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**Andy Beshear**GOVERNOR

Provider Name: Educare Learning Center

# CABINET FOR HEALTH AND FAMILY SERVICES OFFICE OF INSPECTOR GENERAL

Melissa A. Moore, Director

Division of Regulated Child Care

Eastern Branch

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Adam Mather
INSPECTOR GENERAL

## **Inspection Report**

**Provider Information** 

Provider Type: LICENSED TYPE I

Capacity: 80

Divoctovich

Owner(s): Educare Learning Center of Lexington, Inc.

Director(s): Jones, Deborah

CLR No: 1352380

Inspection Type: Renewal Application

Provider Address: 2832 Snow Road, Lexington, KY, 40517

**Date Initiated:** 07/08/2021 9:24 AM

**Inspection Information** 

Date Concluded: 07/08/2021 12:05 PM

No. of Children Present: 27

Inspection No: 307635

#### Inspection Report

**Background Checks** 

In Compliance

Supervision

In Compliance

In Compliance

Staffing Requirements

General Administration

Not In Compliance

## 210 - Licensee Responsibility

Not In Compliance

## 922 KAR 2:090. Section 8. General.

- (1) A licensee shall:
- (a) Be responsible for the operation of the child-care center pursuant to this administrative regulation, 922 KAR 2:120, and 922 KAR 2:280; and
- (b) Protect and assure the health, safety, and comfort of each child.

#### Findings

General: Based on observation and interview, the following was found:

- 1) The sensory table located in the Two-year-old Room contained dried pinto beans. This is a choking hazard for children of this age.
- 2) In the Infant Room, a box of latex gloves was found in the unlocked cabinet under the diaper changing table. The oldest child in the room at the time was one-year-old and mobile.
- 3) In the One-year-old Room, plastic bibs with a cloth trim were observed hanging on a hook attached to the outside of the cabinet door located under the sink. The bibs hung in a manner where they touch each other. The staff person stated she washes the bibs in the sink with a rag and dish soap after each meal and then hangs them on the hook. The staff person stated further, the bibs are not designated for specific children. The bibs contained soiled and stained areas on the cloth portion. This is an unsanitary practice and method of cleaning and storage and allows for the cross contamination of germs.
- 4) In the Two-year-old Room, an unlocked black metal box used to store medication was found in an unlocked cabinet under the diaper-changing table. A clear, plastic baggy was found inside the box. The baggy contained an allen wrench and various other small metal parts. This was accessible to the children. In the bathroom located in the same room a toilet plunger had been placed on the floor beside the toilet and a toilet brush was found stored under the sink in the bathroom.
- 5) In the bathroom located in the Three-year-old Room, a toilet brush was observed stored under the sink. This is an unsanitary method of storage the toilet plunger and toilet brush and they are accessible to the children.

**Director Requirements** 

In Compliance

**Employee Records** 

In Compliance



## **Programming**

#### 420 - Program of Activities Followed

Not In Compliance
Not In Compliance

## 922 KAR 2:120. Section 2. Child Care Services.

- (4) The child-care center shall provide a daily planned program:
- (a) Posted in writing in a conspicuous location with each age group and followed;
- (b) Of activities that are individualized and developmentally appropriate for each child served;
- (c) That provides experience to promote the individual child's physical, emotional, social, and intellectual growth and well-being; and
- (d) Unless the child-care center is a before- or after-school program that operates part day or less, that offers a variety of creative activities including:
- 1. Art or music:
- 2. Math or numbers;
- 3. Dramatic play:
- 4. Stories and books;
- 5. Science or nature:
- 6. Block building or stacking;
- 7. Tactile or sensory activity;
- 8. Multi-cultural exposure;
- 9. Indoor or outdoor play in which a child makes use of both small and large muscles;
- 10. A balance of active and quiet play, including group and individual activity;
- 11. An opportunity for a child to:
- a. Have some free choice of activities;
- b. If desired, play apart from the group at times;

#### Findings:

General: Based on observation and interview during a tour of the facility, the following was found:

