



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 2/3/2020 **VisitType:** Complaint Investigation Follow Up **Arrival:** 12:00 PM **Departure:** 4:40 PM

CCLC-3319

Byne Child Development Center

2832 Ledo Road Albany, GA 31707 Dougherty County
 (229) 432-1591 slouis@byne.org

Regional Consultant

Jackqueline Frederick
 Phone: (229) 386-3247
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 jackqueline.frederick@decal.ga.gov

Mailing Address
 Same

Quality Rated:

Compliance Zone Designation		
02/03/2020	Complaint Investigation Follow Up	Good Standing
11/12/2019	Monitoring Visit	Good Standing
05/21/2019	Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Rm. 413 (12-18 Mos.)	Infants	1	6	C	19	C	NA	NA	Nap
Main	Rm.415 (12-18 Mos.)	One Year Olds	2	10	C	19	C	NA	NA	Nap
Main	Rm.416 (2 Yrs.)	Two Year Olds	1	12	NC	18	C	NA	NA	Nap
Main	Rm.417 (18-24 Mos.)	One Year Olds	1	12	NC	19	C	NA	NA	Nap
Main	Rm.418 (2-3 Yrs.)	Three Year Olds and Four Year Olds	1	12	C	18	C	NA	NA	Nap
Main	Rm.419 (3-3.5 Yrs)	One Year Olds	2	10	C	19	C	NA	NA	Nap
Main	Rm.420 (3-3.5 Yrs.)	Two Year Olds and Three Year Olds	1	17	NC	18	C	NA	NA	Nap
Main	Rm.422 (3-4 Yrs.)	Three Year Olds and Four Year Olds	1	13	C	18	C	NA	NA	Nap
Main	Room 411 (18 mos-2 yrs.)	Infants	1	5	C	19	C	NA	NA	Nap

Total Capacity @35 sq. ft.: 167			Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 97			Total Capacity @35 sq. ft.: 167			Total Capacity @25 sq. ft.: 0		

Building	Playground	Playground Occupancy	Playground Compliance
Main	Outside Playground I	60	C
Main	Outside Playground II (Ballfield)	600	C

Comments

The purpose of today's visit is to conduct a Complaint Investigation Followup.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decgal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decgal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decgal.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decgal.ga.gov



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

	Facility
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591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(11) requires that floor coverings be tight, smooth, free of odors and washable or cleanable. It was determined based on Consultant observation that the floor behind the entrance door in Classroom 419, had rust spots. In addition in classroom 420, rust spots were present on the floor in the block center.

POI (Plan of Improvement)

Floors will be maintained to be safe and sanitary.

Correction Deadline: 2/29/2020

Recited on 2/3/2020

Correction Deadline: 11/12/2019

Corrected on 2/3/2020

.25(13) - Citation observed corrected on this date.

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on consultant observation, the ceiling in classroom 416 had three water stained tiles. In addition the vent in the ceiling had collected dust that needed to be removed.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 2/29/2020

Recited on 2/3/2020

	Health and Hygiene
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Technical Assistance

591-1-1-.07(5) - Center will ensure that bibs are only worn during feeding times.

Correction Deadline: 2/3/2020

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Hand washing requirements for diapering were discussed with the director on this date.

591-1-1-.17 Hygiene(CR)**Not Met**

Correction Deadline: 11/12/2019

Corrected on 2/3/2020

.17(7)(a) - Citation observed corrected on this date.

Finding

591-1-1-.17(8) requires staff to wash their hands with liquid soap and warm running water upon arrival for the day, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after diapering each child, dispensing medication, applying topical medications, handling and preparing food, eating, drinking, preparing bottles, feeding each child, assisting children with eating and drinking, after toileting or assisting children with toileting, using tobacco products, handling garbage and organic waste, touching animals or pets, handling bodily fluids and after contamination by any means. It was determined based on observation that a staff member in classroom 411 did not wash her hands before diapering a child.

POI (Plan of Improvement)

The Center will ensure liquid soap and warm running water are available for handwashing, train Staff on the handwashing requirements, review the requirements with Staff periodically, and monitor handwashing.

Correction Deadline: 2/3/2020

591-1-1-.20 Medications(CR)**Met**

Correction Deadline: 11/12/2019

Corrected on 2/3/2020

.20(3) - Citation observed corrected on this date.

Organization

591-1-1-.16 Governing Body & License**Not Met****Finding**

591-1-1-.16(e) requires the Center to submit an application for an amended License at least 30 days in advance of the change if there is a change in the name of the program or Center, changes in the ages of the children to be served, an increase in the regular hours of operation such that the Center would be providing evening or night-time care in addition to day-time care, changes in the services provided, or additions to or changes in the use of the building by the licensed Center. If an emergency situation arises which makes it impossible to give thirty (30) days' notice, the management of the Center shall notify the Department by telephone and shall submit an application for an amended License as soon as management becomes aware of the change that will be necessitated by the emergency situation. In no case, however, shall a new owner operate the Center without first securing a new License or Permit from the Department. It was determined based on consultant observation that Classroom 419 was being used for toddler age children and the room was not licensed for diapering.

POI (Plan of Improvement)

An application for amendment and all necessary documentation will be submitted.

Correction Deadline: 2/14/2020

Recited on 2/3/2020

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Not Met****Finding**

591-1-1-.32(1) requires the Center to maintain the required Staff:child ratios as follows: under 1 year or under 18 months if not walking = 1:6; 1 year and walking = 1:8; 2 years = 1:10; 3 years = 1:15; 4 years = 1:18; 5 years = 1:20; and 6 years and older = 1:25. A Center must establish groupings of children for care with maximum group sizes as follows: under 1 year = 12; under 18 months/not walking = 12; 1 year and walking = 16; 2 years = 20; 3 years = 30; 4 years = 36; 5 years = 40; and 6 years and older = 50. It was determined based on observation that there was a staff:child ratio of 1:12 among two-year-old children in Room 416 and Room 417. A ratio of 1:10 was required.

POI (Plan of Improvement)

The Center will hire additional Staff or reschedule current Staff to meet required Staff:child ratios and will organize children into groups that meet requirements.

Correction Deadline: 2/3/2020**Finding**

591-1-1-.32(2) requires the Center maintain Staff:child ratios in mixed-age groups based on the age of the youngest group of children that includes more than twenty percent of the total number of children in the mixed-age group. It was determined based on observation that there was a staff:child ratio of 1:17 among nine two-year-old children and eight three-year-old children in Room 420. A ratio of 1:10 was required.

POI (Plan of Improvement)

The Center will provide adequate staff when there is a mixed-age group.

Correction Deadline: 2/3/2020**Finding**

591-1-1-.32(5) requires that during day-time rest or sleeping periods, at least one Staff person is in each room providing direct supervision of the children and all Staff required by these rules relating to Staff: child ratios are in the Center and available to assure safe evacuation in an emergency. Staff: child ratios may be doubled for children three (3) years and older provided these requirements are met. It was determined based on observation that during nap time classrooms 416, 417 and 420 failed to maintain adequate staff: child ratios as required.

POI (Plan of Improvement)

The Center will rearrange staff schedules to ensure the required number of staff are in each room and available.

Correction Deadline: 2/3/2020