



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 11/16/2021 **VisitType:** Incident Investigation/Monitoring Visit **Arrival:** 10:00 AM **Departure:** 12:15 PM

**CCLC-53768**

**KinderCare Learning Center #408**

3520 Old Chamblee Tucker Rd. Atlanta, GA 30340 DeKalb County  
 (770) 938-9828 mmccord@kindercare.com

**Regional Consultant**

Toni Williams

Phone: (770) 302-7628

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toni.williams@decal.ga.gov

**Mailing Address**

3051 Parkbrooke Circle  
 Woodstock, GA 30189

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/16/2021	Incident Investigation/Monitoring Visit	Good Standing	
10/14/2021	Initial Licensing Study	Good Standing	
07/07/2021	Initial Licensing Study	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes	
Main	A - 1L (1's)	One Year Olds	3	16	C	18	C	NA	NA	Outside	
Main	B -2L (6wks- 12 mths)	Infants	3	10	C	11	C	NA	NA	Floor Play	
Main	C - 3L (2's)	Two Year Olds	3	17	C	27	C	NA	NA	Outside	
Main	D - 4L- Pre-K (A)	GA PreK	2	17	C	27	C	NA	NA	Story	
Main	E - 2R- Pre-K (B)	GA PreK	2	18	C	27	C	NA	NA	Story	
Main	F - 1R (3's)	Three Year Olds	2	17	C	27	C	NA	NA	Art,Outside,Free Play,Centers	
Total Capacity @35 sq. ft.: 137						Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 95						Total Capacity @35 sq. ft.: 208			Total Capacity @25 sq. ft.: 0		

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG A - LF (6wks-2 yrs)	12	C
Main	PG B- Back Small (2 yr- 12 yrs)	24	C
Main	PG C- Back Large- (3yr-12yr)	35	C

### Comments

A complaint investigation as well as a licensing study was conducted on November 16, 2021. The exit conference was conducted virtually on January 19, 2022 at 4:00 pm with the Director. Permanent License will be issued upon completion of the exit conference and signature pages returned to the consultant. Facility does not carry liability insurance.

Plan of Improvement: Developed This Date 11/16/2021

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important New Deadlines:

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

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Melissa McCord, Program Official

Date

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Toni Williams, Consultant

Date



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### Findings Report

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The following information is associated with a Monitoring Visit:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

Equipment and furniture observed to be properly secured.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities. No pool observed on site.

### Facility

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center. The overall licensed capacity is 90 children.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

No hazards observed accessible to children on this date.

**591-1-1-.26 Playgrounds(CR)**

**Not Met**

**Finding**

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on Consultant's observation that the play area had more than zero but less than the six inches of resilient surfacing required on the lower playground under and around the slide.

**POI (Plan of Improvement)**

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

**Correction Deadline: 11/26/2021**

**Health and Hygiene**

**591-1-1-.10 Diapering Areas & Practices(CR)**

**Not Met**

**Comment**

Staff state proper knowledge of diapering procedures. Sinks with warm running water observed adjacent to proper diapering surfaces in all classrooms approved for diapering.

**Finding**

591-1-1-.10(1) requires Centers first licensed after March 1, 1991, and Centers that are renovated after March 1, 1991, to provide ventilation in the diapering areas with functioning exhaust fans and a duct system or by the required amount of window space provided by operable windows when open. It was determined based on Consultant's observation that all diapering rooms were without ventilation or operable screened windows which is required.

**POI (Plan of Improvement)**

The responsible person(s) at the center will ensure that the exhaust fans and duct systems are functioning or that the required amount of operable window space is provided in each diapering area.

**Correction Deadline: 11/16/2021**

**591-1-1-.17 Hygiene(CR)**

**Met**

**Comment**

Proper hand washing observed throughout the center.

**591-1-1-.20 Medications(CR)**

**Met**

**Comment**

Discussed proper medication documentation and procedures.

**Safety**

**591-1-1-.11 Discipline(CR)**

**Met**

**Comment**

Appropriate discipline was observed,

**Comment**

Consultant discussed with the Director the importance of proper discipline and that timeout is not used in discipline but redirection is appropriate.

**591-1-1-.36 Transportation(CR)**

**Met**

**Comment**

Center does not provide routine transportation or field trips. Consultant discussed transportation requirements if/when the facility decides to incorporate transportation. The center will contact their regional consultant and complete the required two (2) hours transportation training prior to transporting children.

**Sleeping & Resting Equipment**

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

**Met**

**Comment**

Discussed SIDS and infant sleeping position. Twelve (12) of twelve (12) cribs were present meeting safety compliance with Consumer Product Safety Commission (CPSC) and American Society of Testing and Materials International (ASTM) safety standards as they were manufactured in December of 2011.

## Staff Records

Records Reviewed: 35

Records with Missing/Incomplete Components: 0

Staff # 1 Date of Hire: 08/03/2020	Met
Staff # 2 Date of Hire: 12/07/2021	Met <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 3 Date of Hire: 01/08/2018	Met
Staff # 4 Date of Hire: 09/26/2014	Met
Staff # 5 Date of Hire: 09/13/2021	Met
Staff # 6	Met
Staff # 7 Date of Hire: 08/08/2002	Met
Staff # 8 Date of Hire: 02/05/2021	Met
Staff # 9 Date of Hire: 05/20/2021	Met
Staff # 10 Date of Hire: 06/20/2018	Met
Staff # 11	Met
Staff # 12 Date of Hire: 01/19/2022	Met <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 13 Date of Hire: 08/01/2019	Met
Staff # 14 Date of Hire: 12/15/2021	Met <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 15 Date of Hire: 03/01/2021	Met

Staff # 16 Met  
Date of Hire: 08/07/2012

Staff # 17 Met  
Date of Hire: 06/01/2020

Staff # 18 Met  
Date of Hire: 08/27/2007

Staff # 19 Met  
Date of Hire: 08/31/2020

Staff # 20 Met  
Date of Hire: 01/02/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 21 Met  
Date of Hire: 03/07/2021

Staff # 22 Met  
Date of Hire: 10/11/2021

Staff # 23 Met  
Date of Hire: 04/26/2010

Staff # 24 Met  
Date of Hire: 04/26/2010

Staff # 25 Met  
Date of Hire: 04/16/2021

Staff # 26 Met

Staff # 27 Met  
Date of Hire: 07/29/2020

Staff # 28 Met

Staff # 29 Met

Staff # 30 Met  
Date of Hire: 07/27/2021

Staff # 31 Met  
Date of Hire: 08/12/2021

**Records Reviewed: 35**

**Records with Missing/Incomplete Components: 0**

Staff # 32 Date of Hire: 07/21/2019	Met
Staff # 33 Date of Hire: 11/26/2020	Met
Staff # 34 Date of Hire: 09/15/2010	Met
Staff # 35 Date of Hire: 06/07/2021	Met

**Staff Credentials Reviewed: 11**

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** **Met**

**Comment**

Criminal record checks were observed to be complete.

**591-1-1-.31 Staff(CR)** **Met**

**Comment**

Staff observed to be compliant with applicable laws and regulations.

**Staffing and Supervision**

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR)** **Met**

**Comment**

Adequate supervision observed on this date.