



**Andy Beshear**  
GOVERNOR

**CABINET FOR HEALTH AND FAMILY SERVICES**  
**OFFICE OF INSPECTOR GENERAL**

**Eric Friedlander**  
SECRETARY

**Melissa A. Moore, Director**  
Division of Regulated Child Care  
Western Branch  
901 B South Main Street  
Hopkinsville, KY 42240

**Adam Mather**  
INSPECTOR GENERAL

Phone: (270) 889-6052 Fax: (270) 889-6089  
<https://chfs.ky.gov/agencies/os/oig>

**Inspection Report**

<b>Provider Name:</b> Hopes & Dreams Child Development Center	<b>Provider Information</b> <b>Provider Type:</b> LICENSED TYPE I	<b>CLR No:</b> L383329
<b>Provider Address:</b> 139 North Concord Avenue, Paducah, KY, 42001		<b>Capacity:</b> 60
<b>Owner(s):</b> Hopes & Dreams Child Development Center, LLC		<b>Director(s):</b> Hicks, Jackie Gale

<b>Inspection Type:</b> Investigation	<b>Inspection Information</b>	<b>Inspection No:</b> 320077
<b>Date Initiated:</b> 01/12/2022 10:35 AM	<b>Date Concluded:</b> 01/18/2022 8:57 AM	
	<b>No. of Children Present:</b> 25	

Inspection Report	
Supervision	In Compliance
Staffing Requirements	In Compliance
General Administration	Not In Compliance

**220 - Reports to Cabinet** Not In Compliance

**922 KAR 2:090. Section 13. Reports.**

- (1) The following shall be reported to the cabinet or designee and other agencies specified in this section within twenty-four (24) hours from the time of discovery:
- (a) Communicable disease, which shall also be reported to the local health department pursuant to KRS 214.010;
  - (b) An accident or injury to a child that requires medical care initiated by the child-care center or the child's parent;
  - (c) An incident that results in legal action by or against the child-care center that:
    - 1. Affects a child or staff person; or
    - 2. Includes the center's discontinuation or disqualification from a governmental assistance program due to fraud, abuse, or criminal conviction related to that program;
  - (d) An incident involving fire or other emergency, including a vehicular accident when the center is transporting a child receiving child care services;
  - (e) A report of child abuse or neglect that:
    - 1. Has been accepted by the cabinet in accordance with 922 KAR 1:330; and
    - 2. Names a director, employee, volunteer, or person with supervisory or disciplinary control over, or having unsupervised contact with, a child in care as the alleged perpetrator; or
  - (f) An individual specified in Section 6(4) of this administrative regulation meeting a disqualifying criterion or background check result pursuant to 922 KAR 2:280.

**Findings:**

General: Based on interview, the center did not notify the Division of Regulated Child Care (DRCC) of a report of child abuse that was accepted by the Department for Community Based Services which named an "unknown" caregiver as the perpetrator. The center was made aware of the abuse investigation on 01/10/22, and an outside caller notified DRCC on 1/11/22.

**Director Requirements**

**In Compliance**

**Inspection Report**

**Programming**

**Not In Compliance**

**490 - Discipline**

**Not In Compliance**

**922 KAR 2:120. Section 2. Child Care Services.**

**(11) A child shall not be subjected to:**

- (a) Corporal physical discipline pursuant to KRS 199.896(18);**
- (b) Loud, profane, threatening, frightening, humiliating, or abusive language; or**
- (c) Discipline that is associated with:**
  - 1. Rest;**
  - 2. Toileting;**
  - 3. Play time; or**
  - 4. Food.**

**Findings:**

General: Based on interviews, a caregiver used three (3) fingers to tap an infant's mouth when the infant spit or blew food out of the infant's mouth during feeding in the infants' room.

Signature of Provider/Representative

Title

Date