

# Complaint Inspection Compliance Plan

**Provider's Name:** Ages & Stages Daycare

**City:** Clear Lake

**Provider Number:** 017508952

**Provider Type:** DCC

**Date Agency Action Issued:** 09/27/2019

The provider was found to not be in compliance with the following items.

## **67:42:11:12 - Heating, ventilating, and cooling systems.**

### **Summary of Compliance Issue:**

Heating & Cooling System - the HVAC system is not operational.

Each facility must have a working heating and cooling system.

A corrective action plan has been implemented giving the program until 11/01/2019 to repair or replace.

**Status:** Founded

**Agency Action:** Corrective Action Plan

## **67:42:11:38 - Floor carpeting.**

### **Summary of Compliance Issue:**

Floor carpeting - the carpeting in the basement of the facility is not maintained in good repair.

Carpet must be in good repair.

A Corrective Action plan has been implemented giving the program until 11/01/19 to clean and repair or replace.

**Status:** Founded

**Agency Action:** No Action - founded issue(s) resolved

**67:42:11:36 - Insect and rodent control.**

**Summary of Compliance Issue:**

Insect and rodent control - the entrance door to the program has an opening which is allowing rodents and insects inside. There were also ant traps being utilized that were accessible to children.

Openings to the outside must be effectively protected against the entrance of rodents. Any insect or rodent control measure taken should not be accessible to children.

The door has been fixed so that it closes correctly and prevents rodents and insects from entering. All ant traps have been discarded.

**Status:** Founded

**Agency Action:** No Action - founded issue(s) resolved

**67:42:11:39 - Walls and ceilings -- Maintenance and construction.**

**Summary of Compliance Issue:**

Walls and ceilings - there is a hole in the wall where children have access to it.

Walls and ceilings must be in good repair.

The hole in the wall has been fixed.

**Status:** Founded

**Agency Action:** No Action - founded issue(s) resolved

**67:42:10:07 - Staff-child ratio.**

**Summary of Compliance Issue:**

Ratio - Staff to child ratio not maintained.

Program needs to maintain ratio at all times.

Staff divided the children immediately to correct the situation. A corrective action plan is being implemented to come up with a long term plan to ensure ratios are met and CCS will monitor until 11/01/19.

**Status:** Founded

**Agency Action:** Corrective Action Plan

**67:42:16:19 - Supervision.**

**Summary of Compliance Issue:**

Supervision - Children in care were not properly supervised.

All staff are to provide direct care, protection, supervision and guidance to every child through active involvement or direct observation.

A Corrective Action Plan has been issued to the program so they can make changes needed to ensure on-going compliance and allow CCS the monitor compliance through 11/01/19.

**Status:** Founded

**Agency Action:** Corrective Action Plan

**67:42:11:40 - Housekeeping.****Summary of Compliance Issue:**

Housekeeping- All parts of the facility were not kept clean, neat, and free of litter and rubbish.

Program must ensure all surface areas of the program are free of mold and mildew.

A Corrective Action plan has been implemented giving the program until 11/01/19 to clean basement walls and baseboards.

**Status:** Founded

**Agency Action:** No Action - founded issue(s) resolved