



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 9/6/2022    **VisitType:** Licensing Study    **Arrival:** 10:30 AM    **Departure:** 1:00 PM

**CCLC-4084**

**Children's Best Learning Center**

998 Lake Joy Road Warner Robins, GA 31088 Houston County  
 (478) 953-8676 childrensbest@hotmail.com

**Regional Consultant**

Charlene Story  
 Phone: (770) 405-7942  
 Fax: (770) 408-0759  
 charlene.story@decal.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** No

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
09/06/2022	Licensing Study	Good Standing	
09/01/2022	Complaint Investigation Follow Up	Good Standing	
08/10/2022	Incident Investigation Closure	Deficient	

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.  
**Support** - Program performance is demonstrating a need for improvement in meeting rules.  
**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	200		0	0	C	21	C	NA	NA	
Main	100 A	Infants	1	4	C	12	C	NA	NA	Feeding
Main	100 B	Infants	1	6	C	9	C	NA	NA	Feeding
Main	101	Three Year Olds	1	6	C	21	C	NA	NA	Lunch
Main	201	Three Year Olds	1	8	C	21	C	NA	NA	Lunch
Main	300		0	0	C	20	C	NA	NA	
Main	400		0	0	C	22	C	NA	NA	
Main	500	Four Year Olds and Six Year Olds and Over	1	13	C	27	C	NA	NA	Lunch
Main	600		0	0	C	10	C	NA	NA	
Main	601	One Year Olds	1	8	C	10	C	NA	NA	Lunch
Main	602	One Year Olds	1	7	C	10	C	NA	NA	Lunch
Main	603	Two Year Olds	1	9	C	24	C	NA	NA	Lunch

Total Capacity @35 sq. ft.: 207

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 61

Total Capacity @35 sq. ft.: 207

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A - Front Playground	17	C
Main	B - Back Right Playground	78	C
Main	C - Back Left Playground	100	C

**Comments**

The purpose of this visit was to conduct a Licensing Study for the facility. This visit was conducted on this date.

Consultant reviewed all required documents for a Licensing Study.

An Exit conference was conducted with the director discussing the Licensing Study report and plan of improvements.

Plan of Improvement: Developed This Date 09/06/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



**Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

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Pam McCoury, Program Official

Date

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Charlene Story, Consultant

Date



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**Findings Report**

**Date:** 9/6/2022    **VisitType:** Licensing Study    **Arrival:** 10:30 AM    **Departure:** 1:00 PM

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The following information is associated with a Licensing Study:

**Activities and Equipment**

**591-1-1-.03 Activities**

**Technical Assistance**

**Technical Assistance**

591-1-1-.03(1) - Consultant discussed with the Director to ensure lesson plans have the date listed.

**Correction Deadline: 9/6/2022**

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

Equipment and furniture observed to be properly secured on this date.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

**Children's Records**

**Records Reviewed: 5**

**Records with Missing/Incomplete Components: 0**

Child # 1	Met
Child # 2	Met
Child # 3	Met
Child # 4	Met
Child # 5	Met

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**591-1-1-.08 Children's Records****Met****Comment**

Records were observed to be complete and well organized.

<b>Facility</b>
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**591-1-1-.06 Bathrooms****Met****Comment**

Bathrooms observed to be clean and well maintained.

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**591-1-1-.19 License Capacity(CR)****Met****Comment**

Licensed capacity observed to be met by center on this date.

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**591-1-1-.25 Physical Plant - Safe Environment(CR)****Met****Comment**

Please be mindful to keep items that pose a hazard inaccessible to children.

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**591-1-1-.26 Playgrounds(CR)****Not Met****Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute.

**Finding**

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on consultant's observation, the black iron fence around the front playground measure (3) three feet and (10) ten inches and not the required (4) feet high. Consultant also observed a gap measuring six (6) inches under the gate between Playground B and Playground C. In addition, the second panel of the fence separating Playground B and Playground C had two (2) gaps measuring six (6) inches.

**POI (Plan of Improvement)**

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

**Correction Deadline: 9/20/2022****Finding**

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on consultant's observation exposed concrete on Playground C between the climbing gym and the basketball court and behind the slide near the fence and on Playground B by the back fence, behind the cvc pipe border. Consultant further observed exposed concrete underneath the bouncy vehicles. Consultant also observed an active wasp nest under the front part of the roof of the wooden cover on Playground B

**POI (Plan of Improvement)**

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

**Correction Deadline: 9/13/2022**

<b>Food Service</b>
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**591-1-1-.15 Food Service & Nutrition****Met****Comment**

Center menu meets USDA guidelines.