- 1) In the One-year-old Room, there was not a posted planned program of activities. A written plan with May written across the top was found on top of a shelf. An interview with the staff person in the room found she does not have a current written plan of activities. The staff person stated further that she is being trained on writing a lesson plan. Further observation in the room found there were no books accessible to the children. An interview with the staff person in the room found that books are kept in the closet. The staff person stated further, books had been read to the children the week prior. Stories and books should be a part of the daily planned program of activities. Books should be accessible to the children daily. It should be noted that at the time of the survey, the children in the room were observed walking around with baby wipes. Some of the children were sucking on the baby wipes. The staff person stated that she gives the children the baby wipes because they enjoy carrying them around. The staff person also stated they like to clean the toys with the wipes. It is not appropriate for baby wipes to be given to children of this age. It is also hazardous to allow them to suck on the baby wipes.
- 2) In the Infant Room, there was not a posted planned program of activities. The staff person stated she does not have a written planned program of activities. The staff person stated further they are just now starting to do lesson plans since the COVID requirements were lifted. The staff person also stated all of the books and soft toys are still in storage due to previous COVID requirements. It should be noted the facility has been open since June 2020.
- 3) At the time of the survey on July 8, a planned program of activities for June was posted on the door leading to the playground in the Two-year-old Room; therefore, the posted planned program of activities was not current. The staff person in the room indicated she does not have a current lesson plan.

## 465 - Electronic Viewing/Listening Planned Program

**Not In Compliance** 

## 922 KAR 2:120. Section 3. General Requirements.

(1) Electronic viewing and listening devices shall only be used in the center as a part of the child's planned program of activity as established in Section 2(4) of this administrative regulation.

#### Findings:

General: Based on observation, interview and review of documentation, a large television was observed in the Three-year-old Room. An interview with staff found that the children in the Pre-K Room watch television every day while waiting for lunch. A review of the posted daily schedule and the posted planned program of activities did not have this listed as part of their daily activity.

## 510 - Appropriate Use of Food Not In Compliance

## 922 KAR 2:120. Section 9. Food and Meal Requirements.

- (2) Food shall not be:
- (a) Used for reward;
- (b) Used for discipline;
- (c) Withheld until all other foods are consumed; or
- (d) Served while viewing electronic devices.

#### Findings:

General: Based on observation and interview, a box of M&M candies was found on a table where the staff person was getting some materials ready for an activity. A child asked the staff person for an M&M. The staff person told the child she does not get a reward because she has to earn it. The surveyor asked the staff person to explain how the M&M's are used in the classroom. The staff person indicated she uses the M&M's as a reward for toilet training and as a reward for cleaning up toys before lunch. It is not appropriate to use food as a reward.



#### Premises

Not In Compliance

Not In Compliance

922 KAR 2:120. Section 3. General Requirements.

- (7) The following shall be inaccessible to a child in care:
- (a) Toxic cleaning supplies, poisons, and insecticides;
- (b) Matches, cigarettes, lighters, and flammable liquids; and
- (c) Personal belongings and medications of staff.

#### Findings:

520 - Inaccessible Items

General: Based on observation and interview, the following was found:

- 1) In a closet that connects the One-year-old Room and the Three-year-old Room, a bottle of bleach and laundry detergent had been placed on the floor in front of the washer and dryer. A door to enter the closet is located in each classroom. Neither of the doors was locked at the time of the survey making the items accessible to the children.
- 2) In the One-year-old-room, a green spray bottle labeled bleach water had been placed on the counter of the sink used for handwashing. The counter is low and is easily accessed by the children. The staff person in the room confirmed through interview that the bottle contained a bleach water mixture.
- 3) In the Infant Room, a bottle of Goo Gone was found in a black metal box in the cabinet under the diaper-changing table. The cabinet and metal box was not locked. The label on the bottle of Goo Gone indicates to keep out of the reach of children. In the same cabinet, a bottle of Luster brand Oil Moisturizing Hair Lotion was found. The label indicates to keep out of the reach of children. There was a one-year-old child who was mobile in the room at the time of the survey.

## 540 - Premises Requirements Not In Compliance

#### 922 KAR 2:120. Section 4. Premises Requirements.

- (1) The premises shall be:
- (a) Suitable for the purpose intended;
- (b) Kept clean and in good repair;

#### Findings:

General: Based on observation and interview, the following was found:

- 1) In the bathroom located in the One-year-old Room was being used for the storage of toys and equipment. During an interview with the staff person in charge, it was indicated the staff person in the room uses this bathroom. The bathroom is not a storage closet, and should be used for the purpose it was intended. It is also an unsanitary method of storage of materials used by the children.
- 2) In the Three-year-old Room, a corner closet contained shelves with books and other materials, a freezer full of food, boxes, a DieHard Brand battery charger and various other items. A pile of assorted items had been thrown on the floor in one corner. The items consisted of cans and bottles of sunscreen, soccer balls, backpacks, trash bags, paper and other items. An unknown black substance and dirt and grime were observed on the floor entering the closet. A Catchmaster Brand sticky mousetrap was also observed on the floor by a shelf.

