## Complaint Inspection Compliance Plan

Provider's Name: Sprouting Ivy Academy

City: Sioux Falls

Provider Number: 018042542

Provider Type: DCC

Date Agency Action Issued: 08/28/2019

The provider was found to not be in compliance with the following items.

## 67:42:10:07 - Staff-child ratio.

Summary of Compliance Issue:

Ratio- Staff to Child Ratio is not maintained;

Program needs to ensure staff-child ratio is maintained at all times.

Correction: Additional staff arrived at work to ensure the staff-child ratio is maintained. All program staff will sign an acknowledgement statement verifying their understanding of the staff-child ratio requirements.

Status: Founded

Agency Action: Statement of Understanding