



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 10/5/2022 **VisitType:** Monitoring Visit

**Arrival:** 10:40 AM **Departure:** 1:00 PM

**CCLC-48993**

**The Eagle's Nest**

130 East 4th Avenue Buena Vista, GA 31803 Marion County  
 (762) 583-1429 sandy@hometownbusinessservices.com

**Regional Consultant**

Penny Svenson

Phone: (470) 346-1037

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penny.svenson@decal.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
10/05/2022	Monitoring Visit	Good Standing	
06/22/2022	Licensing Study	Good Standing	
07/28/2021	Monitoring Visit	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Room A - 1L	Five Year Olds and Six Year Olds and Over	1	6	C	26	C	NA	NA	Lunch
Main	Room B - 2L	Three Year Olds and Four Year Olds	1	4	C	11	C	NA	NA	Lunch
Main	Room C - 3L		0	0	C	10	C	NA	NA	
Main	Room D - 4R	Two Year Olds	1	7	C	11	C	NA	NA	Lunch
Main	Room E - 5R	One Year Olds and Two Year Olds	1	4	C	9	C	NA	NA	Lunch
Total Capacity @35 sq. ft.: 67			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 21			Total Capacity @25 sq. ft.: 0							

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A	68	C

**Comments**

October 5, 2022--The visit was completed on this date. The findings were discussed with the Director and the Assistant Director.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us) for more information. Free technical assistance is available!**

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Debi Nagy, Program Official

Date

Penny Svenson, Consultant

Date



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### Findings Report

Date: 10/5/2022 VisitType: Monitoring Visit

Arrival: 10:40 AM

Departure: 1:00 PM

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The following information is associated with a Monitoring Visit:

### Activities and Equipment

#### 591-1-1.12 Equipment & Toys(CR)

Met

##### Comment

Discussed rotating toys to support the procedures of daily disinfecting.

#### 591-1-1.35 Swimming Pools & Water-related Activities(CR)

Met

##### Comment

Center does not provide swimming activities.

### Children's Records

Records Reviewed: 3

Records with Missing/Incomplete Components: 3

Child # 1

Not Met

"Missing/Incomplete Components"

.08(3)-Address of Release Person Missing

Child # 2

Not Met

"Missing/Incomplete Components"

.08(3)-Address of Release Person Missing

Child # 3

Not Met

"Missing/Incomplete Components"

.08(3)-Address of Release Person Missing

**Finding**

591-1-1-.08(1) requires the Center Staff to maintain a file for each child while such child is in care and for one year after that child is no longer enrolled. In order for the file to be complete, the file shall contain the following: child's name, birth date, sex, address, living arrangement, name of school if applicable; names of both Parents, home and work addresses, and home and work telephone numbers; name(s) and addresses of the person(s) to whom the child may be released including address, telephone numbers, relationship to child and to Parent(s), and other identifying information; name(s) and telephone number(s) of person(s) to contact in emergencies when the Parent cannot be reached; name and telephone number of the child's primary source of health care; and a statement regarding known allergies, physical problems, mental health disorders, mental retardation or developmental disabilities which limit the child's participation in the program. It was determined based on a review of records that three out of three of the children's files provided did not have the address for the person(s) a child was authorized to be released to listed as required.

**POI (Plan of Improvement)**

Center staff will develop a plan that includes how to obtain all required information for currently enrolled children and how to ensure this is done for future enrollees as well. The plan will also include how and where to maintain files for the required amount of time. The plan will be implemented and followed. The Consultant sent a Bright from the Start approved application to the center that reflected all required information to be provided by the parent when a child was enrolled. Further, the Consultant discussed with the Assistant Director if there was a space left blank by a parent at the time of enrollment the parent should put N/A if the information did not apply and no blanks should remain on the application in an effort to protect the center and the child.

**Correction Deadline: 10/14/2022**

**Recited on 10/5/2022**

<b>Facility</b>
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**591-1-1-.19 License Capacity(CR)**

Met

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

Not Met

**Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the area rugs throughout the center were dirty.

**POI (Plan of Improvement)**

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring. The rugs will be cleaned or replaced. A schedule will be established to keep the rugs clean.