## 580 - Floors, Walls, Ceilings Not In Compliance

## 922 KAR 2:120. Section 4. Premises Requirements.

(9) Floors, walls, and ceilings shall be smooth, in good repair, and constructed to be easily cleaned.

#### Findings:

General: Based on observation during a tour of the facility the following was found:

- 1) Water-stained ceiling tiles were found in the Two-year-old Room, Three-year-old Room and the Pre-K Room.
- 2) The wall under the window in the Pre-K Room had areas of chipping and peeling paint.

# 640 - Toilet Room Not In Compliance

#### 922 KAR 2:120. Section 10. Toilet, Diapering, and Toiletry Requirements.

- (2) A toilet room shall:
- (a) 1. Be provided for each gender; or
- 2. A plan shall be implemented to use the same toilet room at separate times;
- (b) Have a supply of toilet paper; and
- (c) Be cleaned and disinfected daily.

#### Findings:

General: Based on observation, the following was found:

- 1) In the bathroom located in the Pre-K Room the wall beside the sink and behind the toilets had a large area that was yellowed and contained a sticky residue. Pieces of hair and dirt particles were observed stuck to the sticky residue. An accumulation of dirt and grime was found along the top and bottom of the baseboards and in the corners. Paint had peeled away from the surface near the baseboard behind the toilet.
- 2) In the bathroom located in the Two-year-old Room, there was a build-up of dirt and grime on the floor of the cabinet located under the sink.



#### **Hygienic Practices**

## 655 - Child Personal Care/Handwashing

Not In Compliance
Not In Compliance

922 KAR 2:120. Section 3. General Requirements.

- (4) A child shall:
- (a) Be helped with personal care and cleanliness based upon his or her developmental skills;
- (b) Except as established in paragraph (c) of this subsection, wash his or her hands with liquid soap and warm running water:
- 1. a. Upon arrival at the center; or
- b. Within thirty (30) minutes of arrival for school-age children;
- 2. Before and after eating or handling food;
- 3. After toileting or diaper change;
- 4. After handling animals;
- 5. After touching an item or an area of the body soiled with body fluids or wastes; and
- 6. After outdoor or indoor play time; and
- (c) Use hand sanitizer or hand-sanitizing wipes if liquid soap and warm running water are not available in accordance with paragraph (b) of this subsection. The child shall wash the child's hands as soon as practicable once liquid soap and warm running water are available.

#### Findings:

General: Based on observation, a child in the Two-year-old Room was given a baby wipe to clean their hands after toileting. The child's hands were not washed with soap and running water.

#### 680 - Soiled Diapers/Clothing

Not In Compliance

922 KAR 2:120. Section 10. Toilet, Diapering, and Toiletry Requirements.

- (8) Diapers or clothing shall be:
- (a) Changed when soiled or wet;
- (b) Stored in a covered container temporarily; and
- (c) Washed or disposed of at least once a day.

#### **Findings**

General: Based on observation in the Two-year-old Room, an uncovered trash can had been placed on the floor at one end of the diaper-changing table. Soiled pull-ups were observed in the trashcan. The lid to the trashcan had been placed on the floor at the other end of the diaper-changing table near the sink.

# 685 - Diaper Changing Area/Surface

**Not In Compliance** 

922 KAR 2:120. Section 10. Toilet, Diapering, and Toiletry Requirements.

- (10) When a child is diapered, the child shall:
- (b) Be placed on a surface that is:
- 1. Clean:
- 2. Padded:
- 3. Free of holes, rips, tears, or other damage;
- 4. Nonabsorbent;
- 5. Easily cleaned; and
- 6. Free of any items not used for diaper changing.

