



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 3/25/2022 **VisitType:** Monitoring Visit

**Arrival:** 11:05 AM

**Departure:** 1:45 PM

**CCLC-45875**

**Bright Horizons at Buckhead**

3565 Piedmont Blvd. NE Bldg. 3, Ste. T-100 Atlanta, GA 30305 Fulton  
 County  
 (404) 467-9628 tamara.olagbegi@brighthorizons.com

**Mailing Address**  
 Same

**Regional Consultant**

Lajuana Williams

Phone: (770) 357-7074

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lajuana.williams@decal.ga.gov

**Quality Rated:** No

| <b>Compliance Zone Designation</b> |  |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|--|---------------|--|
| 03/25/2022                         | Complaint Investigation & Monitoring Visit | Good Standing |  |
| 02/02/2022                         | Complaint Closure                          | Good Standing |  |
| 01/20/2022                         | Complaint Investigation Follow Up          | Good Standing |  |
|                                    |  |               |  |

**Ratios/License Capacity**

| Building                        | Room            | Age Group       | Staff                         | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                           |
|---------------------------------|-----------------|-----------------|-------------------------------|----------|------|------------|--------------|------------|--------------|---------------------------------|
| Main                            | A - Toddler 1   |                 | 0                             | 0        | C    | 10         | C            | NA         | NA           | Not In Use                      |
| Main                            | B - Toddler 2   | One Year Olds   | 2                             | 7        | C    | 10         | C            | NA         | NA           | Lunch                           |
| Main                            | C - Infant 1    | Infants         | 1                             | 3        | C    | 8          | C            | NA         | NA           | Lunch                           |
| Main                            | D - Infant 2    |                 | 0                             | 0        | C    | 8          | C            | NA         | NA           | Not In Use                      |
| Main                            | E - Twos 2      | Two Year Olds   | 2                             | 8        | C    | 17         | C            | NA         | NA           | Transitioning, Lunch            |
| Main                            | F - Two's 1     |                 | 0                             | 0        | C    | 14         | C            | NA         | NA           | Not In Use                      |
| Main                            | G - K Prep      | GA PreK         | 2                             | 10       | C    | 22         | C            | NA         | NA           | Transitioning, Free Play, Lunch |
| Main                            | I - Preschool 2 |                 | 0                             | 0        | C    | 22         | C            | NA         | NA           | Not In Use                      |
| Main                            | J - Preschool 1 | Three Year Olds | 2                             | 12       | C    | 22         | C            | NA         | NA           | Transitioning, Lunch            |
| Total Capacity @35 sq. ft.: 133 |                 |                 | Total Capacity @25 sq. ft.: 0 |          |      |            |              |            |              |                                 |
| Total # Children this Date: 40  |                 |                 | Total Capacity @25 sq. ft.: 0 |          |      |            |              |            |              |                                 |

| Building | Playground   | Playground Occupancy | Playground Compliance |
|----------|--------------|----------------------|-----------------------|
| Main     | Playground A | 35                   | C                     |
| Main     | Playground B | 38                   | C                     |

### Comments

The investigation remains open on this date, pending additional information. Upon completion the finding will be reviewed with the provider and a final copy of the report will be sent.

Plan of Improvement: Developed This Date 03/25/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us) for more information. Free technical assistance is available!**

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

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Jessica Bruhn, Program Official

Date

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Lajuana Williams, Consultant

Date



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### Findings Report

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The following information is associated with a Monitoring Visit:

### Activities and Equipment

**591-1-1.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**Comment**

Discussed rotating toys to support the procedures of daily disinfecting.

**591-1-1.35 Swimming Pools & Water-related Activities(CR)**

**N/A**

**Comment**

Center does not provide swimming activities.

### Facility

**591-1-1.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be met by center this date.

**591-1-1.25 Physical Plant - Safe Environment(CR)**

**Not Met**

**Comment**

No hazards observed accessible to children on this date.

**Finding**

591-1-1.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that there was no warm water at the child sink nor the adult sink in room B. Additionally the sink faucet was leaking.

**POI (Plan of Improvement)**

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 3/25/2022

**591-1-1-.26 Playgrounds(CR)**

Technical Assistance

**Technical Assistance**

591-1-1-.26(9) - Please ensure the storage house located on the preschool classroom is locked.

Correction Deadline: 3/25/2022

**Health and Hygiene**

**591-1-1-.10 Diapering Areas & Practices(CR)**

Met

**Comment**

Staff state proper knowledge of diapering procedures.

Correction Deadline: 11/10/2021

Corrected on 3/25/2022

.10(1) - Previous cite observed corrected.. All ventilation fans were observed to be in working order this date.

**591-1-1-.17 Hygiene(CR)**

Met

**Comment**

Proper hand washing observed throughout the center.

**591-1-1-.20 Medications(CR)**

Not Met

**Finding**

591-1-1-.20(5) requires that medicines no which are no longer to be dispensed shall be returned to the child's Parent(s) immediately. It was determined based on observation that an expired Epi-pen injector was stored in classroom J.

**POI (Plan of Improvement)**

The Center will train Staff on a system for tracking the use of medications and returning them to Parent(s).

Correction Deadline: 3/25/2022

**Safety**

**591-1-1-.11 Discipline(CR)**

Met

**Comment**

Staff were observed to maintain a positive learning environment on this date.

**591-1-1-.36 Transportation(CR)**

N/A

**Comment**

Center does not provide routine transportation.

**Sleeping & Resting Equipment**

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

Met

**Comment**

Discussed SIDS and infant sleeping position.

**Comment**

Pleasant naptime environment observed.

**Staff Records**

**Records Reviewed: 12****Records with Missing/Incomplete Components: 0**

|                          |     |
|--------------------------|-----|
| Staff # 1                | Met |
| Staff # 2                | Met |
| Staff # 3                | Met |
| Staff # 4                | Met |
| Staff # 5                | Met |
| Date of Hire: 11/15/2021 |     |
| Staff # 6                | Met |
| Date of Hire: 01/07/2019 |     |
| Staff # 7                | Met |
| Staff # 8                | Met |
| Staff # 9                | Met |
| Staff # 10               | Met |
| Staff # 11               | Met |
| Staff # 12               | Met |
| Date of Hire: 06/19/2019 |     |

**Staff Credentials Reviewed: 3****591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** **Met****Comment**

Criminal record checks were observed to be complete.

**591-1-1-.31 Staff(CR)** **Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

**Staffing and Supervision****591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met****Comment**

Center observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR)** **Met****Comment**

Adequate supervision observed on this date.