

Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 5/3/2022

VisitType: Complaint Closure from visit on 04/28/2022

Arrival: 8:00 AM

Departure: 11:00 AM

## CCLC-27390

# Alice & Mary Wonderland Preschool Learning Center, LLC

10408 East Oglethorpe Hwy. Midway, GA 31320 Liberty County (912) 884-3556 alice\_marywonderlandpreschool@yahoo.com

Mailing Address Same



Kimberly Stoy Phone: (678) 747-6836 Fax: (706) 314-7859 kimberly.stoy@decal.ga.gov

**Regional Consultant** 

			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good					
05/03/2022	Complaint Closure		standing, support, and deficient.					
04/28/2022	Complaint Investigation Follow Up		Support -	Program is demonstrating an acceptable level of performance in meeting the rules. Program performance is demonstrating a need for improvement in meeti				
03/09/2022	Complaint Closure	Good Standing	Deficient	<ul> <li>rules.</li> <li>Program is not demonstrating an acceptable level of performance in meeting the rules.</li> </ul>				

#### Comments

#### Advisement of Potential for Repeated Rule Violations during Pending Investigations

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Please refer to the website, <a href="http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx">http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx</a>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

1) Facility name, license number and visit date

- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <u>http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx</u>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

I have read and understand the Rules and Regulations for Child Care Learning Centers, 591-1-1. I acknowledge that the items noted in this report have been discussed with me and I have agreed to a Plan of Improvement (POI) as indicated in this report. I understand that correction of these deficiencies, while required, will not necessarily prevent DECAL from taking adverse action against this facility. I understand that if I disagree with any of the deficiencies cited, I have the right to refute them on this report or any other form that I choose to send to Child Care Services.

Mary Scott, Program Official

Date

Kimberly Stoy, Consultant

Date

OF CFOF		Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334 Phone: (404) 657-5562 WWW.DECAL.GA.GOV Summary Report						
Date: 5/3/2022	VisitType:	Complaint Closure from visit on 04/28/2022	Arrival:	8:00 AM	Departure:	11:00 AM		
CCLC-27390		Regional Consultant						
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# The following information is associated with a Complaint Closure:

# 591-1-1-.17 Hygiene(CR)

## Finding Associated with Complaint

591-1-1-.17(2) requires that Personnel, to the extent possible, keep children clean, dry and comfortable. It was determined based on investigative findings which included staff statements and interviews that the allegation that on April 20, 2022, center staff failed to keep a five-year-old child clean, dry and comfortable when staff members allowed a five-year-old child to sit in their soiled clothing, while in the front office of the facility was substantiated. Staff stated that the child had an accident and did not have a change of clothes. The parents were contacted and said they were on the way, so the child sat in the front office until they arrived.

#### **POI (Plan of Improvement)**

The Center will train staff, review regularly, and monitor.

#### Correction Deadline: 5/3/2022

591-1-1-.32 Staff: Child Ratios and Group Size(CR)

# Finding Associated with Complaint

591-1-1-.32(1) requires the Center to maintain the required Staff:child ratios as follows: under 1 year or under 18 months if not walking = 1:6; 1 year and walking = 1:8; 2 years = 1:10; 3 years = 1:15; 4 years = 1:18; 5 years = 1:20; and 6 years and older = 1:25. A Center must establish groupings of children for care with maximum group sizes as follows: under 1 year = 12; under 18 months/not walking = 12; 1 year and walking = 16; 2 years = 20; 3 years = 30; 4 years = 36; 5 years = 40; and 6 years and older = 50. It was determined based on investigative findings which included staff statements and interviews that the allegation that on April 26, 2022, at 8:00 a.m., the Infant classroom had one staff supervising nine infants was substantiated. Staff stated that one staff member was present due to the other staff member being late on April 26, 2022.

# **POI (Plan of Improvement)**

The Center will hire additional Staff or reschedule current Staff to meet required Staff:child ratios and will organize children into groups that meet requirements.

#### Correction Deadline: 5/3/2022

**Staffing and Supervision** 

Not Met

**Health and Hygiene** 

Not Met

#### 591-1-1-.32 Supervision(CR)

#### Finding Associated with Complaint

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on investigative findings which included staff statements and interviews that the allegation that on April 20, 2022, center staff failed to provide adequate supervision when staff members left a five-year-old child alone and unattended, in the front office, during school break, for an unknown period of time, because the child soiled their pants. According to staff the child was left in the office for approximately 10-15 minutes while the staff member checked on another room.

#### **POI (Plan of Improvement)**

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

Correction Deadline: 5/3/2022