



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 8/18/2022 **VisitType:** Licensing Study

Arrival: 8:45 AM

Departure: 11:15 AM

CCLC-51231

White Oak Learning Academy #1

4760 Martin Road Cumming, GA 30041 Forsyth County
 (770) 887-4466 angiec@whiteoakacademy.com

Regional Consultant

Mandi Sloan

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mandi.sloan@dec.al.ga.gov

Mailing Address

2982 Grizzle Road
 Dawsonville, GA 30534

Quality Rated: ★ ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/18/2022	Complaint Investigation & Licensing Study	Good Standing	
02/01/2022	Monitoring Visit	Good Standing	
07/20/2021	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1L	Infants and One Year Olds	3	9	C	19	C	NA	NA	Floor Play
Main	B-2L	Infants	2	6	C	13	C	NA	NA	Nap,Floor Play
Main	C-3L	Two Year Olds	2	16	C	21	C	NA	NA	Outside
Main	D-4L Back	Two Year Olds	2	14	C	20	C	NA	NA	Centers
Main	D-4L Front		0	0	C	21	C	NA	NA	Not In Use
Main	E-L Far Back	GA PreK	2	21	C	26	C	NA	NA	Centers
Main	G-3R Back	GA PreK	2	18	C	23	C	NA	NA	Centers
Main	G-3R Front	GA PreK	2	21	C	26	C	NA	NA	Centers
Main	H-2R	Three Year Olds	2	16	C	34	C	NA	NA	Story,Circle Time
Main	I-1R	Three Year Olds	2	14	C	32	C	NA	NA	Centers
		Total Capacity @35 sq. ft.: 253			Total Capacity @25 sq. ft.: 0			Building @35 capacity limited by Building Department		
Total # Children this Date: 135		Total Capacity @35 sq. ft.: 253			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
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Comments

The purpose of today's visit was to conduct a Complaint Investigation and Monitoring Visit.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us for more information. Free technical assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Angie Carlisle, Program Official

Date

Mandi Sloan, Consultant

Date



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Findings Report

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) **Met**

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **Met**

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR) **Met**

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Met**

Comment

Center appears clean and well maintained.

591-1-1-.26 Playgrounds(CR) **Met**

Comment

Playground observed to be clean and in good repair.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR) **Met**

Comment

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR) **Met**

Comment

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.05 Animals **Met**

Comment

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR) **Met**

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR) **Met**

Comment

Complete documentation of transportation observed.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Comment

Pleasant naptime environment observed.

Staff Records

Records Reviewed: 51

Records with Missing/Incomplete Components: 0

Staff # 1 Met

Date of Hire: 08/19/2021

Staff # 2 Met

Staff # 3 Met

Date of Hire: 05/10/2021

Staff # 4 Met

Staff # 5 Met

Staff # 6 Met

Date of Hire: 07/29/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 7 Met

Date of Hire: 11/09/2018

Staff # 8 Met

Date of Hire: 08/06/2007

Staff # 9

Met

Date of Hire: 08/08/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 10

Met

Date of Hire: 08/02/2019

Staff # 11

Met

Staff # 12

Met

Date of Hire: 11/11/2019

Staff # 13

Met

Date of Hire: 09/11/2020

Staff # 14

Met

Date of Hire: 08/02/2010

Staff # 15

Met

Date of Hire: 09/28/2020

Staff # 16

Met

Date of Hire: 01/02/2015

Staff # 17

Met

Date of Hire: 03/29/2022

Staff # 18

Met

Date of Hire: 07/05/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 19

Met

Date of Hire: 07/31/2017

Staff # 20

Met

Date of Hire: 10/15/2007

Staff # 21

Met

Date of Hire: 01/10/2022

Staff # 22

Met

Staff # 23

Met

Date of Hire: 04/29/2019

Staff # 24	Met
Date of Hire: 01/23/2017	
Staff # 25	Met
Date of Hire: 02/03/2016	
Staff # 26	Met
Staff # 27	Met
Date of Hire: 08/02/2003	
Staff # 28	Met
Date of Hire: 07/27/2016	
Staff # 29	Met
Staff # 30	Met
Date of Hire: 02/15/2021	
Staff # 31	Met
Date of Hire: 08/06/2019	
Staff # 32	Met
Date of Hire: 07/26/2022	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 33	Met
Date of Hire: 10/07/2014	
Staff # 34	Met
Staff # 35	Met
Date of Hire: 03/15/2021	
Staff # 36	Met
Date of Hire: 08/21/2000	
Staff # 37	Met
Date of Hire: 08/26/1998	
Staff # 38	Met
Date of Hire: 06/10/2022	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 39	Met
Date of Hire: 07/07/2003	

Records Reviewed: 51**Records with Missing/Incomplete Components: 0**

Staff # 40	Met
Date of Hire: 08/12/2022	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 41	Met
Date of Hire: 07/12/2021	
Staff # 42	Met
Date of Hire: 06/28/2022	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 43	Met
Staff # 44	Met
Date of Hire: 01/26/2022	
Staff # 45	Met
Date of Hire: 06/17/2013	
Staff # 46	Met
Date of Hire: 06/24/2021	
Staff # 47	Met
Staff # 48	Met
Date of Hire: 05/20/2019	
Staff # 49	Met
Staff # 50	Met
Staff # 51	Met

Staff Credentials Reviewed: 10**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** **Met****Comment**

Criminal record checks were observed to be complete.

Comment

Director provided eight file(s) for employees hired since the last visit conducted on February 1, 2022.

591-1-1-.31 Staff(CR) **Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met**

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Comment**

Adequate supervision observed on this date.