**Comment**

Please ensure that infant feeding forms are updated regularly.

**591-1-1-.18 Kitchen Operations**

**Met**

**Comment**

Kitchen appears clean and well organized.

**Health and Hygiene**

**591-1-1-.10 Diapering Areas & Practices(CR)**

**Met**

**Comment**

Staff state proper knowledge of diapering procedures.

**591-1-1-.17 Hygiene(CR)**

**Met**

**Technical Assistance**

591-1-1-.17(7) - Consultant discussed with the director to ensure staff are washing infant hands after diapering.

**Correction Deadline: 9/6/2022**

**591-1-1-.20 Medications(CR)**

**Met**

**Comment**

The Provider currently does not dispense/administer medication.

**Policies and Procedures**

**591-1-1-.21 Operational Policies & Procedures**

**Met**

**Comment**

Program observed complete emergency drills

**591-1-1-.27 Posted Notices**

**Met**

**Comment**

Please make sure that all required signs are posted and up to date.

**591-1-1-.29 Required Reporting**

**Met**

**Comment**

Thank you for reporting as required for a communicable disease.

**Safety**

**591-1-1-.05 Animals**

**Met**

**Comment**

Center does not keep animals on premises.

**591-1-1-.11 Discipline(CR)**

**Met**

**Comment**

Age-appropriate discussion and/or redirection observed.

**591-1-1-.13 Field Trips(CR)**

**Met**

**Comment**

Center does not participate in field trips at this time.

**Comment**

Complete documentation of transportation observed.

**Sleeping & Resting Equipment**

**Finding**

591-1-1-.30(2)(c) requires that infants shall not sleep in equipment other than safety-approved cribs, such as, but not limited to, a car safety seat, bouncy seat, highchair, or swing. Infants who arrive at the Center asleep or fall asleep in such equipment, on the floor or elsewhere, shall be transferred to a safety-approved crib. It was determined based on Consultant's observation that in Classroom 100 B, an infant was asleep in the middle infant swing. In addition, when consultant returned around thirty minutes later, another infant was found to be asleep in Classroom 100 B in the swing, beside the cribs.

**POI (Plan of Improvement)**

The Center will only place infants in safe cribs to sleep and will transfer them to a safe crib when the infants are asleep in other equipment.

**Correction Deadline: 9/6/2022**

**Staff Records**

**Records Reviewed: 13**

**Records with Missing/Incomplete Components: 0**

Staff # 1 Met

Date of Hire: 04/25/2022

Staff # 2 Met

Date of Hire: 03/09/2022

Staff # 3 Met

Date of Hire: 07/20/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 4 Met

Date of Hire: 05/04/2015

Staff # 5 Met

Date of Hire: 01/18/2012

Staff # 6 Met

Date of Hire: 03/20/2017

Staff # 7 Met

Date of Hire: 12/01/2003

Staff # 8 Met

Date of Hire: 04/04/2017

Staff # 9 Met

Date of Hire: 08/14/2002

Staff # 10 Date of Hire: 05/09/2022	Met
Staff # 11 Date of Hire: 02/16/2010	Met
Staff # 12 Date of Hire: 04/07/2008	Met
Staff # 13 Date of Hire: 11/16/2010	Met

**Staff Credentials Reviewed: 11**

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met**

**Comment**  
Criminal record checks were observed to be complete.

**591-1-1-.09 Criminal Records Check(CR) Met**

**Comment**  
Criminal records checks were observed to be complete.

**591-1-1-.14 First Aid & CPR Met**

**Comment**  
Complete first aid kits observed in center and on vehicles.

**Comment**  
Evidence observed of 100% of center staff certified in First Aid and CPR.

**591-1-1-.33 Staff Training Met**

**Comment**  
Documentation was observed by the consultant of the required ten (10) hours of annual training for the year 2021.

**591-1-1-.31 Staff(CR) Met**

**Comment**  
Staff observed to be compliant with applicable laws and regulations.

**Staffing and Supervision**

**591-1-1-.32 Staff:Child Ratios and Group Size(CR) Met**

**Comment**  
Center observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR) Met**

**Comment**  
Adequate supervision observed on this date.