Components: 9**

Staff # 3 Not Met

Date of Hire: 08/30/2017

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 4 Not Met

Date of Hire: 05/30/2017

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 14 Not Met

Date of Hire: 10/30/2017

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate, .14(2)-First Aid Missing, .14(2)-CPR missing

**Records Reviewed: 28** 

**Records with Missing/Incomplete Components: 9** 

Staff # 17 Not Met

Date of Hire: 09/22/2017

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate, .14(2)-CPR missing, .14(2)-First Aid Missing

Staff # 18 Not Met

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 19 Not Met

Date of Hire: 04/11/2017

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 20 Not Met

Date of Hire: 06/06/2016

"Missing/Incomplete Components" .33(3)-Health & Safety Certificate

Staff # 21 Not Met

Date of Hire: 01/06/2013

"Missing/Incomplete Components" .33(3)-Health & Safety Certificate

Staff # 27 Not Met

Date of Hire: 09/05/2017

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate

# 591-1-1-.09 Criminal Records Check(CR)

Met

Comment

Criminal records checks were observed to be complete.

Comment

Director provided ten files for employees hired since last visit.

591-1-1-.14 First Aid & CPR Not Met

Comment

Complete kits observed in center and on vehicles.

## **Finding**

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined based on a review of records that five employees hired on April 11, 2017, May 30, 2017, September 5, 2017, September 22, 2017, and October 30, 2017, did have evidence of CPR and first aid on file on this date.

# POI (Plan of Improvement)

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

Correction Deadline: 4/6/2018

#### 591-1-1-.33 Staff Training

**Not Met** 

#### Comment

Documentation observed of required staff training. Great job.

## **Finding**

591-1-1-.33(3) requires each staff member with direct care responsibilities to complete health and safety training at the time of employment that will count toward required annual training: Staff employed prior to September 30, 2016 will complete the training by December 29, 2016 and Staff employed after September 30, 2016 will complete the health and safety training within the first 90 days of employment. It was determined based on a review of records that three employees hired on January 6, 2013, December 2, 2014, and June 6, 2016 did not complete health and safety training by December 29, 2016. It was further determined that four employees hired on August 3, 2017, September 05, 2017, September 22, 2017, and October 30, 2017, did not complete health and safety training within the first 90 days of employment.

## **POI (Plan of Improvement)**

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates.

Correction Deadline: 3/21/2018

# Recited on 3/7/2018

#### Comment

Discussed: Health and Safety Training is required for each staff member with direct care responsibilities within 90 calendar days of their hire date.

591-1-1-.31 Staff(CR) Met

#### Comment

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

**Staffing and Supervision** 

# 591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

#### Comment

Center observed to maintain appropriate staff:child ratios.

# 591-1-1-.32 Supervision(CR)

Met

#### Comment

Staff observed to provide direct supervision and be attentive to children's needs.