

Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 6/29/2021 **VisitType:** Complaint Investigation by **Arrival:** 2:50 PM **Departure:** 3:50 PM

Phone

Good Standing

Good Standing

Good Standing

FR-52580

Bennett, Charlsie S

2607 Lakewood Drive Valdosta, GA 31602 Lowndes County

(229) 415-9188 kidsparadise19@yahoo.com

Compliance Zone Designation

Mailing Address

2607 Lakewood Dr Valdosta Ga 31602

Complaint Investigation by Phone

Licensing Study

Monitoring Visit

Valdosta, GA 31602

Quality Rated: No

06/29/2021

03/24/2021

09/25/2020

1	Compliance Zone Designation - A summary measure of a program's 12 month monitoring
4	history, as it pertains to child care health and safety rules. The three compliance zones are good
ı	standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Pro

 Program is not demonstrating an acceptable level of performance in meeting the rules.

Regional Consultant

Phone: (770) 405-7928

Fax: (404) 591-4948 kelly.wilson@decal.ga.gov

Kelly Wilson

Ratios/License Capacity

Age Ranges	Children Present	Child For Pay	CAPS	Not for Pay	Provider Children	
Infant (0-11 mos)	0	0	0	0	0	
1 & 2 Years	0	0	0	0	0	
3 & 4 Years	0	0	0	0	0	
School Age(5+) Years	0	0	0	0	0	
Total Under 13 Years	0	0	0	0	0	
Total Under 18 Years	0		•	•		

Children Present: 0 Total Children: 0

Caregivers/Helpers Present: 2 Total Caregivers/Helpers: 2

Comments

A virtual complaint investigation was conducted on June 28, 2021 with the Provider. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on August 15, 2020 was reviewed during the virtual inspection.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee





Important New Deadlines:

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: https://qualityrated.decal.ga.gov/
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or gualityrated@decal.ga.gov

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Charlsie Bennett, Program Official	Date	Kelly Wilson, Consultant	Date



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Findings Report

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The following information is associated with a Complaint Investigation by Phone:

Children's Records

290-2-3-.08 Children's Records

Not Met

Finding

290-2-3-.08(8) requires that the Provider establish written policies and procedures, keep them current, make them consistent with applicable laws, including but not limited to the Americans with Disabilities Act, regulations, and these rules, make them available to Parents and use them to govern the operation of the Family Child Care Learning Home. It was determined that beginning the week of June 14, 2021, a parent made numerous requests for an updated parent handbook and the provider failed to give one as of June 23, 2021.

POI (Plan of Improvement)

The Home Provider will ensure current written policies and procedures are available and followed.

Correction Deadline: 6/29/2021