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GOVERNOR

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OFFICE OF INSPECTOR GENERAL

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Adam Mather
INSPECTOR GENERAL

Inspection Report

Provider Name: Tender Love & Care Learning Center	Provider Information	CLR No: L359364
Provider Address: 7220 Turfway Road, Florence, KY, 41042	Provider Type: LICENSED TYPE I	Capacity: 99
Owner(s): Tender Love & Care Learning Center, LLC		Director(s): Jackson, Delores

Inspection Type: Investigation	Inspection Information	Inspection No: 321891
Date Initiated: 06/30/2022 11:30 AM	Date Concluded: 06/30/2022 12:38 PM	
	No. of Children Present: 33	

Inspection Report	
Supervision	In Compliance
Staffing Requirements	In Compliance
General Administration	Not In Compliance
225 - Licensee Responsibility	Not In Compliance

922 KAR 2:090. Section 8. General.
(1) A licensee shall:
(a) Be responsible for the operation of the child-care center pursuant to this administrative regulation, 922 KAR 2:120, and 922 KAR 2:280; and
(b) Protect and assure the health, safety, and comfort of each child.

Findings:

General: Based on interview and review of documentation, the center failed to provide for the health, safety and comfort of two children who were inappropriately handled by a staff. A staff member was aggressive and physically harmed a child instead of redirecting behaviors or providing a safe place for the children in her care.

Director Requirements	Discussed
Programming	Not In Compliance
490 - Discipline	Not In Compliance

922 KAR 2:120. Section 2. Child Care Services.
(11) A child shall not be subjected to:
(a) Corporal physical discipline pursuant to KRS 199.896(18);
(b) Loud, profane, threatening, frightening, humiliating, or abusive language; or
(c) Discipline that is associated with:
1. Rest;
2. Toileting;
3. Play time; or
4. Food.

Findings:

General: Based on review of documentation, a staff inappropriately handled and disciplined children. There is video evidence of a staff being aggressive and rough with a child during nap time. The video showed the staff laying down in a corner away from the children. When a child got up from his cot during nap time, the staff got up not once, but twice. During both times, the staff could be seen slamming the child onto his cot multiple times. The staff got increasingly rough with him as the video went on. In addition, there is video evidence of the staff harming another child. In the video, it was observed that the staff was picking up the child and walking her over to the corner to place her in timeout. In speaking with the daycare director, there is a discipline policy in place; however, timeouts are not a part of that. Their requirement is to find a safe place for a child to calm down and have a worker sit with the child, talk with them, and do things such as exercises to help them calm down. This was not done by the staff member. The staff is then observed to have thrown the child toward the corner wall; the child hit her head and fell to the floor. The child was visibly upset as evidenced by holding her head and crying after the incident.

Signature of Provider/Representative

Title

Date