#### **Findings**

General: Based on observation, the diaper-changing pad in the One-year-old Room and in the Two-year-old Room had areas that were torn. This does not allow the surface to be properly cleaned and disinfected after each diaper change. A bulb syringe was also observed stored on the diaper-changing table located in the One-year-old Room. Only items used for diapering should be stored on the diaper-changing surface.

695 - Diapering Practice Not In Compliance

922 KAR 2:120. Section 10. Toilet, Diapering, and Toiletry Requirements.

- (12) Staff shall disinfect the diapering surface after each child is diapered.
- (13) If staff wears disposable gloves, the gloves shall be changed and disposed after each child is diapered.

#### Findings

General: Based on interview with staff in the Infant Room it was found that a mixture of soap and water is sprayed on the diapering surface after each diaper change. The diapering surface should be cleaned with a disinfectant after each diaper change.

700 - Children's Individual Items

922 KAR 2:120. Section 10. Toilet, Diapering, and Toiletry Requirements.

- (14) Combs, towels or washcloths, brushes, and toothbrushes used by a child shall be:
- (a) Individually stored in separate containers; and
- (b) Plainly labeled with the child's name.

#### Findings:

General: Based on observation and interview, a zebra print bag with a zipper was observed in the cabinet under the diaper-changing table in the Infant Room. An interview with the staff person in charge found the bag contains combs, brushes and other hair accessories used to style some of the children's hair. The staff person in the room also stated she has fixed the hair of one of the older children in her room. Items such as combs and brushes should be stored in separate containers and labeled with the child's name.



#### 710 - Toy Sanitation Procedure

**Not In Compliance** 

922 KAR 2:120. Section 11. Toys and Furnishings.

- (4) A toy or another item that is considered a mouth contact surface by a child not toilet trained shall be sanitized daily by:
- (a)1. Scrubbing in warm, soapy water using a brush to reach into crevices;
- 2. Rinsing in clean water;
- 3. Submerging in a sanitizing solution for at least two (2) minutes; and
- 4. Air dried: or
- (b) Cleaning in a dishwasher if the toy or other item is dishwasher safe.

#### Findings:

General: Based on interview, with staff in the Infant Room found that toys that are mouthed by the children are sprayed with Lysol disinfectant spray at the end of the week. Infant Room staff indicated that toys mouthed by the children are sprayed with soap and water and left to air dry. At the end of the day, they are sprayed again with soap and water and then sprayed with Lysol disinfectant. The methods described by staff do not meet the requirements for the sanitation of toys mouthed by children not toilet trained.

#### First Aid/Medication

**Not In Compliance** 

## 720 - Medication Administration

**Not In Compliance** 

#### 922 KAR 2:120. Section 7. First Aid and Medicine.

- (4) Prescription and nonprescription medication shall be administered to a child in care:
- (a)1. With a written request of the child's parent or the child's prescribing health professional; and
- 2. According to the directions or instructions on the medication's label; or
- (b) For epinephrine, in accordance with KRS 199.8951 and 311.646.

#### Findings:

General: Based on observation, interview and review of documentation, an unlocked black metal box was found in an unlocked cabinet under the diaper-changing table in the Two-Year-Old Room. A clear plastic baggy that contained a clear jelly type substance and a name on the outside of the baggy was found inside the box. The surveyor asked the staff person if she knew what was in the baggy. The staff person stated she was not sure of the contents but thought the child's parent had indicated it was a type of medicated Vaseline. The surveyor asked the staff person if the parent filled out a written request to administer the medication. The staff person stated the parent verbally told her to apply to the child's bottom during diaper changes.

730 - Medication Not In Compliance

#### 922 KAR 2:120. Section 7. First Aid and Medicine.

- (6) Medication, including refrigerated medication, shall be:
- (a) Stored in a separate and locked place, out of the reach of a child unless the medication is:
- 1. A first aid supply and is maintained in accordance with subsection (1) of this section;
- 2. Diaper cream, sunscreen, or toothpaste. Diaper cream, sunscreen, or toothpaste shall be inaccessible to a child;
- 3. An epinephrine auto-injector. A licensed child-care center shall comply with KRS 199.8951 and 311.646, including:
- a. An epinephrine auto-injector shall be inaccessible to a child;
- b. A child-care center shall have at least one (1) person onsite who has received training on the administration of an epinephrine auto-injector if the child-care center maintains an epinephrine auto-injector;
  - c. A child-care center shall seek emergency medical care for a child if an auto-injector is administered to the child; and
- d. A child-care center shall report to the child's parent and the cabinet in accordance with 922 KAR 2:090, Section 12(1)(b) if an epinephrine auto-injector is administered to a child; or
- 4. An emergency or rescue medication for a child in care, such as medication to respond to diabetic or asthmatic condition, as prescribed by the child's physician. Emergency or rescue medication shall be inaccessible to a child in care;
- (b) Kept in the original bottle; and
- (c) Properly labeled.
- (7) Medication shall not be given to a child if the medication's expiration date has passed.