**Correction Deadline: 10/5/2022**

**591-1-1-.26 Playgrounds(CR)**

Not Met

**Finding**

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on the Consultant's observation that there was a hole that measured 16 x 16 and a hole that measured 17 x 14 and a tripping hazard was posed. Further, both holes were located on the playground next to the road and towards the back left and center area of the playground closer to the gated fence. Also, there were multiple toy trucks and other toys that were broken, dirty, sharp edges were present, and there were missing pieces throughout the playground.

**POI (Plan of Improvement)**

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards. The center will fill the holes in and monitor the play area for additional holes. Further staff will continue to monitor toys and equipment on the playground and repair or throw them away if pieces are missing or hazards are present. Some of the broken toys were removed on the date of the visit. The Consultant discussed with the Assistant Director that the toys should be removed from the playground or repaired if there were pieces that were missing and if the toys were broken and sharp edges were present. Further, the Consultant discussed with the Director that the toys should be cleaned on a regular basis.

**Correction Deadline: 10/12/2022**

**Recited on 10/5/2022**

**Health and Hygiene****591-1-1-.10 Diapering Areas & Practices(CR)****Not Met****Finding**

591-1-1-.10(4) requires that if diapers are changed on a diaper changing surface, the surface shall be smooth, nonporous, and equipped with a guard or rails to prevent falls. Between each diaper change, the diaper changing surface shall be cleaned with a disinfectant and dried with a single-use disposable towel. It was determined based on observation that the changing pads in the center were not cleaned after each diaper change as required.

**POI (Plan of Improvement)**

The Center will ensure there is a smooth, nonporous changing surface that has a guard or rails for safety in each classroom that houses children wearing diapers. Center Staff will be trained and have adequate supplies to properly clean the diaper changing surface between each diaper change.

**Correction Deadline: 10/5/2022**

**591-1-1-.17 Hygiene(CR)****Met****Comment**

Staff were observed to remind children to wash hands.

**591-1-1-.20 Medications(CR)****Met****Comment**

The Provider currently does not dispense/administer medication.

**Policies and Procedures****591-1-1-.22 Parental Access****Met**

**Correction Deadline: 6/22/2022**

**Corrected on 10/5/2022**

**The Assistant Director stated parents were allowed access into the center as required.**

**Safety****591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and redirection were observed on this date.

**591-1-1-.36 Transportation(CR)****Met****Comment**

Center does not provide routine transportation.

## Sleeping & Resting Equipment

### 591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Technical Assistance

#### Technical Assistance

The Consultant discussed with the Assistant Director that crib sheets were required to be changed daily.

**Correction Deadline: 10/5/2022**

## Staff Records

**Records Reviewed: 10**

**Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Staff # 2	Met
Date of Hire: 10/05/2018	
Staff # 3	Met
Date of Hire: 05/29/2018	
Staff # 4	Met
Date of Hire: 05/26/2021	
Staff # 5	Met
Staff # 6	Met
Date of Hire: 05/14/2021	
Staff # 7	Met
Date of Hire: 06/11/2019	
Staff # 8	Met
Staff # 9	Met
Date of Hire: 08/11/2018	
Staff # 10	Met

**Staff Credentials Reviewed: 3**

### 591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

**Met**

#### Comment

Criminal record checks were observed to be complete.

### 591-1-1-.14 First Aid & CPR

**Met**

**Correction Deadline: 7/22/2022**

**Corrected on 10/5/2022**

All staff that were required to have First Aid and CPR obtained the training as required. The Consultant discussed with the Director that all staff were required to obtain First Aid and CPR within 90 days of employment.

Correction Deadline: 7/22/2022

Corrected on 10/5/2022

The Consultant discussed with the Director, as a reminder, that new staff were required to obtain Health and Safety within the first 90 days of employment, and also discussed that this training was only counted the first time it was taken. The Consultant also discussed that all staff employed greater than one year were required to obtain 10 hours annually of ongoing training as approved by Bright from the Start.

591-1-1-.31 Staff(CR)

Technical Assistance

**Technical Assistance**

The Consultant discussed with the Director that Bright from the Start Georgia Department of Early Care and Learning required the Center to have a Director who was responsible for the supervision, operation and maintenance of the Center and that the Director must be on the Center's premises at least 80% of the time and since the Center was open 12 hours per day that equaled the Director being present 9.6 hours per day, unless an emergency arose.

Correction Deadline: 10/5/2022

<b>Staffing and Supervision</b>
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591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

**Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

**Comment**

Adequate supervision observed on this date.