



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 6/9/2022      **VisitType:** Licensing Study      **Arrival:** 8:40 AM      **Departure:** 10:30 AM

**CCLC-53452**

**Pinnacle Pointe Daycare Academy**

4910 Jonesboro Road, Bldg 400, Ste 402 Union City, GA 30291 Fulton  
 County  
 (770) 731-0024 pinnaclepointemanagement@gmail.com

**Mailing Address**  
 Same

**Regional Consultant**

Princess Walton

Phone: (770) 357-7030  
 Fax: (770) 357-7029  
 princess.walton@dec.al.ga.gov  
 Joint with: Sharnette Glenn

**Quality Rated:** ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
06/09/2022	Licensing Study	Good Standing	
12/20/2021	Monitoring Visit	Good Standing	
06/22/2021	Monitoring Visit	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- 4 yrs olds	Four Year Olds	2	9	C	27	C	NA	NA	Free Play,Breakfast
Main	B - 3 year olds	Two Year Olds and Three Year Olds	2	14	C	24	C	NA	NA	Centers,Music
Main	C - 6wks - 2 years	Infants and One Year Olds	3	13	C	23	C	NA	NA	Free Play,Feeding,Na p
Total Capacity @35 sq. ft.: 74			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 36			Total Capacity @25 sq. ft.: 0							

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A- 6 wks- 4 years	31	C

**Comments**

The purpose of this visit is to conduct a license study visit and to follow-up to previous visit.

Plan of Improvement: Developed This Date 06/09/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us) for more information. Free technical assistance is available!**

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Katrina Dawson, Program Official

Date

Princess Walton, Consultant

Date

Sharnette Glenn, Consultant

Date



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### Findings Report

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The following information is associated with a Licensing Study:

### Activities and Equipment

**591-1-1.12 Equipment & Toys(CR)**

**Met**

**Comment**

Equipment and furniture observed to be properly secured, as applicable.

**591-1-1.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

### Facility

**591-1-1.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1.25 Physical Plant - Safe Environment(CR)**

**Not Met**

**Comment**

Please be mindful to keep items that pose a hazard inaccessible to children.

**Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on consultants observation that the kitchen door was left open, unlocked and was accessible to children. A bottle warmer in infant room was observed on lower shelf that was accessible to children. It was further observed that in the first classroom under the sink cabinet was clorox, pinesoil and other cleaning supplies that was accessible to children. It was also observed staff purse, lotion, white out and hand sanitizer was accessible to children in the two year-old classroom.

**POI (Plan of Improvement)**

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

**Correction Deadline: 6/9/2022**

**Technical Assistance**

591-1-1-.25(8) - Ensure that electrical outlets have covers in each classroom.

**Correction Deadline: 6/9/2022****591-1-1-.26 Playgrounds(CR)****Technical Assistance****Technical Assistance**

591-1-1-.26(9) - Ensure that no hazardous are on the playground.

**Correction Deadline: 6/9/2022****Health and Hygiene****591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Hand washing requirements for diapering were discussed with the director on this date.

**591-1-1-.17 Hygiene(CR)****Met****Comment**

Proper hand washing observed throughout the center.

**591-1-1-.20 Medications(CR)****Met****Comment**

The Provider currently does not dispense/administer medication.

**Safety****591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

**591-1-1-.36 Transportation(CR)****Met****Comment**

Center does not provide routine transportation.

**Sleeping & Resting Equipment****591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed SIDS and infant sleeping position.

**Staff Records****Records Reviewed: 31****Records with Missing/Incomplete Components: 0**

Staff # 1

Met

Date of Hire: 12/27/2021

Staff # 2

Met

Staff # 3

Met

Date of Hire: 10/08/2020

Staff # 4	Met
Date of Hire: 11/12/2021	
Staff # 5	Met
Date of Hire: 08/30/2021	
Staff # 6	Met
Date of Hire: 04/14/2021	
Staff # 7	Met
Date of Hire: 12/20/2021	
Staff # 8	Met
Date of Hire: 03/01/2021	
Staff # 9	Met
Date of Hire: 08/14/2021	
Staff # 10	Met
Date of Hire: 06/11/2022	<u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 11	Met
Date of Hire: 09/29/2021	
Staff # 12	Met
Date of Hire: 10/13/2021	
Staff # 13	Met
Date of Hire: 04/04/2021	
Staff # 14	Met
Date of Hire: 12/13/2021	
Staff # 15	Met
Date of Hire: 06/21/2021	
Staff # 16	Met
Date of Hire: 12/30/2020	
Staff # 17	Met
Date of Hire: 09/28/2021	
Staff # 18	Met
Date of Hire: 12/13/2021	

**Records Reviewed: 31****Records with Missing/Incomplete Components: 0**

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Staff # 19	Met
Staff # 20	Met
Date of Hire: 09/25/2020	
Staff # 21	Met
Date of Hire: 04/07/2022	<u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 22	Met
Date of Hire: 08/27/2021	
Staff # 23	Met
Date of Hire: 01/04/2022	
Staff # 24	Met
Date of Hire: 09/01/2021	
Staff # 25	Met
Date of Hire: 01/18/2022	
Staff # 26	Met
Staff # 27	Met
Date of Hire: 06/01/2022	<u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 28	Met
Date of Hire: 12/21/2021	
Staff # 29	Met
Date of Hire: 08/10/2010	
Staff # 30	Met
Date of Hire: 04/20/2022	<u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 31	Met
Date of Hire: 11/15/2021	

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**Staff Credentials Reviewed: 3**

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** **Met****Comment**

Criminal record checks were observed to be complete.

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**591-1-1-.31 Staff(CR)** **Met**

**Comment**

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

<b>Staffing and Supervision</b>
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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)****Met****Comment**

Adequate supervision observed on this date.