



**Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 11/1/2021 **VisitType:** POI Follow Up

Arrival: 11:00 AM

Departure: 11:30 AM

CCLC-4084

Children's Best Learning Center

998 Lake Joy Road Warner Robins, GA 31088 Houston County
(478) 953-8676 childrensbest@hotmail.com

Regional Consultant

Charlene Story

Phone: (770) 405-7942

Fax: (770) 408-0759

charlene.story@decal.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/01/2021	POI Follow Up	Good Standing	
10/06/2021	Complaint Investigation by Phone	Deficient	
09/01/2021	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes					
Main	200	Two Year Olds and Three Year Olds	1	7	C	21	C	NA	NA	Story					
Main	100 A	Infants and One Year Olds	1	6	C	12	C	NA	NA	Diapering, Feeding					
Main	100 B	Infants	1	6	C	9	C	NA	NA	Nap, Floor Play					
Main	101	Three Year Olds	1	11	C	21	C	NA	NA	Story					
Main	201		0	0	C	21	C	NA	NA	Not In Use					
Main	300		0	0	C	20	C	NA	NA	Not In Use					
Main	400	Three Year Olds and Four Year Olds	1	10	C	22	C	NA	NA	Centers					
Main	500		0	0	C	27	C	NA	NA	Not In Use					
Main	600	One Year Olds	1	3	C	10	C	NA	NA	Free Play					
Main	601		0	0	C	10	C	NA	NA	Not In Use					
Main	602	Two Year Olds	1	7	C	10	C	NA	NA	Free Play					
Main	603	Two Year Olds	1	7	C	24	C	NA	NA	Story					
Total Capacity @35 sq. ft.: 207						Total Capacity @25 sq. ft.: 0									
Total # Children this Date: 57						Total Capacity @35 sq. ft.: 207					Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	A - Front Playground	17	C
Main	B - Back Right Playground	78	C

Comments

The purpose of this visit was to conduct a Plan of Improvement follow up visit in regards to a previous citation that occurred on September 29, 2021 pertaining to supervision of children. The visit was conducted virtually between the staff member in charge of the facility and the Consultant.

At this time, the Director Pam McCoury is out on medical leave and Carrie Odum is in charge of the facility and staff.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

**Important New Deadlines:**

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Pam McCoury, Program Official

Date

Charlene Story, Consultant

Date



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Findings Report

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The following information is associated with a POI Follow Up:

Staffing and Supervision

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 10/6/2021

Corrected on 11/1/2021

.32(7) - This citation was observed to be corrected on this date. The provider put a Plan of Improvement in place where the staff will conduct a well check for each child during morning arrival for any scratches, bruises or any other types of marks and will address with the parent. Staff will also limit children from moving room to room unless necessary. In addition, staff that do have to move children to another room, will conduct a well check for each child while leaving the child with another staff member or accepting a child from another staff member. Staff will document any major accidents and report them to management to ensure parents are informed immediately. Management will reiterate the importance of supervision of children and documenting any incidents that may happen throughout the day.