



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 11/28/2022 **VisitType:** ILS with PTO

**Arrival:** 12:00 PM

**Departure:** 1:00 PM

**CCLC-56705**

**Primrose School of Harmony on the Lakes**

404 Argonne Terrace Holly Springs, GA 30115 Cherokee County  
 (770) 704-0721 kim@primulamanagement.com

**Regional Consultant**

Twylah Tyner

Phone: (478) 599-9822

Fax: (478) 314-5868

twylah.tyner@dec.al.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
11/28/2022	ILS with PTO	Good Standing	
10/12/2022	Incident Investigation Closure	Good Standing	
09/02/2022	Complaint Investigation & Initial Licensing Study	N/A	

  

<b>Good Standing</b>	- Program is demonstrating an acceptable level of performance in meeting the rules.
<b>Support</b>	- Program performance is demonstrating a need for improvement in meeting rules.
<b>Deficient</b>	- Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	B- Toddler 12m-24m First Left		0	0		12	C	NA	NA	
Main	C- Toddler 18m-24m 2nd Lt.		0	0		12	C	NA	NA	
Main	D- Early Preschool One 3rd Left		0	0		16	C	NA	NA	
Main	E- Early Preschool Two 3's Forth Left		0	0		16	C	NA	NA	
Main	F- Preschool 1		0	0		24	C	NA	NA	
Main	G- Preschool 2		0	0		24	C	NA	NA	
Main	H- ASP		0	0		24	C	NA	NA	
Main	I- Private Pre-K		0	0		24	C	NA	NA	
Main	J- Private Kindergarten		0	0		24	C	NA	NA	
Main	Rm A- Infants First Right		0	0		8	C	NA	NA	
Total Capacity @35 sq. ft.: 184						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 0			Total Capacity @35 sq. ft.: 184			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Garden - UNL	5	C
Main	Playground A Infant	11	C
Main	Playground C Toddler	64	C

Main	Playground D Preschool	66	C
Main	Playground E School Age	66	C

**Comments**

Permission to operate granted.

Plan of Improvement: No Plan Developed 01/01/0001

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



**Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

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Dana Zahler, Program Official

Date

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Twylah Tyner, Consultant

Date



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**Compliance and Enforcement Determination Worksheet**

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<b>Repeat Rule Violations</b>					
Repeat Rule	Severity on Current Visit	#Times of Rule Cited	Points for # of Times Cited (Points Calculation #1)	Highest Severity Level (12 mos)	Points for Highest Severity Level (Points Calculation #2)
		<b>Total Points for Times Cited:</b>	0	<b>Total Points for Severity Level:</b>	

<b>Points for Prior Class C/D Rule Violations</b>			
Date	VisitType	CDRepeat Rule	Points For Highest Severity Level (Points Calculation #3)
		<b>Total Points for Severity Level:</b>	0

<b>Points Total</b>	
#1 - Repeat Violation Points:	0
#2 - Repeat Violation - Highest Severity:	0
#3 - Prior Visit - Class C or Class D Violations:	0
<b>Total:</b>	0

<b>REPEAT VIOLATION POINTS CALCULATION</b>	
<i>(1) Repeat Violation Points assigned for any core and non-core rule(s) cited on the current visit AND cited on visit(s) during prior 12 months:</i>	<i>(2) For each Repeat Violation, assign points based on the highest severity level assigned for that rule during prior 12 months:</i>
1st Violation of a Rule within 12 Months = 0	Non-Core Rule Violation = 0
2nd Violation of Same Rule within 12 Months = 1	Level A Low Core Rule Violation = 1
3rd Violation of Same Rule within 12 Months = 2	Level B Medium Core Rule Violation = 2
4th Violation of Same Rule within 12 Months = 3	Level C High Core Rule Violation = 3
For each subsequent Violation of Same Rule within 12 Months, one additional point is accrued	Level D Extreme Core Rule Violation = 4
<b>ADDITIONAL POINTS FOR SERIOUS INCIDENT/INJURY VIOLATION</b>	