#### Findings:

General: Based on observation during a tour of the facility, the following was found:

- 1) In the One-year-old Room, a black metal box containing various tubes of diaper ointment, Vaseline and a bottle of Equate Brand Night-Time lotion was found in an unlocked cabinet under the diaper-changing table. None of the items were labeled for an individual child. The box was not locked, making all of the items accessible to the children.
- 2) In the Infant Room a tube of Desitin diaper ointment was stored on the diaper-changing table between the diapering mat and the inside edge of the table. The ointment was not labeled for an individual child. An unlocked black metal box was found in an unlocked cabinet under the diaper-changing table. Inside the box were tubes of diaper ointment and a tube of Hydrocortisone cream that were not labeled for an individual child. The box was accessible to the children. There was a mobile one-year-old child present in the room at the time of the inspection.
- 3) In the Two-year-old Room, an unlocked black metal box was found in an unlocked cabinet under the diaper-changing table. Inside the box were a tube of Desitin diaper ointment and a bottle of Sensi-Care body lotion. These items were not labeled for an individual child. A clear plastic baggy that contained a clear jelly-type substance and a name on the outside of the baggy was also found inside the box. The surveyor asked the staff person if she knew what was in the baggy. The staff person stated she was not sure of the contents but thought the child's parent had indicated it was a type of medicated Vaseline. All medication is required to be in its original container and labeled for an individual child or adult.



## **Outdoor Play Area**

745 - Playground Clean Not In Compliance

922 KAR 2:120. Section 4. Premises Requirements.

- (20) An outdoor play area shall be:
- (c) Free from:
- 1. Litter;
- 2. Glass;
- 3. Rubbish: and
- 4. Flammable materials;

#### Findings:

General: Based on observation during an inspection of the outdoor play area, there were numerous weeds and tree over-growth along the fence line.

755 - Protective Surface Not In Compliance

# 922 KAR 2:120. Section 4. Premises Requirements.

- (21) A protective surface shall:
- (a) Be provided for outdoor play equipment used to:
- 1. Climb:
- 2. Swing; and
- 3. Slide; and
- (b) Have a fall zone equal to the height of the equipment.

#### Findings:

General: Based on observation during an inspection of the outdoor play area, there were two sets of swings, a wooden climber with two metal slides attached, a metal climber with a spiral slide and monkey bars and two plastic Little Tikes brand climbers with slides. The mulch underneath each of these pieces of equipment was very sparse and scattered. There were large areas of dirt visible under and around each piece of equipment.

Equipment Not In Compliance

815 - Toys/Furniture Not In Compliance

## 922 KAR 2:120. Section 11. Toys and Furnishings.

- (1) All toys and furniture contacted by a child shall be:
- (a) Kept clean and in good repair; and
- (b) Free of peeling, flaking, or chalking paint.

#### Findings:

General: Based on observation, the following was found:

- 1) In the Three-year-old Room there was a green and blue plastic kitchen set that had an accumulation of dirt and grime on the surface. A build-up of dust was found on top of a television located in the same room.
- 2) A red shelf located in the One-year-old Room had several areas where the paint had chipped away from the surface.

**Transportation** 

In Compliance

**Not In Compliance** 

Food Service/Food Program

In Compliance

Food Service Not In Compliance

1105 - Individual Portion Not In Compliance

## 922 KAR 2:120. Section 9. Food and Meal Requirements.

(11) An individual portion of food served to a child or adult shall not be served again.

#### Findings:

General: Based on observation of the refrigerator located in the Infant Room, several sippy cups with milk were stored on the shelf inside the door. An interview with staff found that the milk had been served to the children in the One-year-old Room for breakfast and the remaining milk in the cups will be served to the children for lunch.

