



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 10/25/2022 **VisitType:** Incident Investigation & Follow Up

Arrival: 2:00 PM

Departure: 4:30 PM

CCLC-53844

Joyland Child Development Center North

5273 Cleveland Hwy Clermont, GA 30527 Hall County
 (770) 983-1011 director@joylandnorth.com

Regional Consultant

Stacy Whitten

Phone: (770) 405-7920

Fax: (404) 478-8021

stacy.whitten@dec.al.ga.gov

Mailing Address
 Same

Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
10/25/2022	Incident Investigation & Follow Up	Good Standing	
06/22/2022	Licensing Study	Good Standing	
12/16/2021	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A/1L	PreK	1	18	C	20	C	NA	NA	Circle Time
Main	B/2L	Three Year Olds	1	15	C	19	C	NA	NA	Outside
Main	C/3R	Infants	1	6	C	6	C	NA	NA	Floor Play
Main	D/Middle	One Year Olds	2	10	C	13	C	NA	NA	Snack,Nap
Main	E/2R	Two Year Olds	1	8	C	19	C	NA	NA	Snack,Transitioning
Main	F/1R	PreK	1	17	C	20	C	NA	NA	Circle Time,Transitioning
		Total Capacity @35 sq. ft.: 96			Total Capacity @25 sq. ft.: 0			Building @35 capacity limited by Heath Department Limitations		
Total # Children this Date: 74		Total Capacity @35 sq. ft.: 96			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG A/Left	39	C
Main	PG B/Right	44	C

Comments

The investigation remains open on this date, pending additional information. Upon completion the finding will be reviewed with the provider and a final copy of the report will be sent.

The purpose of this visit was to conduct an incident investigation and follow up on previous rule violations.

Plan of Improvement: No Plan Developed 01/01/0001

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us for more information. Free technical assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Tina Clark, Program Official

Date

Stacy Whitten, Consultant

Date



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Findings Report

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The following information is associated with a Incident Investigation & Follow Up:

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Technical Assistance

Technical Assistance

591-1-1-.25(6) - Please ensure all children's personal items are stored separately and not touching each other. Please ensure the school age children have individual hooks, cubbies or baskets to ensure their personal items are maintained separately.

Correction Deadline: 11/24/2022

Food Service

591-1-1-.15 Food Service & Nutrition

Technical Assistance

Technical Assistance

591-1-1-.15(4) - Please ensure all children are strapped into feeding chairs with the required safety straps.

Correction Deadline: 10/25/2022

Technical Assistance

591-1-1-.15(7) - requires that food be served according to manufacturer's instructions and recommendations. Foods that are associated with young children's choking incidents, such as, but not limited to, peanuts, hot dogs, raw carrots, popcorn, fish with bones, cheese cubes, grapes and any other food that is of similar shape and size of the trachea/windpipe shall not be served to the children less than four (4) years of age. Children older than four (4) years of age may be served these foods provided that the foods are cut in such a way as to minimize choking. Food shall not be accessible or served to children until it has been chopped, diced, cut or mashed and is appropriate for each child's age and individual eating, chewing and swallowing ability. Please ensure string cheese is chopped or diced and not served whole or in circle shaped pieces to prevent a choking hazard.

Correction Deadline: 10/25/2022

Health and Hygiene

Technical Assistance

591-1-1-.17(7) - Please ensure after school children wash hands upon arrival, prior to eating snack.

Correction Deadline: 10/25/2022**Staff Records****Records Reviewed: 17****Records with Missing/Incomplete Components: 0**

Staff # 1 Met

Date of Hire: 05/18/2021

Staff # 2 Met

Date of Hire: 08/23/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 3 Met

Date of Hire: 05/16/2022

Staff # 4 Met

Date of Hire: 09/09/2019

Staff # 5 Met

Date of Hire: 01/07/2019

Staff # 6 Met

Date of Hire: 08/02/2021

Staff # 7 Met

Date of Hire: 08/19/2020

Staff # 8 Met

Date of Hire: 10/18/2021

Staff # 9 Met

Date of Hire: 10/03/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 10 Met

Date of Hire: 02/15/2021

Staff # 11 Met

Date of Hire: 10/18/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 12 Met

Date of Hire: 03/04/2021

Staff # 13 Met

Records Reviewed: 17

Records with Missing/Incomplete Components: 0

Date of Hire: 04/16/2018

Staff # 14

Met

Date of Hire: 07/29/2019

Staff # 15

Met

Date of Hire: 01/26/2022

Staff # 16

Met

Date of Hire: 04/25/2022

Staff # 17

Met

Date of Hire: 09/09/2021

Staff Credentials Reviewed: 0

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete. Consultant observed evidence of all staff to have satisfactory comprehensive background check letters.

Comment

Director provided four file(s) for employees hired since last visit.

591-1-1-.14 First Aid & CPR

Defer

Defer

591-1-1-.14(2)- The previous citation will be deferred until the next visit, provider stated staff was unable to retake training due to health issues, and the training is scheduled for October 27, 2022.

POI (Plan of Improvement)

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

Correction Deadline: 7/22/2022