

Program Inspection Licensed Day Care Programs Compliance Plan

Provider's Name: **His Ark Christian Child Development Center**

City: **Sioux Falls**

Provider Number: **018042862**

Inspector: **Shannon Terhark**

Date of Inspection: **04/17/2019**

Time of Inspection: **10:00 AM**

The items listed below are those that the provider was not in compliance with at the time of the inspection.

B. Program Practices

12. Do staff guide children's behaviors through use of positive discipline methods? 67:42:10:11

<p>Corrections To Be Made:</p> <p>Concerns were reported that some staff use a loud tone of voice and a level of harshness when interacting with children. All staff will use appropriate methods of discipline techniques as outlined in regulation.</p> <p>***All staff have been educated on appropriate behavior management techniques.</p>	<p>Agency Action:</p> <p>Compliance Plan</p> <table border="0"> <tr> <td style="padding-right: 20px;">Suggested Completion Date:</td> <td>Actual Completion Date:</td> </tr> <tr> <td style="padding-right: 20px;">06/30/2019</td> <td>04/24/2019</td> </tr> </table> <p>Status: Corrected</p>	Suggested Completion Date:	Actual Completion Date:	06/30/2019	04/24/2019
Suggested Completion Date:	Actual Completion Date:				
06/30/2019	04/24/2019				

23. Are staff aware of their responsibility to report suspected child abuse and neglect directly to Law Enforcement, State's Attorney or to the Department? 67:42:10:22

<p>Corrections To Be Made:</p> <p>Several staff do not have a clear understanding of the mandatory reporting requirements for child abuse and neglect. All staff are mandated reporters and should not rely on the director to report the concerns to the authorities.</p> <p>***All staff complete a mandatory reporting training for child abuse and neglect during the mandatory orientation training. In addition, the program will emphasize during new staff orientation and staff meetings throughout the year, the requirements of reporting suspicions of child abuse and neglect.</p>	<p>Agency Action:</p> <p>Compliance Plan</p> <table border="0"> <tr> <td style="padding-right: 20px;">Suggested Completion Date:</td> <td>Actual Completion Date:</td> </tr> <tr> <td style="padding-right: 20px;">04/26/2019</td> <td>04/24/2019</td> </tr> </table> <p>Status: Corrected</p>	Suggested Completion Date:	Actual Completion Date:	04/26/2019	04/24/2019
Suggested Completion Date:	Actual Completion Date:				
04/26/2019	04/24/2019				

Jodene Baker

Provider Signature

04/17/2019

Date

Shannon Terhark

Inspector Signature

04/17/2019

Date