

Complaint Inspection Compliance Plan

Provider's Name: Discovery Learning Center

City: Sioux Falls

Provider Number: 018042494

Provider Type: DCC

Date Agency Action Issued: 09/05/2018

The provider was found to not be in compliance with the following items.

67:42:16:14 - Confidentiality.

Summary of Compliance Issue:

Confidentiality - confidential information was shared with an unauthorized individual.

***Staff will maintain in confidence all details involving children and their families.

***The Program Director has reviewed the expectations regarding maintaining confidentiality with all staff.

Status: Founded

Agency Action: Letter of Notification

67:42:10:11 - Standards for discipline.

Summary of Compliance Issue:

Discipline - Inappropriate discipline was utilized with a child in care.

***Staff will utilize appropriate discipline techniques as outlined in the regulations.

***The Program Director has reviewed the discipline rule with all staff and outlined expectations regarding behavior management techniques to be utilized with all children in care.

Status: Founded

Agency Action: Letter of Notification