



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 7/15/2021 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 11:20 AM **Departure:** 12:20 PM

CCLC-129

Sheltering Arms - Elaine P. Draeger Model Teaching Center

385 Centennial Olympic Park Drive Atlanta, GA 30313 Fulton County
 (404) 523-4831 fhurst@shelteringarmsforkids.com

Mailing Address
 Same

Regional Consultant

Lajuana Williams

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lajuana.williams@decal.ga.gov

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
07/15/2021	Complaint Investigation & Monitoring Visit	Good Standing	
03/29/2021	Licensing Study	Good Standing	
08/25/2020	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Room 1	One Year Olds	2	2	C	18	C	NA	NA	Lunch
Main	Room 10	Four Year Olds and Five Year Olds	1	4	C	28	C	NA	NA	Lunch
Main	Room 2	Infants and One Year Olds	2	5	C	18	C	NA	NA	Lunch
Main	Room 3	Two Year Olds	2	3	C	17	C	NA	NA	Nap
Main	Room 4	Two Year Olds	2	7	C	17	C	NA	NA	Nap
Main	Room 5		0	0	C	17	C	NA	NA	Not In Use
Main	Room 6	Three Year Olds	2	10	C	17	C	NA	NA	Transitioning, Lunch
Main	Room 7		0	0	C	28	C	NA	NA	Not In Use
Main	Room 8		0	0	C	28	C	NA	NA	Not In Use
Main	Room 9	Four Year Olds	2	13	C	28	C	NA	NA	Lunch

Total Capacity @35 sq. ft.: 216

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 44

Total Capacity @35 sq. ft.: 216

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Infant Playground	14	C
Main	Pre-school Playground	72	C
Main	Toddler Playground	28	C

Comments

A virtual inspection was conducted on July 15, 2021 with the Director. An in-person visit was not conducted due to the COVID-19 pandemic.

Plan of Improvement: Developed This Date 07/15/2021

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important New Deadlines:

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>

Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Felicia Hurst, Program Official

Date

Lajuana Williams, Consultant

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. During the virtual walk through it was discussed that toys and equipment could be cleaned at regularly scheduled times as there were currently no restrictions.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. During the virtual walk through the center was observed to be compliant with the licensed capacity.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. During the virtual walk through there were no hazards observed accessible to children on this date.

591-1-1-.26 Playgrounds(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. During the virtual walk through the playground was observed to be clean and in good repair.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Technical Assistance****Technical Assistance**

591-1-1-.10 - A Virtual Visit was conducted due to the COVID-19 pandemic. During the virtual walk through diapering was not directly observed. Diapering areas were observed to be compliant and staff stated proper knowledge of the diapering rules this date.

591-1-1-.17 Hygiene(CR)**Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. During the virtual walk through proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR)**Not Evaluated****Comment**

The Provider currently does not dispense/administer medication.

Safety**591-1-1-.11 Discipline(CR)****Technical Assistance****Technical Assistance**

591-1-1-.11 - A Virtual Visit was conducted due to the COVID-19 pandemic. During the virtual walk through Discipline was not directly observed. The center policies on discipline were discussed with the Director this date.

591-1-1-.36 Transportation(CR)**Not Evaluated****Comment**

Center does not provide routine transportation.

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. During the virtual walk through a pleasant naptime environment observed and safe sleep rules discussed with the Director this date.

Staff Records**Records Reviewed: 33****Records with Missing/Incomplete Components: 0**

Staff # 1 Met

Date of Hire: 04/18/1988

Staff # 2 Met

Date of Hire: 09/01/1999

Staff # 3 Met

Date of Hire: 11/01/2006

Staff # 4 Met

Date of Hire: 02/22/2016

Staff # 5 Met

Staff # 6 Date of Hire: 06/08/2019	Met
Staff # 7 Date of Hire: 07/29/2019	Met
Staff # 8 Date of Hire: 02/03/2020	Met
Staff # 9 Date of Hire: 02/17/2020	Met
Staff # 10 Date of Hire: 10/20/2005	Met
Staff # 11 Date of Hire: 09/18/2017	Met
Staff # 12 Date of Hire: 06/21/2010	Met
Staff # 13 Date of Hire: 06/25/2020	Met
Staff # 14 Date of Hire: 07/06/2021	Met
Staff # 15 Date of Hire: 08/08/2020	Met
Staff # 16 Date of Hire: 12/20/2020	Met
Staff # 17 Date of Hire: 09/20/2020	Met
Staff # 18	Met
Staff # 19 Date of Hire: 01/08/2019	Met
Staff # 20 Date of Hire: 09/28/2020	Met
Staff # 21	Met

Records Reviewed: 33**Records with Missing/Incomplete Components: 0**

Date of Hire: 01/14/1980

Staff # 22 Met

Staff # 23 Met

Date of Hire: 01/27/2003

Staff # 24 Met

Date of Hire: 10/23/2018

Staff # 25 Met

Staff # 26 Met

Date of Hire: 03/09/2020

Staff # 27 Met

Staff # 28 Met

Date of Hire: 09/01/2020

Staff # 29 Met

Date of Hire: 07/22/2019

Staff # 30 Met

Staff # 31 Met

Date of Hire: 01/23/1995

Staff # 32 Met

Date of Hire: 02/27/1998

Staff # 33 Met

Date of Hire: 04/29/2019

Staff Credentials Reviewed: 9**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Prior to the virtual walk through the Director provided a staff profile prior to the visit. Criminal record checks were observed to be complete in Koala Outback.

591-1-1-.31 Staff(CR) Met**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. During the virtual walk through the center was observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. During the virtual walk through the center was observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. During the virtual walk through adequate supervision was observed on this date.