# Complaint Inspection Compliance Plan

Provider's Name: Little Learners Preschool & Daycare

City: Mitchell

Provider Number: 014512413

Provider Type: DCC

Date Agency Action Issued: 05/02/2019

The provider was found to not be in compliance with the following items.

## 67:42:10:11 - Standards for discipline.

#### Summary of Compliance Issue:

Discipline--inappropriate discipline was utilized with a child when they initially attended the program in the fall of 2018.

The Provider is to ensure that restriction of movement is not used as a discipline technique.

\*The Provider was already aware of the issue and took steps at the time of the incident to ensure children's movements were not restricted as a form of discipline. This was done by removing highchairs from classrooms where they were not appropriate for use.

Status: Founded

Agency Action: Letter of Notification

## 67:42:16:14 - Confidentiality.

#### Summary of Compliance Issue:

Confidentiality--Confidential information was shared with an unauthorized individual.

The Provider is to ensure that all information regarding a child and their family is maintained as confidential.

\*The Provider and program staff will complete training on this topic area within 60 days to assure they have an understanding of how to protect the confidentiality of their clients and maintain compliance with this requirement.

### Status: Founded

Agency Action: Letter of Notification