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Inspection Report

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| Provider Name: Bright Horizons Child Care & Early Education | Provider Information Provider Type: LICENSED TYPE I | CLR No: L357678 |
| Provider Address: 632 South Fourth Avenue, Louisville, KY, 40202 | | Capacity: 171 |
| Owner(s): Bright Horizons Children's Centers, Llc | | Director(s): Roby, Airin Nicole |

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| Inspection Type: Renewal Application | Inspection Information | Inspection No: 231699 |
| Date Initiated: 09/20/2017 10:00 AM | Date Concluded: 09/20/2017 1:30 PM | |
| | No. of Children Present: 71 | |

| Inspection Report | |
|---|--------------------------|
| Supervision | Not In Compliance |
| 15 - Activity Areas/Equipment/Materials | Not In Compliance |
| 922 KAR 2:120. Section 3. General Requirements. (2) Activity areas, equipment, and materials shall be arranged so that the child's activity can be given adequate supervision by staff. | |
| Findings: | |
| General: Based on observation, the child care center failed to maintain adequate supervision in accordance with regulatory requirements. Observation of Toddler 2 Room revealed one (1) child playing in the "water play" equipment, dipping a spoon in the dirty water and putting it to his mouth - drinking the spoon contents, several times. No teacher was observing this behavior nor did a teacher intervene, rendering the situation unsafe for the child. | |
| Staffing Requirements | In Compliance |
| General Administration | In Compliance |
| Director Requirements | Not In Compliance |
| 265 - Health, Safety, Comfort | Not In Compliance |
| 922 KAR 2:110. Section 4. Director Requirements and Responsibilities. (1) Effective with the adoption of this administrative regulation, a director shall: (l) Provide for the health, safety, and comfort of each child; | |
| Findings: | |
| General: Based on observation, the child care center director failed to assure compliance with regulatory requirements. Observation of Toddler 2 Room revealed one (1) child playing in the "water play" equipment, dipping a spoon in the dirty water and putting it to his mouth - drinking the spoon contents, several times. No teacher was observing this behavior nor did a teacher intervene, rendering the situation unsafe for the child. | |

Inspection Report

Employee Records

Not In Compliance

300 - Background checks/left alone

Not In Compliance

922 KAR 2:090. Section 6. License Issuance.

(5) An individual described in subsection (4) of this section shall:

(a) Submit to background checks described in paragraph (b) of this subsection;

(b) May be employed or work with a child on a probationary basis for up to ninety (90) calendar days, pending completion of a:

1. Child abuse or neglect check using the central registry in accordance with 922 KAR 1:470;

2. Criminal records check required by KRS 199.896(19);

3. Criminal records check for any previous state of residence if the person resided outside the state of Kentucky in the last five (5) years; and

4. An address check of the Sex Offender Registry; and

(c) Not be left alone in the presence of a child until copies of the background checks in accordance with paragraph (b) of this subsection have been received by the licensee.

Findings:

General: Based on review of documentation and interview, the child care center failed to maintain employee records in accordance with regulations. Review of staff files revealed the Criminal Records Check (CRC) on file at the time of survey for two (2) staff members both hired 3/20/17 were both dated 6/8/17; an additional staff member hired 3/22/17 had a CRC that was dated 6/8/17. Continued review of staff files revealed the Child Abuse & Neglect Check (CAN) on file at the time of survey for the two (2) staff members hired 3/20/17 was dated 5/9/17; an additional staff member hired on 3/22/17 had a CAN dated 6/14/17. Further review of staff files revealed the center failed to have proof on file at the time of survey that a CAN or CRC had been submitted to the cabinet no later than five (5) working days after the date of employment for the staff members mentioned above. Further interview with director revealed the aforementioned staff members have not worked alone.

340 - Training

Not In Compliance

922 KAR 2:110. Section 5. Staff Requirements.

(14) In accordance with KRS 199.896(15) and (16), a staff person with supervisory authority over a child shall complete the following:

(a) Six (6) hours of cabinet-approved orientation within the first three (3) months of employment;

(b) Nine (9) hours of cabinet-approved early care and education training within the first year of employment, including one and one-half (1 ½) hours of pediatric abusive head trauma training; and

(c) Fifteen (15) hours of cabinet-approved early care and education training during each subsequent year of employment, including one and one-half (1 ½) hours of pediatric abusive head trauma training completed once every five (5) years.

