## Complaint Inspection Compliance Plan

Provider's Name: First Adventure Learning Center LLC City: Sioux Falls Provider Number: 018042656

Provider Type: DCC Date Agency Action Issued: 12/18/2018

The provider was found to not be in compliance with the following items.

## 67:42:10:11 - Standards for discipline.

## **Summary of Compliance Issue:**

Discipline- Inappropriate behavior management techniques were utilized with a child in care by one staff member.

Correction: The program has a policy in place that outlines behavior management methods that cannot be used with children. The staff member did not follow the policy and is no longer employed with the program.

Program administration provided guidance and behavior management training to ensure all staff have a clear understanding of what is expected of them.

Status: Founded

Agency Action: Letter of Notification