



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 9/14/2021 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:10 AM **Departure:** 1:15 PM

CCLC-39896

The Children's Courtyard

4460 Brookmont Parkway Douglasville, GA 30135 Douglas County
 (770) 577-8181 3211@childrenscourtyard.com

Regional Consultant

Sherri Thompson

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Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/14/2021	Complaint Investigation Follow Up	Good Standing	
04/30/2021	Complaint Closure	Good Standing	
04/16/2021	Complaint Investigation & Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - 1R	Infants	2	6	C	13	C	NA	NA	Nap, Floor Play
Main	B - 1L	One Year Olds	2	8	C	14	C	NA	NA	Outside
Main	C - 2L	One Year Olds	2	12	C	14	C	NA	NA	Outside
Main	D - 3L	Two Year Olds	2	12	C	17	C	NA	NA	Outside
Main	E - 4L	Two Year Olds and Three Year Olds	2	9	C	18	C	NA	NA	Transitioning
Main	F - 5L	Three Year Olds	1	11	C	25	C	NA	NA	Transitioning
Main	G - 5R	Three Year Olds	2	13	C	26	C	NA	NA	Circle Time
Main	H - 4R		0	0	C	26	C	NA	NA	
Main	I - 3R - Prek2	Three Year Olds	1	11	C	25	C	NA	NA	Art
Main	J - 2R - Prek1	Four Year Olds and Five Year Olds	2	17	C	25	C	NA	NA	Centers

Total Capacity @35 sq. ft.: 203

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 99

Total Capacity @35 sq. ft.: 203

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A - Front L	7	C
Main	B - Back L	41	C
Main	C - Front R	24	C
Main	D - Back R	26	C

Comments

The purpose of today's visit was to conduct follow-up from the previous visit conducted on April 16, 2021. A complaint investigation also took place on this date. Seven new staff members were hired since the date of the previous visit.

Plan of Improvement: To Be Submitted 11/08/2021

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important New Deadlines:

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with 1/2 inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Alyssa Hertel, Program Official

Date

Sherri Thompson, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

	Staff Records
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591-1-1-.14 First Aid & CPR

Not Met

Finding

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined that a staff member with a hire date of May 11, 2021, did not have evidence of the completion of the completion of CPR and First Aid certification. A total of seven staff records for new hires were reviewed during the visit.

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Correction Deadline: 10/14/2021

Finding

591-1-1-.33(3) requires each Staff member with direct care responsibilities to complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: prevention and control of infectious diseases (including immunizations); prevention of sudden infant death syndrome and use of safe sleeping practices; administration of medication, consistent with standards for parental consent; prevention of and response to emergencies due to food and allergic reactions; building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; prevention of shaken baby syndrome, abusive head trauma and child maltreatment; emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); handling and storage of hazardous materials and the appropriate disposal of bio contaminants; precautions in transporting children; recognition and reporting of child abuse and neglect; and child development. It was determined based that a staff member with a hire date of May 11, 2021, did not have evidence of the completion of health and safety orientation and the staff member has been employed for more than ninety days. The consultant reviewed a total of seven records for recently hired staff members at the time of the visit.

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Correction Deadline: 9/28/2021