Children's Records Not In Compliance

1135 - Immunization Not In Compliance

# 922 KAR 2:090. Section 9. Records.

- (1) A child-care center shall maintain:
- (a) A current immunization certificate for each child in care within thirty (30) days of the child's enrollment, unless an attending physician or the child's parent objects to the immunization of the child pursuant to KRS 214.036;

#### Findings:

General: Based on review of documentation, the following was found:

- 1) Out of ten children's files reviewed, one child did not have a current immunization certificate on file.
- 2) Out of ten children's files reviewed there was one child's immunization certificate that had expired.



#### 1140 - Enrollment Information Not In Compliance

#### 922 KAR 2:090. Section 9. Records.

- (1) A child-care center shall maintain:
- (b) A written record for each child:
- 1. Completed and signed by the child's parent;
- 2. Retained on file on the first day the child attends the child-care center; and
- 3. To contain:
- a. Identifying information about the child, which includes, at a minimum, the child's name, address, and date of birth;
- b. Contact information to enable a person in charge to contact the child's:
- (i) Parent at the parent's home or place of employment;
- (ii) Family physician; and
- (iii) Preferred hospital;
- c. The name of each person who is designated in writing to pick-up the child;
- d. The child's general health status and medical history including, if applicable:
- (i) Allergies;
- (ii) Restriction on the child's participation in activities with specific instructions from the child's parent or health professional; and
- (iii) Permission from the parent for third-party professional services in the child-care center;
- e. The name and phone number of each person to be contacted in an emergency involving or impacting the child;
- f. Authorization by the parent for the child-care center to seek emergency medical care for the child in the parent's absence;

#### Findings:

General: Based on review of documentation, the following was found:

- 1) Out of ten children's files reviewed, two children did not have the physician's contact information and one did not have a preferred hospital listed.
- 2) Out of ten children's files reviewed, two children's enrollment information did not have a physician's contact number. There was an additional child whose enrollment information did not have a preferred hospital listed.

#### Written Documentation

**Not In Compliance** 

## 1160 - Daily Attendance Records

Not In Compliance

- 922 KAR 2:090. Section 9. Records.
- (1) A child-care center shall maintain:
- (c) Daily attendance records documenting the arrival and departure time of each child, including records that are required in accordance with 922 KAR 2:160, Section 13, if a child receives services from the child-care center through the Child Care Assistance Program;

#### **Findings**

General: Based on review of documentation, it was found 18 parents of children who receive services through the Child Care Assistance Program had already signed the DCC-94E form verifying their child's attendance even though the week had not ended.

#### 1185 - Confidentiality/Maintenance/Access

**Not In Compliance** 

- 922 KAR 2:090. Section 9. Records.
- (2) A child-care center shall:
- (a) Maintain the confidentiality of a child's record and information concerning a child or the child's parent;
- (b) Maintain all records for five (5) years; and
- (c) Provide the cabinet access and information in the completion of the investigation pursuant to KRS 620.030.

#### Findings:

General: Based on observation during a tour of the Pre-K Room a medication request form with a child's name, date and type of medication was in a clear plastic holder mounted to the wall by the door. This information was visible to anyone who entered the room; therefore, the child's information was not maintained in a confidential manner.

## **Posted Documentation**

Not In Compliance
Not In Compliance

# 1200 - Posting Requirements

922 KAR 2:090. Section 8. General.

(6) In addition to the posting requirement of KRS 199.898(3), a child-care center shall post the following in a conspicuous place and make available for public inspection:

- (a) The provider's preliminary or regular license;
- (b) Each statement of deficiency and civil penalty notice issued by the cabinet during the current licensure year;
- (c) Each plan of correction submitted by the child-care center to the cabinet during the current licensure year;
- (d) Information on the Kentucky Consumer Product Safety Program and the program's Web site as specified in KRS 199.897;
- (e) A description of services provided by the child-care center, including:
- 1. Current rates for child care: and
- 2. Each service charged separately and in addition to the basic rate for child care;
- (f) Minimum staff-to-child ratios and group size established in 922 KAR 2:120; and
- (g) Daily planned program.

## Findings:

General: Based on observation and interview, it was found that the minimum staff-to-child ratios and group size was not posted. The staff person in charge stated she had received information indicating the staff-to-child ratios and group size, were no longer required to be posted.

Animals

In Compliance