**(3) Assign points for each PRIOR visit when there are any Class C (High) or Class D (Extreme) violations on the current visit AND any Class C (High) or Class D (Extreme) violations cited on visit(s) during prior 12 months regardless of whether or not there are any repeat violations during the current visit:**

Each Prior Visit with Class C/Class D Rule Violation = 2

**Violation Class Determination**

- (1) Are there any violations on the current visit? Yes
- (2) Are there any repeat violations on the current visit? No
- (3) Is there a High or Extreme on the current visit? No
- (4) Is there a High or Extreme citation within repeat rules? No

**As of this visit:**

<b>Violation Class:</b>	<b>A</b>	<b>Enforcement Box:</b>	<b>AI</b>	<b>Total Points:</b>	<b>0</b>
<b>Violation Level:</b>	<b>I</b>	<b>Compliance Zone:</b>	<b>GS</b>		

**How to select violation class:**

- *Select Class A (Low)* if there is at least one rule violation on the current visit, but there are NO Repeat Rule violations, OR there are only NON-CORE Repeat Rule violations, AND there are NO Class C (High) or Class D (Extreme) violations on the current visit
- *Select Class A (Low) or Class B (Medium)* based on the highest severity on the current visit within any REPEAT rule violation(s) if there are NO Class C (High) or Class D (Extreme) violations on the current visit, OR within the REPEAT rule violation(s) during prior 12 months
- *Select Class C (High) or Class D (Extreme)* if there is a Class C (High) or Class D (Extreme) violation on the current visit, AND/OR within any REPEAT rule violation(s) during the prior 12 months

V I O L A T I O N  C L A S S	VIOLATION HISTORY LEVEL				
	Incident results in or could result in:	I 0 Points	II 1-3 Points	III 4-9 Points	IV 10 + Points
D • Extreme Harm • Imminent Danger	D	I3 - C			(D)
C • High Harm	CI I1 - I2 (GS)	CII I1 - I3 (S)	CIII I2 - C (D)	CIV I3 - C (D)	
B • Medium Harm	BI N/A ** (GS)	BII P2 - P3 (GS)	BIII I1 - I2 (S)	BIV I2 - C (D)	
A • Low Harm	AI P1 - P2 (GS)	AII P1 - P3 (GS)	AIII P2-P3 (GS)	AIV I1 - I2 (S)	

**\*\*Based on Rules for assigning Violation Class, it is not possible to have zero points and be at Violation Class B**

**Compliance Zones:**

**Good Standing (GS)** - Program is demonstrating an acceptable level of performance in meeting the rules. (AI, AII, AIII, BI, BII, CI)

**Support (S)** - Program performance is demonstrating a need for improvement in meeting the rules. (AIV, BIII, CII)

**Deficient (D)** - Program is not demonstrating an acceptable level of performance in meeting the rules. (BIV, CIII, CIV, D)

**ENFORCEMENT CATEGORIES, LEVELS, AND ACTIONS**

<i>PREVENTION CATEGORY (P)</i>	<i>INTERMEDIATE CATEGORY (I) (Includes Prevention Actions)</i>	<i>CLOSURE CATEGORY (C)</i>
<b>Prevention Level 1 (P1)</b>	<b>Intermediate Level 1 (I1)</b>	Suspension of License (More than 1 week)
Technical Assistance	Fine	Revocation of License
<b>Prevention Level 2 (P2)</b>	<b>Intermediate Level 2 (I2)</b>	Emergency Closure (Imminent Harm)
Citation	Per Rule Fine	
<b>Prevention Level 3 (P3)</b>	Per Day Fine	
Formal Notice Letter	<b>Intermediate Level 3 (I3)</b>	
Office Conference	Fine and Restriction	
	Restricted License	
	Restricted License & Per Rule/Per Day Fine	
	Emergency Monitor & Per Rule/Per Day Fine	
	Short-term Suspension (Less than 1 week)	

Dana Zahler, Program Official

Date

Twylah Tyner , Consultant

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**Site Room Measurements**

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Same

**Building: Main**

**Room: B-  
Toddler 12m-  
24m First Left**

**Room Type:Diaper**

**HVAC: Yes**

**Room Limitation: Centers Request-12**

**Overall Space**

**Other Ventilation: Exhaust**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
24	8	20	10	513.89
Total Sq. Ft.:				513.89

**Unusable Space**

**Other Ventilation: Exhaust**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)	Explanation
2	9	6	1	16.73	Bathroom
5	5	2	9	14.90	Wall Prot
Total Sq. Ft.:				31.63	

Total deductions = 31.61 square feet. TOTAL USABLE PLAY SPACE: 482.27 SQUARE FEET.