Findings:

General: Based on review of documentation and interview, the child care center failed to maintain employee records in accordance with regulations. Review of staff files revealed documentation of six (6) hours of cabinet-approved orientation was not presented for review at the time of survey for one (1) staff member hired 3/20/17. Interview with staff-in-charge revealed the aforementioned staff member had not completed orientation. Continued review of staff files and ECE-TRIS report revealed documentation of fifteen (15) hours of cabinet approved training was not presented for review at the time of survey for three (3) staff members hired 4/8/15, 4/4/16 and 1/21/13. Interview with staff-in-charge revealed this documentation was not available for review at the time of survey. Further review of staff files revealed no documentation of pediatric abusive head trauma training (PAHT) presented for review at the time of survey for two (2) staff members hired 4/4/16 and 4/11/16. Interview with staff-in-charge revealed the aforementioned staff members had not completed PAHT.

Programming

In Compliance

Premises

In Compliance

Hygienic Practices

Not In Compliance

595 - Child Personal Care/Handwashing

Not In Compliance

922 KAR 2:120. Section 3. General Requirements.

(4) A child shall:

(a) Be helped with personal care and cleanliness based upon their developmental skills; and

(b) Wash his or her hands with liquid soap and warm running water:

1. a. Upon arrival at the center; or

b. Within thirty (30) minutes of arrival for school-age children;

2. Before and after eating or handling food;

3. After toileting or diaper change;

4. After handling animals;

5. After wiping or blowing nose;

6. After touching items soiled with body fluids or wastes; and

7. After outdoor or indoor play time.

Findings:

General: Based on observation, the child care center failed to comply with hygienic practices in accordance with regulations. Observation of the Toddler 1 room revealed a staff member changed a toddler's diaper and did not wash the toddler's hands with liquid soap and running water after the diaper change.

600 - Staff Hygiene/Handwashing

Not In Compliance

922 KAR 2:120. Section 3. General Requirements.

(5) Staff shall:

- (a) Maintain personal cleanliness;**
- (b) Conform to hygienic practices while on duty; and**
- (c) Wash their hands with liquid soap and running water:**
 - 1. Upon arrival at the center;**
 - 2. After toileting or assisting a child in toileting;**
 - 3. Before and after diapering each child;**
 - 4. After wiping or blowing a child's or own nose;**
 - 5. After handling animals;**
 - 6. After caring for a sick child;**
 - 7. Before and after feeding a child or eating;**
 - 8. Before dispensing medication; and**
 - 9. If possible, before administering first aid.**

Findings:

General: Based on observation, the child care center failed to comply with hygienic practices in accordance with regulations. Observation of the Toddler 1 room revealed a staff member changed a toddler's diaper and did not wash her hands with liquid soap and running water after the diaper change.

625 - Diaper Changing Area/Surface

Not In Compliance

922 KAR 2:120. Section 10. Toilet, Diapering, and Toiletry Requirements.

(10) When a child is diapered, the child shall:

(b) Be placed on a surface that is:

- 1. Clean;**
- 2. Padded;**
- 3. Free of holes, rips, tears, or other damage;**
- 4. Nonabsorbent;**
- 5. Easily cleaned; and**
- 6. Free of any items not used for diaper changing.**

Findings:

General: Based on observation, the child care center director failed to assure compliance with regulatory requirements. Observation of the Cruiser's Room and the Two's Room revealed the diaper changing pad was not clean. Underneath the pad in each room there was dirt, papers/wrappers, and sticky/gummy substances.

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| First Aid/Medication | In Compliance |
| Outdoor Play Area | In Compliance |
| Equipment | In Compliance |
| Transportation | In Compliance |
| Food Service | In Compliance |
| Children's Records | In Compliance |
| Written Documentation | In Compliance |
| Posted Documentation | In Compliance |
| Animals | In Compliance |

Signature of Provider/Representative

Title

Date