



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 11/9/2022    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 9:20 AM    **Departure:** 4:50 PM

**CCLC-32500**

**Discovery Point #10**

2380 Hamilton Mill Parkway Dacula, GA 30019 Gwinnett County  
 (770) 614-3556 hmdiscoverypoint@att.net

**Regional Consultant**

Lynn Schnitzer

Phone: (678) 717-5720

Fax: (770) 344-5683

lynn.schnitzer@dec.al.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** ★

<b>Compliance Zone Designation</b>		
11/09/2022	Complaint Investigation Follow Up	Good Standing
08/11/2022	Licensing Study	Good Standing
03/31/2022	Monitoring Visit	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L	Infants and One Year Olds	2	7	C	19	C	NA	NA	Floor Play
Main	1R	Two Year Olds and Three Year Olds	2	22	C	22	C	NA	NA	Outside
Main	2L	One Year Olds	2	10	C	16	C	NA	NA	Story, Floor Play
Main	2R	GA PreK	2	16	C	24	C	NA	NA	Centers
Main	3L	One Year Olds and Two Year Olds	2	14	C	19	C	NA	NA	Transitioning, Circle Time
Main	3R	GA PreK	2	20	C	26	C	NA	NA	Centers
Main	4R	Three Year Olds and Four Year Olds	1	15	C	29	C	NA	NA	Outside
Main	5R	GA PreK	2	21	C	36	C	NA	NA	Snack

Total Capacity @35 sq. ft.: 191

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 125

Total Capacity @35 sq. ft.: 191

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A infant/Toddler	20	C
Main	B rear Preschool/ S/A	79	C
Main	C two-threes	74	C

### Comments

The purpose of today's visit was to conduct follow up from the previous visit conducted on August 11, 2022, and to conduct a complaint investigation.

Plan of Improvement: Developed This Date 11/09/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 1 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**

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Cyndi Virgilio, Program Official

Date

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Lynn Schnitzer, Consultant

Date



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**(Findings Report)**

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Follow Up

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The following information is associated with a Complaint Investigation Follow Up:

**Activities and Equipment**

**591-1-1-.12 Equipment & Toys(CR)**

**Not Met**

**Finding**

591-1-1-.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. It was determined based on observation that the play sink in the housekeeping area of classroom 3R and the cabinet on the right, under the sink in classroom 1R had a broken a hinge.

**POI (Plan of Improvement)**

The Center will ensure that equipment and furniture are used by the age-appropriate group of children.

**Correction Deadline: 11/16/2022**

**Recited on 11/9/2022**

**Facility**

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Not Met**

**Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the unlatched cabinet on the left side under the changing table contained baby wipes in classroom 3L, the unlocked cabinet under the changing table contained "Clorox" wipes and disinfectant spray in classroom 1R, and an unlocked cabinet contained "Sharpie" markers and a stapler in classroom 4R.

**POI (Plan of Improvement)**

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

**Correction Deadline: 11/9/2022**

**Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the door frames contained rust in the boy's restrooms in classroom 2R, 3R, 4R, and the school age bathroom in classroom 5R. Further, the school age restroom in classroom 5R contained a loose baseboard. Further, the bottom left side of the sink had a broken piece containing sharp edges in classroom 3R.

**POI (Plan of Improvement)**

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

**Correction Deadline: 11/16/2022**

**Recited on 11/9/2022**

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**591-1-1-.26 Playgrounds(CR) Not Met**

**Correction Deadline: 8/11/2022**

**Corrected on 11/9/2022**

**.26(4) - The previous citation was observed to be corrected. Consultant observed that the fence in good repair.**

**Finding**

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that the climbing structure on playground A had peeling paint, and the stairs on the climbing structure on playground C contained cracks on the edges.

**POI (Plan of Improvement)**

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

**Correction Deadline: 11/16/2022**

**Recited on 11/9/2022**

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**Food Service**

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**591-1-1-.18 Kitchen Operations Not Met**

**Finding**

591-1-1-.18(4) requires kitchen lights to be shielded. It was determined based on observation that two of four kitchen light covers contained cracks.

**POI (Plan of Improvement)**

The Center will install or repair a shield on the kitchen light.

**Correction Deadline: 11/16/2022**

**Recited on 11/9/2022**

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**Safety**

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**591-1-1-.13 Field Trips(CR)**

**Met**

**Correction Deadline: 8/11/2022**

**Corrected on 11/9/2022**

**.13(6) - The previous citation was observed to be corrected. Center has not had any field trips since August 2, 2022.**

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**591-1-1-.36 Transportation(CR)**

**Not Met**

**Correction Deadline: 8/21/2022**

**Corrected on 11/9/2022**

**.36(3)(a-b) - The previous citation was observed to be corrected. Center provided documentation showing staff that participate in transportation to have current transportation training on file.**

**Correction Deadline: 8/16/2022**

**Corrected on 11/9/2022**

**.36(4)(a) - The previous citation was observed to be corrected. Consultant observed evidence of annual safety check for vehicle tag #PWN3754. Per the assistant director, vehicle tag #RIX 8221 is not currently in use.**

**Finding**

591-1-1-.36(7)(b) requires that an emergency medical information record be maintained in the vehicle for each child being transported. The emergency medical information record for each child shall include a listing of the child's full name, date of birth, allergies, special medical needs and conditions, current prescribed medications that the child is required to take on a daily basis for a chronic condition, the name and telephone number of the child's doctor, the local medical facility that the Center uses in the area where the Center is located and the telephone numbers where the Parents can be reached. It was determined based on a review of records that three of nineteen emergency medical forms did not include the name and telephone number of the child's doctor.

**POI (Plan of Improvement)**

The Center will obtain a complete emergency medical information record for each child that is transported and maintain a copy on the vehicle.

**Correction Deadline: 11/14/2022**

**Recited on 11/9/2022**

**Correction Deadline: 8/12/2022**

**Corrected on 11/9/2022**

**.36(7)(c)2. - The previous citation was observed to be corrected. Consultant observed two weeks of transportation records documenting all children exiting the vehicle.**

**Correction Deadline: 8/11/2022**

**Corrected on 11/9/2022**

**.36(7)(d)2. - The previous citation was observed to be corrected. Consultant observed two weeks of completed documentation of the second check of the vehicle following school transportation routes.**

**Staff Records**

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**591-1-1-.14 First Aid & CPR**

**Met**

**Correction Deadline: 9/10/2022**

**Corrected on 11/9/2022**

**.14(2) - The previous citation was observed to be corrected. Center provided documentation for all center staff hired more than 90 days to have current certification in first aid/CPR**

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