A total of 12 children may occupy the space at one time.

**Room: C-  
Toddler 18m-  
24m 2nd Lt.**

**Room Type:Diaper**

**HVAC: Yes**

**Overall Space**

**Other Ventilation: Exhaust**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
19	2	20	11	400.90
2	5	5	9	13.90
Total Sq. Ft.:				414.80

Total deductions = 0.00 square feet. TOTAL USABLE PLAY SPACE: 414.79 SQUARE FEET.

A total of 12 children may occupy the space at one time.

Room: D- Early  
Preschool One  
3rd Left

Room Type:Diaper

HVAC: Yes

Room Limitation: Centers Request-16

**Overall Space**

**Other Ventilation: Exhaust**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
20	10	31	2	649.31
Total Sq. Ft.:				649.31

**Unusable Space**

**Other Ventilation: Exhaust**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)	Explanation
3	10	3	3	12.46	Adult Sink
Total Sq. Ft.:				12.46	

Total deductions = 12.45 square feet. TOTAL USABLE PLAY SPACE: 636.85 SQUARE FEET.

A total of 16 children may occupy the space at one time.

Room: E- Early  
Preschool Two  
3's Forth Left

Room Type:Diaper

HVAC: Yes

Room Limitation: Centers Request-16

**Overall Space**

**Other Ventilation: Exhaust**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
31	3	20	10	651.04
Total Sq. Ft.:				651.04

**Unusable Space**

**Other Ventilation: Exhaust**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)	Explanation
3	10	3	1	11.82	Counter
Total Sq. Ft.:				11.82	

Total deductions = 11.81 square feet. TOTAL USABLE PLAY SPACE: 639.23 SQUARE FEET.

A total of 16 children may occupy the space at one time.

Room: Rm A-  
Infants First  
Right

Room Type:Diaper

HVAC: Yes

Room Limitation: Centers Request-8

**Overall Space**

**Other Ventilation: Exhaust**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
22	2	21	10	483.97
Total Sq. Ft.:				483.97

**Unusable Space**

**Other Ventilation: Exhaust**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)	Explanation
8	4	11	0	91.67	Closet



2	3	6	4	14.25	Counter
Total Sq. Ft.:				105.92	

Total deductions = 105.92 square feet. TOTAL USABLE PLAY SPACE: 378.05 SQUARE FEET.

A total of 8 children may occupy the space at one time.

**Room: F-  
Preschool 1**

**Room Type:Non-Diaper HVAC: Yes**

**Room Limitation: Centers Request-24**

**Overall Space**

**Other Ventilation: Exhaust**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
38	3	24	3	927.56
Total Sq. Ft.:				927.56

**Unusable Space**

**Other Ventilation: Exhaust**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)	Explanation
17	7	3	10	67.40	Bathroom
Total Sq. Ft.:				67.40	

Total deductions = 67.40 square feet. TOTAL USABLE PLAY SPACE: 860.16 SQUARE FEET.

A total of 24 children may occupy the space at one time.

**Room: G-  
Preschool 2**

**Room Type:Non-Diaper HVAC: Yes**

**Room Limitation: Centers Request-24**

**Overall Space**

**Other Ventilation: Exhaust**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
24	9	38	3	946.69
Total Sq. Ft.:				946.69

**Unusable Space**

**Other Ventilation: Exhaust**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)	Explanation
3	11	17	7	68.87	Bathrooms
Total Sq. Ft.:				68.87	

Total deductions = 68.86 square feet. TOTAL USABLE PLAY SPACE: 877.82 SQUARE FEET.

A total of 24 children may occupy the space at one time.

**Room: H- ASP**

**Room Type:Non-Diaper HVAC: Yes**

**Room Limitation: Centers Request-24**

**Overall Space**

**Other Ventilation: Exhaust**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
45	4	21	10	989.78
Total Sq. Ft.:				989.78

**Unusable Space                      Other Ventilation: Exhaust**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)	Explanation
11	0	2	11	32.08	Bathroom
Total Sq. Ft.:				32.08	

Total deductions = 32.08 square feet. TOTAL USABLE PLAY SPACE: 957.69 SQUARE FEET.

A total of 24 children may occupy the space at one time.

**Room: I- Private Pre-K**      **Room Type:Non-Diaper**      **HVAC: Yes**

**Room Limitation: Centers Request-24**

**Overall Space                      Other Ventilation: Exhaust**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
38	9	24	8	955.83
Total Sq. Ft.:				955.83

**Unusable Space                      Other Ventilation: Exhaust**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)	Explanation
2	7	2	6	6.46	Wall Prot
1	2	20	1	23.43	Wall Prot
Total Sq. Ft.:				29.89	

Total deductions = 29.88 square feet. TOTAL USABLE PLAY SPACE: 925.95 SQUARE FEET.

A total of 24 children may occupy the space at one time.

**Room: J- Private Kindergarten**

**Room Type:Non-Diaper**      **HVAC: Yes**

**Room Limitation: Centers Request-24**

**Overall Space                      Other Ventilation: Exhaust**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
24	7	38	8	950.56
Total Sq. Ft.:				950.56

**Unusable Space                      Other Ventilation: Exhaust**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)	Explanation
6	3	1	1	6.77	Bathroom
Total Sq. Ft.:				6.77	

Total deductions = 6.77 square feet. TOTAL USABLE PLAY SPACE: 943.78 SQUARE FEET.

A total of 24 children may occupy the space at one time.

**Room: Garden - UNL**      **Room Type:Playground**      **HVAC: NA**

**Overall Space**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
23	9	22	0	522.50
Total Sq. Ft.:				522.50

Total deductions = 0.00 square feet. TOTAL USABLE PLAY SPACE: 522.50 SQUARE FEET.  
A total of 5 children may occupy the space at one time.

**Room:**  
**Playground A**  
**Infant**

**Room Type:Playground HVAC: NA**

**Overall Space**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
47	6	24	2	1,147.92
Total Sq. Ft.:				1,147.92

Total deductions = 0.00 square feet. TOTAL USABLE PLAY SPACE: 1,147.91 SQUARE FEET.  
A total of 11 children may occupy the space at one time.

**Room:**  
**Playground C**  
**Toddler**

**Room Type:Playground HVAC: NA**

**Overall Space**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
18	1	19	9	357.15
69	7	86	11	6,047.95
Total Sq. Ft.:				6,405.10

Total deductions = 0.00 square feet. TOTAL USABLE PLAY SPACE: 6,405.09 SQUARE FEET.  
A total of 64 children may occupy the space at one time.

**Room:**  
**Playground D**  
**Preschool**

**Room Type:Playground HVAC: NA**

**Overall Space**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
76	0	86	4	6,561.33
Total Sq. Ft.:				6,561.33

Total deductions = 0.00 square feet. TOTAL USABLE PLAY SPACE: 6,561.33 SQUARE FEET.  
A total of 66 children may occupy the space at one time.

Room:  
 Playground E  
 School Age

Room Type:Playground HVAC: NA

**Overall Space**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)
83	10	81	9	6,853.38
Total Sq. Ft.:				6,853.38

**Unusable Space**

Length Feet	Length Inches	Width Feet	Width Inches	Area (SqFt.)	Explanation
7	1	16	11	119.83	AC
4	10	7	7	36.65	AC
7	2	17	9	127.21	AC
Total Sq. Ft.:				283.69	

Total deductions = 283.67 square feet. TOTAL USABLE PLAY SPACE: 6,569.70 SQUARE FEET.

A total of 66 children may occupy the space at one time.